# KEITH LEWIS
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## EXPERIENCE:

**05/19 – Current** *Summit ESP LLC: A Halliburton Service* **(Developer III)** — Tulsa, OK
- Refactoring Django/Angular app into a Flask/Vue App, Developed side-by-side with existing app
- Maintained and extended existing Django applications and developed Python scripts to meet business demands
- Maintained and created servers, networking stacks and ECS
- Utilised Travis CI to automate testing/validation
- Managed Git workflow of several projects

**03/15 – Current** Trinity Computers **(Owner/Lead Solutions Magician)** — Tulsa, OK
- Building .NET Core app to make it easier to find Foss projects to submit your first PR to.
- Developing .NET Core app to assist job hunters with tracking applications, giving recruiters an easy view, and rating recruiters
- Planning .NET Core app to that will be a multi-industry modular modern ERP solution
- Deploying applications to AWS

**03/17 – 05/19** *Summit ESP LLC: A Halliburton Service* **(ERP Admin/Developer II)** — Tulsa, OK
- Administered Fishbowl, a custom Java ERP backed by Firebird. Added new users, maintained pricing rules.
- Developed Excel-based ODBC reports for users out of MySQL and Firebird and implemented a self-service reporting tool.
- Developed VBA automation for pulling SCADA data for wells out of a PostgreSQL database.
- Developed and Maintained C# programs for importing and exporting data from Fishbowl.
- Developed financial dashboard in Microsoft PowerBI and in QlikView.

**10/14 – 03/17** *Avis Budget Group* **(Business Reporting Analyst III/Full Stack Developer)** — Tulsa, OK
- Developed email survey invitation scheduling tool in C#, utilizing customizable timing w/10% response rate that used JSON config files.
- Developed tracking tools utilizing custom branching logic in C#, with logic that fully resets if user changes original responses.
- Developed cross-framework websites using modern web methodologies.
- Responsible for Server maintenance and performance

**07/10 - 10/14** *Expedia, Inc.* **(Hotel Systems Technical Support Analyst Lead)** — Springfield, MO
- Resolved issues with hoteliers' access to internal systems, appearance on partner websites and reservations processing incorrectly.
- Created and modified T-SQL queries to complete the duties at hand.
- Navigated multiple web-based support systems to ensure that the data is showing and booking correctly on the partner websites.
- Developed an automation system for resolution of failed e-mail/ notifications, saving 40% - 60% in time and about $35,000 yearly.
- Developed and implemented an automation system in VBA for assignment of analyst casework, to mitigate out-of-order case work.

**09/07 - 05/10** *Teletech Holdings* **(Agent Support Group)** — Springfield, MO
- Created reports to outline agent, supervisor and site level performance on a variety of metrics.
- Maintained databases in Microsoft Access as well as Microsoft SQL Server 2008, created queries for Jet-SQL, Transact-SQL and PL/SQL to create reports that met the needs of the client.
- Developed VBA programs to automate data-mining and data collection to speed up daily performance.
- Performed regular audits to ensure ticket coding process adherence and coached agents in process and problem-solving skills.
- Ensured agents were following calling procedures, maintaining continuing education and following proper callback procedures.
- Led a successful fundraising project for the Leukemia and Lymphoma Society as a part of a leadership development program; raised $1700 for the Leukemia and Lymphoma Society.

## EDUCATION:

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|---|---|---|
| 03/19 - Current | Western Governors University Salt Lake City, UT | Bachelor of Science Degree in Software Development |
| 09/00 - 05/07 | Missouri Southern State University Joplin, MO | Bachelor of Science Degree in Biology |

## COMMUNITY SERVICE / AFFILIATIONS:

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|---|---|---|
| Code for Tulsa | Member/Volunteer | 2014 - Current |
| Tulsa Young Professionals (TYPros) | Member | 2015 - 2017 |
| Workforce Tulsa Development Board (TY Pros Intern) | Volunteer Board Member | 2016 - 2017 |
| Microsoft .NET Users Group | Member | 2015 - Current |
| Vuesax (lusaxweb/vuesax) Core Development Team | Member | 2018 - 2020 |

## SKILLS:

| *3+ years experience* | *1-3 years experience* | *>1 year experience* |
|---|---|---|
| HTML / CSS / JS | Server Administration ('03 ,'12, SSRS) | Apex (Salesforce) |
| C# | REST APIs | QlikView |
| Visual Studio 2013-2019 | LINQ | Python |
| MSSQL 2008-2014/T-SQL/PL/SQL | PowerBI/M query language | RoR- built 2 sites for workshop |
| Microsoft SSMS | AWS/Linux Server Admin | CIW Site Development Associate Cert |
| Splunk | Kanban/Agile Processes | Project+ Cert |
| XML/JSON | | A+ Cert |
| MVC | | SSIS |