JAEDEN PLATT

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EDUCATION

Brigham Young University - Idaho   January 2024 - July 2027

Bachelor of Science; Software Engineering | Expected Graduation
- Bachelor of Science in Software Engineering
- Relevant Course Work: SQL, Cybersecurity, Programming with Functions, Programming with Classes, Web Frontend Development, C Language

PROFESSIONAL EXPERIENCE

Brigham Young University Idaho - IT Department

Messaging Specialist; Rexburg, ID   January 2026 - Present
- Offered Tier 3 technical support for users, troubleshooting Google, Microsoft 365, and Zoom issues
- Administer user accounts, permissions, and groups using Microsoft 365
- Documented incidents, solutions, and procedures while following ITIL-based ticketing processes

United Parcel Service

Package Handler; Rexburg, ID   August 2024 - January 2026
- Loaded and unloaded several packages from trailers in a fast-paced environment
- Functioned as part of a small team to confront several important operational goals
- Maintained efficient workflows by organizing packages and prioritizing tasks to meet time and productivity targets

Agri Industrial Plastics

Factory Lineman; Fairfield, IA   July 2021 - October 2021
- Manufactured plastic components for multiple clients while meeting quality and production standards
- Maintained a clean, organized workstation in compliance with safety and efficiency guidelines
- Collaborated with team members to ensure clear communication and smooth workflow

ADDITIONAL SKILLS

Microsoft Office, Python, SQL, C Language, HTML,
CSS, JavaScript, C#

PERSONAL PROJECTS

Zelda Informer (HTML, CSS, JavaScript)
- Designed a dynamic website about the series The Legend of Zelda
- Used HTML and CSS to create the layout of the site
- Utilized JavaScript to make the site dynamic and user accessible

CYOA (Python, Flask)
- Created a Choose Your Own Adventure college story showcasing Python functions
- Used Flask to dynamically render on a web page