# TO SUPPLY LEFTOVER FOOD TO POOR

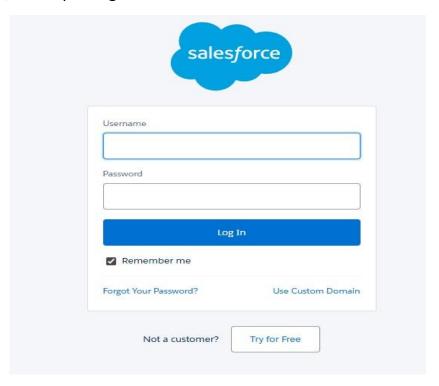
Category : Salesforce Project

Required Skill: Salesforce Developer

### I. Introduction

Salesforce is a cloud-based Customer Relationship Management (CRM) platform that provides tools to manage and optimize customer relationships, sales processes, and customer service.

The purpose of this project is to create a solution that helps distribute leftover food to poor people effectively by using Salesforce for data management, automation, and reporting.



## II. Custom Report Types

To track the operations of food distribution, we need to create custom report types.

Steps:

1. Go to Setup  $\rightarrow$  Quick Find  $\rightarrow$  Report Types  $\rightarrow$  Continue  $\rightarrow$  New Custom Report Type.

**Primary Object: Venues** 

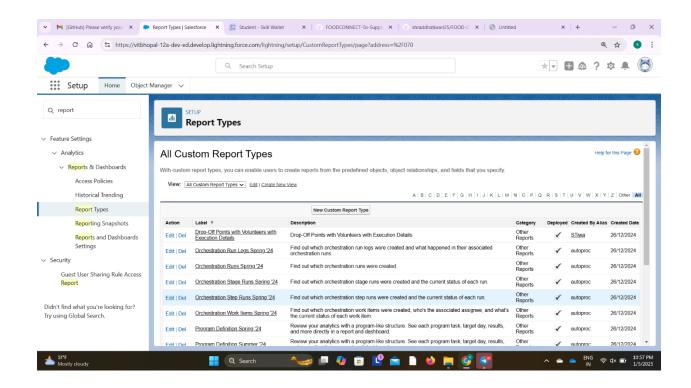
Report Type Label: Venue with Drop Off with Volunteer

Report Type Name: Venue\_with\_DropOff\_with\_Volunteer

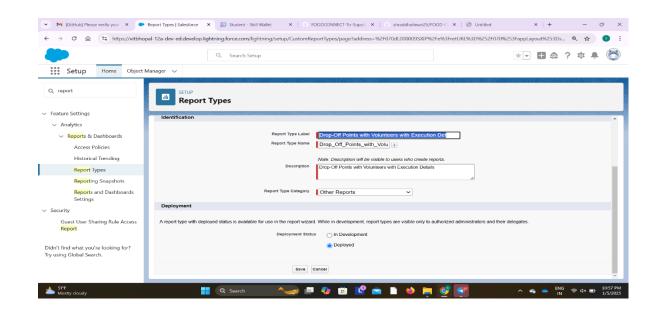
Description: Venue with Drop Off with Volunteer

Store in Category: Other Reports

Deployment Status: Deployed



2. Click Next  $\rightarrow$  relate Drop-Off Points (option: "A records may or may not have related B records")  $\rightarrow$  relate Volunteers  $\rightarrow$  Save.



**Creating Reports** 

Go to Reports tab  $\rightarrow$  New Folder (name: Custom Reports).

Create the following reports:

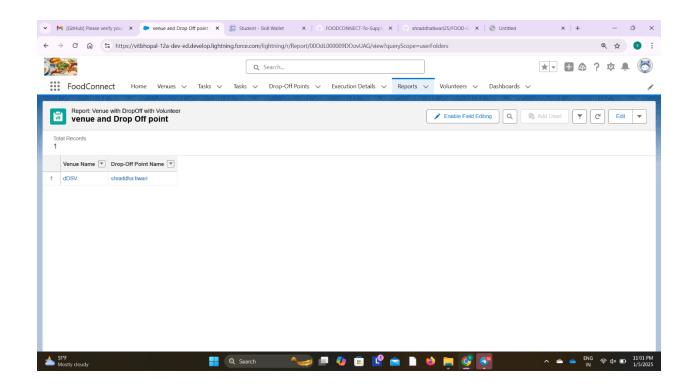
Report 1: Venue and Drop Off Point

Report Type: Venue with Drop Off with Volunteer

Group Rows By: Volunteer Name

Columns: Venue Name, Drop-Off Point Name, Distance

Save as Venue and Drop Off Point in Custom Reports folder.



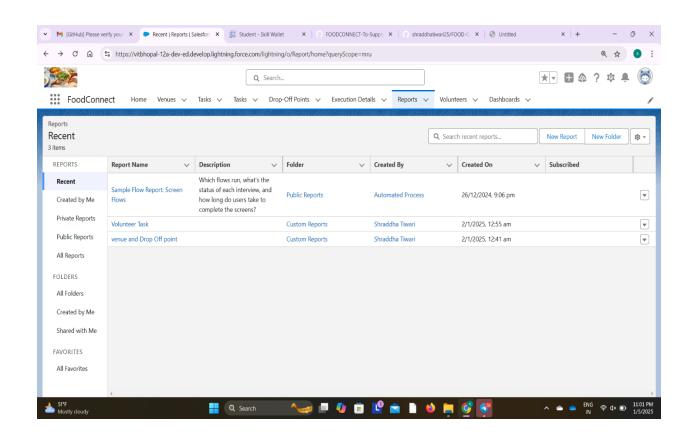
Report 2: Volunteer Task

Report Type: Volunteers with Execution Details and Tasks

Group Rows By: Volunteer ID

Columns: Volunteer Name, Task Name, Execution Detail Name, Owner Name, Date, Rating

Save as Volunteer Task in Custom Reports folder.



#### III. Dashboard Creation

Dashboards provide a visual representation of data to track metrics such as food collected, delivered, and volunteer activity.

#### Steps:

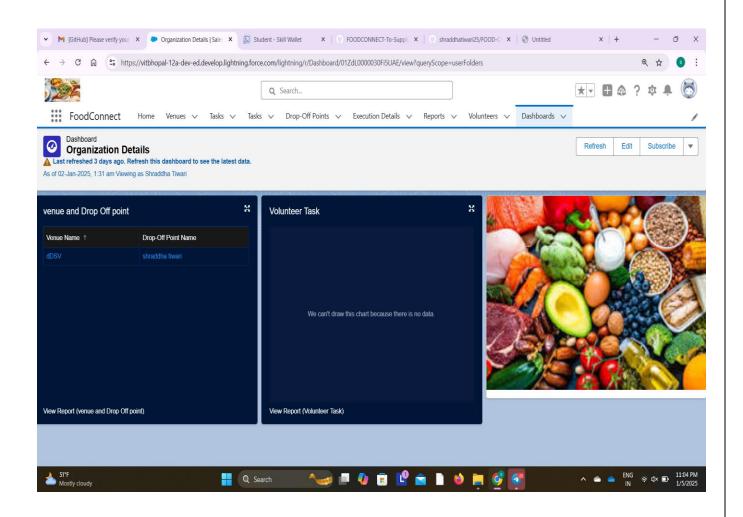
- 1. Go to Dashboards tab  $\rightarrow$  New Dashboard.
- 2. Name: Food Distribution Overview → Choose Folder.

## 3. Add components:

From Venue and Drop Off Point report → Add as Lightning Table.

From Volunteer Task report  $\rightarrow$  Add as Line Chart.

Add an Image Widget if required (e.g., Task Execution Details image).

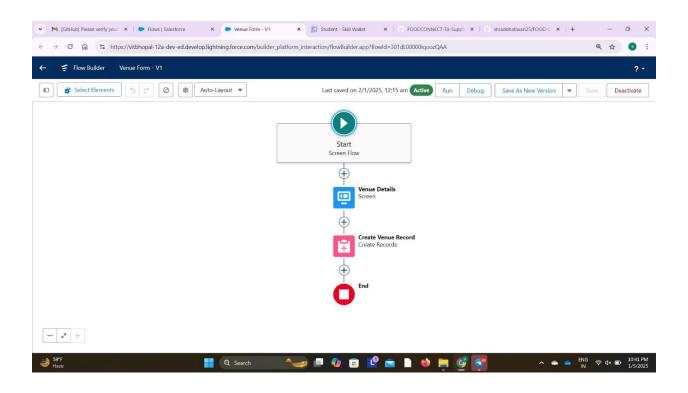


#### IV. Sharing Rules

Sharing rules define which users or groups can access certain records.

#### Steps:

- 1. Go to Setup  $\rightarrow$  Sharing Settings.
- 2. Scroll to Drop-Off Point Sharing Rules.
- 3. Create rules:
- Rule 1: Distance  $< 15 \rightarrow$  Share with Public Group Iksha.
- Rule 2: 15 < Distance  $\leq$  30  $\rightarrow$  Share with Public Group NSS.



V. Object Manager – Fields & Relationships

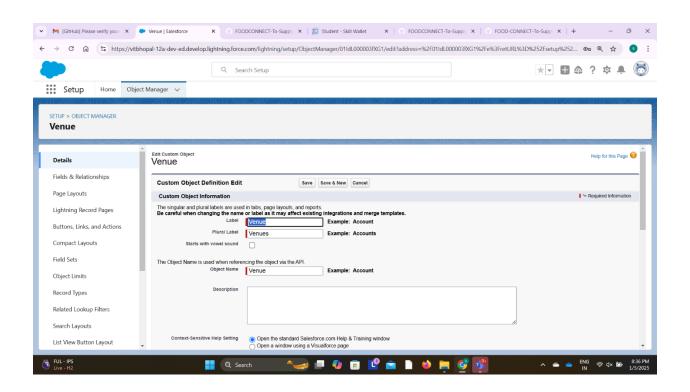
Venue Object

Contact Email (Email, Required)

Contact Phone (Phone, Required)

Location (Geolocation, 4 decimal places)

Venue Location (Long Text Area)



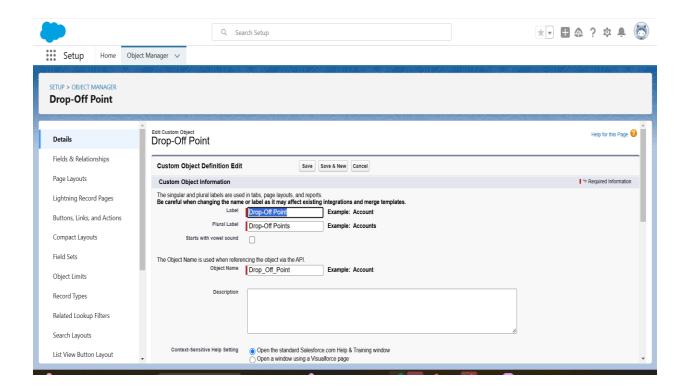
**Drop-Off Point Object** 

Location 2 (Geolocation, 4 decimals)

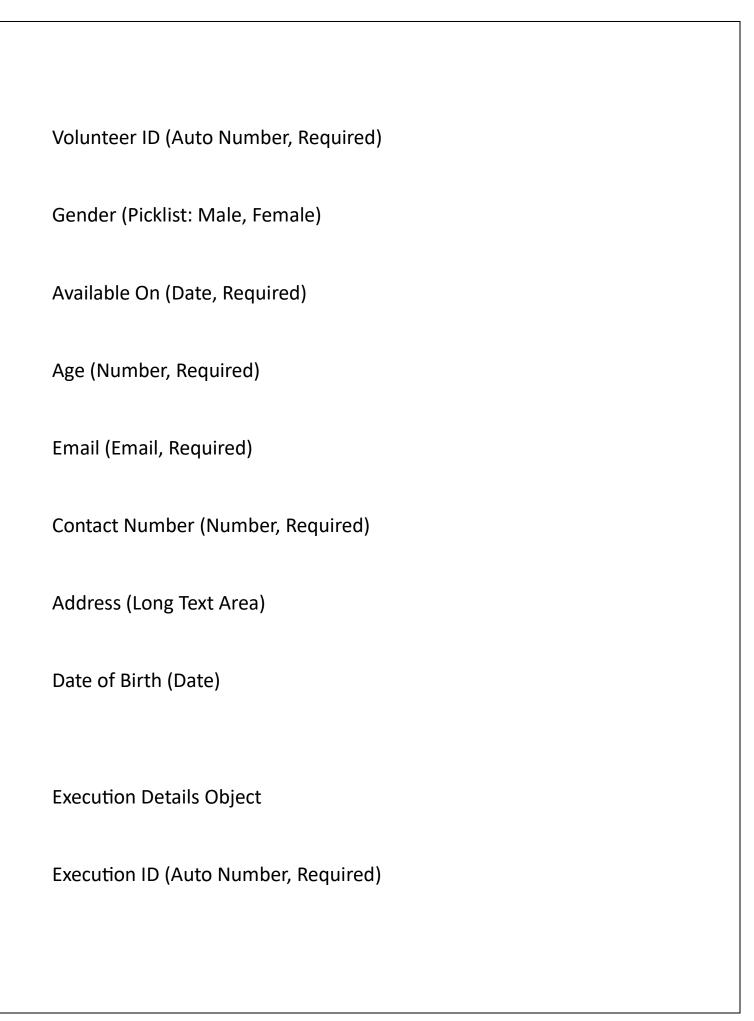
Distance Calculation (Formula):

