

Terms of Use

By using the PocketLab Testing Inc. ("PocketLab," "we," "us") website and services, you agree to these Terms of Use.

Using PocketLab Services

- You must be of legal age in Canada (18 years old) to use our services.
- Use our services responsibly. Don't do anything illegal, harmful, or disruptive. Let's keep things smooth, friendly, and professional.

Account Responsibility

- You're responsible for your account. Keep your password safe, secure, and all to yourself.
- If you suspect your account has been compromised, let us know immediately. We're here to help!

Orders and Payments

- When you order from us, make sure all your payment info is correct. Our friendly payment processors handle transactions securely so everyone stays happy.
- If something seems off about your order or payment, get in touch quickly we'll get things sorted out!

Health Information Disclaimer

- We provide at-home health testing kits, but we are not a substitute for professional medical advice. Always consult a healthcare provider for any medical questions or concerns.
- Our tests offer insights, but don't use them to diagnose yourself. Remember, we're here to empower your health journey, not replace your doctor!

Content and Intellectual Property

- All content on our site (text, graphics, logos, etc.) belongs to PocketLab and is protected by intellectual property laws. Feel free to enjoy our content, but don't copy, distribute, or misuse it.

Limitation of Liability

- We do our best to provide accurate and reliable services, but sometimes things might not go perfectly. PocketLab is not liable for indirect, incidental, or consequential damages arising from your use of our services. However, we will always do our best to fix issues promptly!

Changes to Terms

Effective Date: May 7, 2025

- Occasionally, we'll update these terms. If there are big changes, we'll let you know. Continued use after changes means you agree to the new terms. Simple as that!

Termination of Service

- We reserve the right to suspend or terminate accounts that violate these Terms of Use. Let's keep things friendly and respectful.

Questions and Contact

Have questions about these terms, or just want to chat? We're always here:

Email: info@pocketlab.ca

Website: www.pocketlabtesting.ca