

Versatile DevOps manager with 6 years' experience. Seeking to leverage proven continuous deployment skills to raise quality at Google. Cut customer complaints by 50% for an SaaS application. At Shellnac Inc., used [REDACTED] and AWS tools to cut release times by 20%. Boosted customer satisfaction by 25%.



EXPERIENCE

- ◆ 2015-07 - **DevOps Manager**
Frostacre Global
 - Led Agile team of 5 developers, 2 SysAdmins to continuous deployment of SaaS real estate solution with 1 million+ users.
 - Collaborated with C-Suite and sales teams.
 - Maintained network of 30+ Unix servers with 99.9% up-time.
 - Wrote scripts to automate security upgrades. Cut vulnerabilities by 20%.
- ◆ 2013-05 - **DevOps Engineer**
Shellnac Systems, Inc.
 - Set up and managed 40 Linux servers with 99.95% up-time.
 - Managed continuous deployment of a popular SaaS stock-tracking tool.
 - Deployed 2 software iterations per month for 2 years. Increased customer satisfaction with software by 25%. Presided over a period of 30% revenue growth.
- ◆ 2012-06 - **System Administrator**
Litman Analytics
 - Set up and managed 15 [REDACTED] servers.
 - Wrote scripts to automatically update system components.
 - Cut company costs 20% through aggressive vendor management.



EDUCATION

- ◆ 2008 - **BS in Computer Science, University of Michigan**
2012
 - Excelled in security classes.
 - President, 314 Action STEM Organization.



SOFT SKILLS

- ◆ Collaboration ★★★★★ Expert
- ◆ Critical Thinking ★★★★☆ Advanced



HARD SKILLS

- ◆ [REDACTED] ★★★★★ Expert
- ◆ Unix/Linux ★★★★★ Expert
- ◆ Puppet, Jenkins, [REDACTED] ★★★★★ Expert
- ◆ AWS, [REDACTED] ★★★★☆ Advanced
- ◆ Python, [REDACTED] ★★★★☆ Advanced



CERTIFICATIONS

- ◆ AWS Certified DevOps Engineer
- ◆ AWS Certified SysOps Administrator



CONFERENCES

- ◆ 2017 DevOps Days, Spoke on a panel about serverless networks



PUBLICATIONS

- ◆ 2017 Article on containers appeared in "The Agile Admin"
- ◆ 2016 Article on monitoring best practices appeared in "DevOpsGuys"