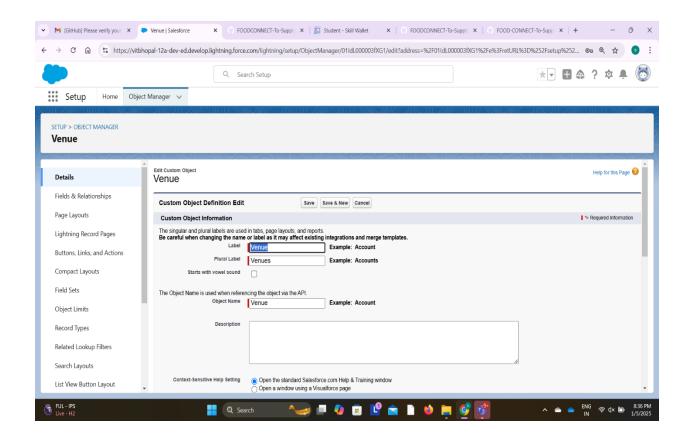
DISTANCE(Location\_2\_c, Venuer.Location\_c, "km")

State (Picklist with Indian States/UTs, Required)



Task Object Distance (Number, length 14, 4 decimals, Required) Task ID (Auto Number, format TASK-{0}, Required) Date (Date, Required) Food Category (Multi-select Picklist: Veg, Non-Veg, Salad, Snack) Number of People Served (Number, Required) Name of the Person (Text) Phone (Phone) Rating (Picklist: 1, 2, 3, 4, 5) Feedback (Long Text Area) **Volunteer Object** 





