



# Return Assistant Bot

## Your Smart Assistant for Sales Success



Hello! How can I assist you today?



i want to return laptop



Sure! May I have your phone number?



1234567890



Hi Priyanka! Please provide your Order ID.



1



Found order 1! Available products: ProductID 1: Laptop ProductID 2: Tshirt ProductID 3: Headphones ProductID 4: Coffee Mug Which product would you like to return?



laptop



✗ Cannot return Laptop Reason: return window expired (7 days) | Delivered: 2025-01-20



tshrit



✓ Tshirt is returnable! Delivered: 2025-01-20 (9 days ago)



coffeemug



✓ Coffee Mug is returnable! Delivered: 2025-01-20 (9 days ago)



3



✗ Cannot return Headphones Reason: return window expired (7 days) | Delivered: 2025-01-20



what is policy for headphone



Return within 7 days if unopened or defective.



what is my address?



'Lok Raunak Towers, Marol Maroshi Rd, near Seven Hills Hospital Bori Colony, Shivaji Nagar JJC Marol, Andheri East, Mumbai Maharashtra 400059'

Your message:

