



## **Programme Outline**

### **WORKING WITH ANYONE, ANYWHERE**

**Applying Effective Intercultural Communication Skills for Multicultural Staff**

**Friday 22 November 2019 – Saturday 23 November 2019**

**09.00 AM – 04.00 PM**

**MIT Pasifika Community Centre,  
Manukau Institute of Technology  
Gate 13, Otara Road, Manukau  
Auckland**

#### **Day One – 22 Nov. 2019**

- 09.00 AM** Welcome and Overview of the Workshop
- 09.45 AM** Session A: Professor Hannah Ngata – Guest Speaker – Cultural Awareness Fundamentals
- 10.30 AM** Morning Tea
- 11.00 AM** Key Presenter: Shazabeen Alizadeh – Recognize unique cultural differences that impact practices and behaviours
- 01.00 AM** Lunch
- 02.00 AM** Session B: Case Studies
- 03.00 AM** Afternoon Tea
- 03.15 AM** Key Presenter: Wesley France – Cultural know-how
- 04.00 AM** Closing Prayer
- 06.00 AM** Dinner





#### **Day Two – 23 Nov. 2019**

- 09.00 AM** Welcome
- 09.30 AM** Key Presenter: Peter Henare – Practice communication skills to enhance effective business communication and interactions
- 10.30 AM** Morning Tea
- 11.00 AM** Session C: Ying Zhang – Develop action plans for enhancing your intercultural Competence
- 02.00 PM** Session D: Case Studies
- 03.00 PM** Afternoon Tea
- 03.15 PM** Key Presenter: Luisa Vaafusu – Apply strategies for dealing effectively with cultural Challenges
- 03.45 PM** Closing Prayer

**Morning tea, afternoon tea, lunch and dinner will be provided**

**REGISTER NOW**