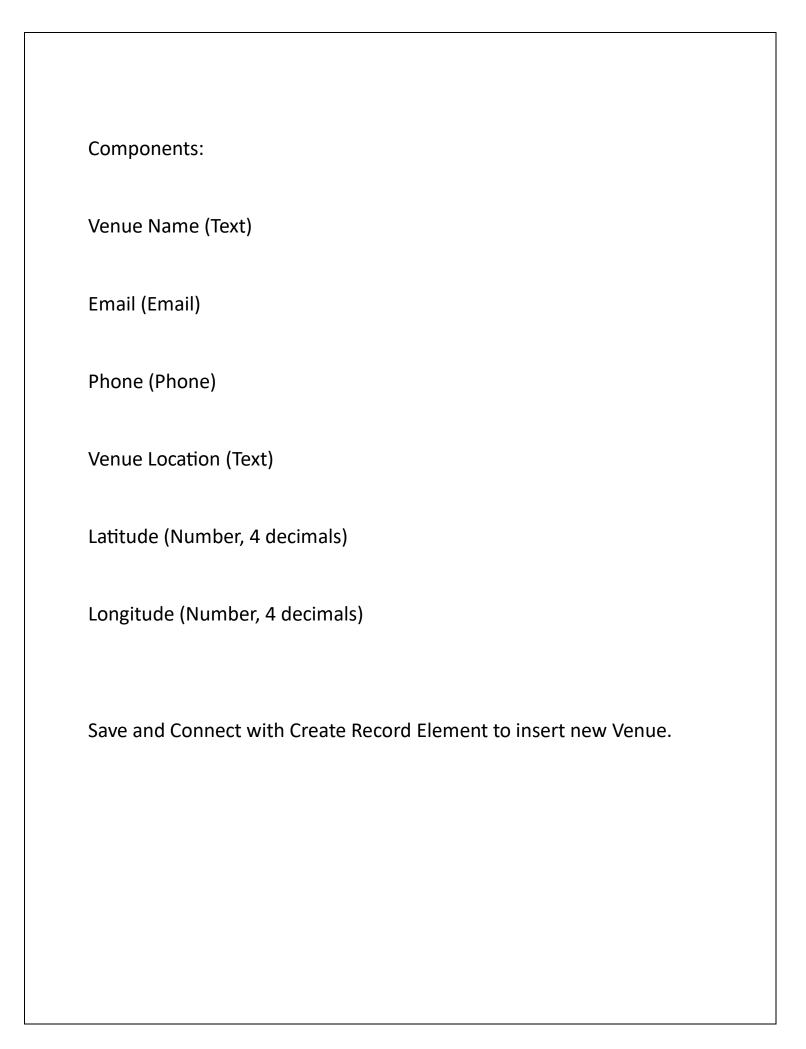
## VI. Automation Using Flows

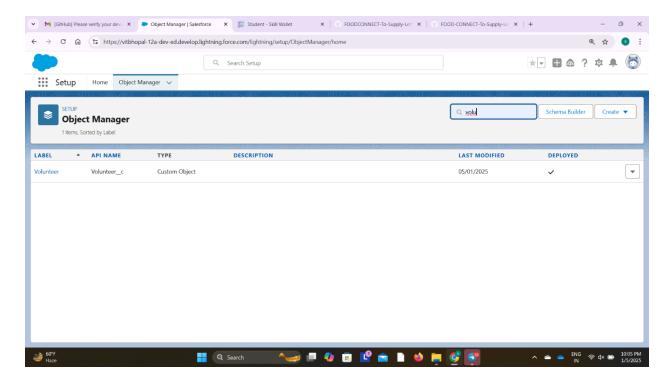
Example: Flow to create Venue records

1. Go to Setup  $\rightarrow$  Flows  $\rightarrow$  New Flow  $\rightarrow$  Screen Flow.

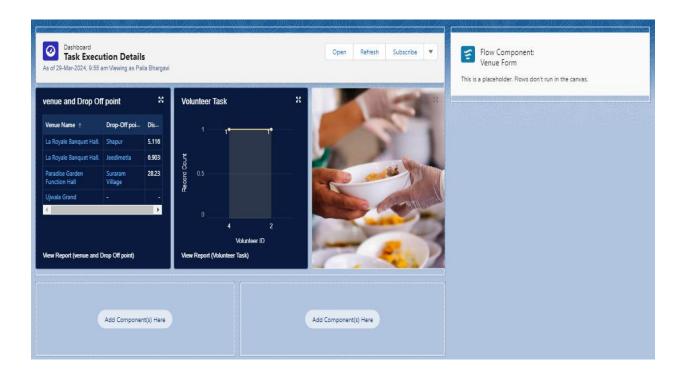
#### 2. Add a Screen Element:

Label: Venue Details





Go to setup >> type Lightning App Builder in quick find box >> Click on the Lightning App Builder and Select the New.

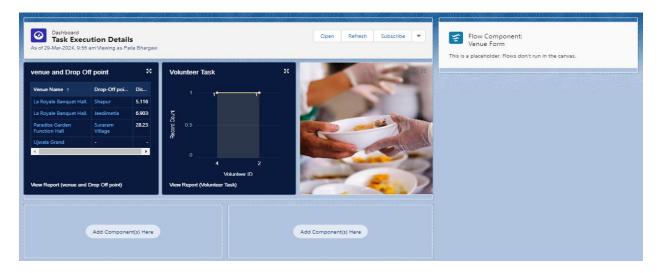


#### **Creation of Home Page**

- 1. Go to setup >> type Lightning App Builder in quick find box >> Click on the Lightning App Builder and Select the New.
- 2. Select Home Page and give Label as HOME Page.
- 3. Select Standard Home Page.
- 4. Near Components search for Flow and Drag and Drop in Right Side Section..
- 5. On the right hand side:

Flow: Venue Flow

6. Near Components search for Dashboard, then Drag and Drop it in first Section.



- 7. Click on Save and Activation, then click on App Default, then Add Assignments.
- 8. Add FoodConnect App and then Save.
- 9. FoodConnect Home Page would Look Like this.

