**Keith Lewis**

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https://stackoverflow.com/story/jacrys - Github: @Jacrys

**EXPERIENCE:**

05/19 – Current *Summit ESP LLC: A Halliburton Service* **(Developer III)** Tulsa, OK

* Refactoring Django/Angular app into a Flask/Vue App, Developed side-by-side with existing app
* Maintained and extended existing Django applications
* Developed Python scripts to meet business demands

03/17 – 05/19 *Summit ESP LLC: A Halliburton Service* **(ERP Admin/Developer II)** Tulsa, OK

* Administered Fishbowl, a custom Java ERP backed by Firebird. Added new users, maintained pricing rules.
* Developed Excel-based ODBC reports for users out of MySQL and Firebird.
* Developed VBA automation for pulling SCADA data for wells out of a PostgreSQL database.
* Developed and Maintained C# programs for importing and exporting data from Fishbowl.
* Developed financial dashboard in Microsoft PowerBI and in QlikView.

10/14 – 03/17 *Avis Budget Group***(Business Reporting Analyst III/Full Stack Developer)** Tulsa, OK

* Developed email survey invitation scheduling tool in C#, utilizing custom customizable timing achieving a 10% response rate.
* Developed tracking tools utilizing custom branching logic in C#, with logic that fully resets if user changes original responses.
* Developed cross-framework websites using modern web methodologies.
* Responsible for Server maintenance and performance
* Developed modularized code that used JSON config files.

07/10 - 10/14 *Expedia, Inc.* **(Hotel Systems Technical Support Analyst Lead)** Springfield, MO

* Resolved issues with hoteliers’ access to internal systems, appearance on partner websites and reservations processing incorrectly.
* Created and modified T-SQL queries to complete the duties at hand.
* Navigated multiple web-based support systems to ensure that the data is showing and booking correctly on the partner websites.
* Developed an automation system for resolution of failed e-mail notifications, saving 40% - 60% in time and about $25,000 yearly.
* Developed an automation system for resolution of failed fax notifications, saving 20% - 40% in time and about $10,000 yearly.
* Developed and implemented an automation system in VBA for assignment of analyst casework, to mitigate out-of-order case work.

09/07 - 05/10 *Teletech Holdings* **(Agent Support Group)** Springfield, MO

* Created reports to outline agent, supervisor and site level performance on a variety of metrics.
* Maintained databases in Microsoft Access as well as Microsoft SQL Server 2008, created queries for Jet-SQL, Transact-SQL and PL/SQL to create reports that met the needs of the client.
* Developed VBA programs to automate data-mining and data collection to speed up daily performance.
* Performed regular audits to ensure ticket coding process adherence and coached agents in process and problem-solving skills.
* Ensured agents were following calling procedures, maintaining continuing education and following proper callback procedures.
* Led a successful fundraising project for the Leukemia and Lymphoma Society as a part of a leadership development program; raised $1700 for the Leukemia and Lymphoma Society.

**EDUCATION:**

03/19 - Current Western Governors University Salt Lake City, UT Bachelor of Science Degree in Software Development

09/00 - 05/07 Missouri Southern State University Joplin, MO Bachelor of Science Degree in Biology

**Community Service / Affiliations:**

Code for Tulsa Member/Volunteer 2014 - Current

Tulsa Young Professionals (TYPros) Member 2015 - 2017

Workforce Tulsa Development Board (TY Pros Intern) Volunteer Board Member 2017

Microsoft .NET Users Group Member 2015 - Current

Vuesax (lusaxweb/vuesax) Core Development Team Member 2018 - Current

**SKILLS:**

***3+ years experience***

* HTML / CSS / JS
* C#
* Visual Studio 2013-2019
* MSSQL Server 2008-2014/T-SQL
* Microsoft SSMS
* Splunk
* XML/JSON
* RegEx
  1. ***years experience***
* Jet-SQL & PL/SQL
* Server Administration (2003 ,2012, SSRS)
* REST APIs
* LINQ
* PowerBI
* M query language
* Kanban/Agile Processes

***>1 year experience***

* MVC
* Apex (Salesforce)
* QlikView
* Python
* NodeJS
* CIW Site Development Associate Certification
* Project+ Certification