

Wing Ki Au (Jade)

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WORK EXPERIENCE

Innovative Business Concepts Inc. (NYC OTI Vendor Projects)

New York, NY (Remote)

Digital Designer

Aug 2023 - Present

- Create UX/ UI Design for NYCOTI initiatives web applications
- Perform data cleaning and analysis for weekly dashboard reports
- Facilitate front end development and reconcile backend development

Noetica AI

New York, NY (Remote)

Software Engineer (Contract)

May 2023 - Present

- Back End Implementation for user usage data collection
- Using Python and SQL to perform data transformation, exploration and data analysis
- Using PowerBI and Tableau for Data visualization dashboards

NYC Department of Education / RFCUNY (LaGuardia CC)

New York, NY (Onsite)

Technical Support Specialist

Aug 2022 - May 2023

- Manage different school devices through intune and apple device management system
- Create budget report using excel and PowerBI
- Provide technical support (IT) onsite to school teachers and students

New York City Tech Talent Pipeline

New York, NY (Remote)

Full Stack Web Developer (Team Lead)

Dec 2021 - Jan 2022

- Led a team of 16 interns and facilitated full stack projects in the training program
- Proposed solutions and presented the final projects to the project managers
- Facilitated and engaged in the web development projects

Microsoft Hong Kong

Hong Kong (Remote)

JobHack Event Intern (2nd Runner Up Group Award)

Nov 2020

- Proposed a topic, target audience and viable solutions based on the broad topic given, aiming to help minorities in Hong Kong during the covid-19 pandemic.
- Built a mobile application using Microsoft DevOps to connect volunteers and elderly in need to get the necessities in daily life without having to go out
- Solved the technical literacy issues of elderly by introducing the AI chatbot and voice recognition.

EDUCATION

John Jay College of Criminal Justice

New York, NY

Bachelor of Science - Computer Science and Information Security (CGPA: 3.8)

AWARDS and SCHOLARSHIPS

Microsoft Hong Kong 2021 Jobhack hackathon Group Award - Second Runner Up; HI TECH PREP Scholarship three times recipient; International Student Support Scholarship; ePortfolio Showcase Award; Dean's List throughout the academic years

SKILLS

Python, Excel, SQL, HTML, CSS, Figma, Trello, Agile. JavaScript, BigQuery, PowerBI. Cantonese (Bilingual), English (Bilingual), Mandarin (Proficient)