

JADA DESORMEAUX

Upper Marlboro, MD 20772

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LinkedIn: <https://www.linkedin.com/in/jada-desormeaux/> | GitHub: <https://github.com/JadaE789> |

Portfolio: https://jadae789.github.io/portfolio_hw2/

SUMMARY

Front End Web Developer with a stellar customer service record and great work ethic. Deeply knowledgeable in a wide variety of computer languages as well as the techniques of website construction and maintenance. Highly adept at conveying complex technical information to a variety of professional audiences in a clear and understandable manner.

TECHNICAL SKILLS

Languages: JavaScript, CSS3, HTML5, SQL, NoSQL

Applications: GitHub, MongoDB, MySQL

Tools: Express, React, Node, Handlebars, Query, Bootstrap

PROJECTS

Food and Fitness | <https://github.com/spfave/fitness-exercise-food-selector> | <https://spfave.github.io/fitness-exercise-food-selector/>

- Summary: A simple application that allows the user to choose and track their daily workouts and daily food intake.
- Role: Front End Designer and JavaScript
- Tools: HTML, CSS, JavaScript, Bootstrap, Google Fonts

Sneaker Hype | <https://github.com/jorozco4/SneakerHype> | <https://sneakerhype.herokuapp.com/>

- Summary: A CMS-style sneaker review site that will allow individuals with the urge to splurge to read reviews about a potential shoe purchase. Not only can they read reviews about the shoe searched, but they can also write their own reviews.
- Role: Front End Designer, and Back End Designer
- Tools: HTML, CSS, JavaScript, Bootstrap, Google Fonts, Font Awesome, jQuery, API, ORM, Express, Express Handlebars, MySQL

EXPERIENCE

Lead Sales Specialist
Gap Inc.

2018 – 2020
Oxon Hill, MD

Collaborated with management and stock/sales associates to ensure a positive, friendly, and efficient customer experience.

Key Accomplishments:

- Awarded Employee of the Month for three consecutive months.
- Exceeds company expectations of customer service throughout the store.
- Consistently exceeds Gap Credit Card sign-up quota by 130% each month.

Help Desk Intern
Software Unlimited Group Inc.

2018-2019
Laurel, MD

Provided customer support to a variety of end users answering questions, rectifying problems, and providing customization as required.

Key Accomplishments:

- Provided PC desktop support.
- Responded to requests, ensuring a high level of service to customers.

EDUCATION

Certificate, Full Stack Web Development – George Washington University Washington, DC

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Associate of Science in Info. Technology – Prince George's Community College Largo, MD