

Introduction

This privacy notice explains how EY collects and uses personal data, and describes the rights you have with respect to your personal data.

In this notice, “EY,” “our”, “we” or “us” refers to the global organization of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity, or refers to 1 or more of those member firms. The controllers of your personal data are one or more of the EY entities listed **[here \(pdf\)](#)** (see the list of EY member firms and affiliates).

Certain EY member firms in countries outside the EU have appointed a representative in the EU to act on their behalf if, and when, they undertake data processing activities to which the EU GDPR applies. Further information and the contact details of these representatives are **[available here](#)**.

Click on the links in our index to take you to the more detailed information regarding various purposes for which we process personal data:

- Visitors to ey.com
- Entrepreneur Of The Year
- Clients
- Individuals whose personal data we obtain in connection with providing services to our clients
- Insolvency services
- Contacts in our customer relationship management (CRM) systems
- Participants of EY meetings, conferences, events and learning sessions
- Individuals who use our applications
- Individuals who visit our social media sites, social media plugins and tools
- Individuals who correspond with EY via email
- Individuals who correspond with EY via voicemail services

If you have any questions regarding the processing of your personal data or wish to contact the data protection officer of an EY member firm, please contact the EY **data protection team** who will direct your query to the appropriate person or team within the organization.

Alternatively, we process your personal data in the context of providing professional services to your employer or service provider, for example, conducting an audit of your bank or payroll for the company you work for. Finally, we obtain your personal data via publicly available sources, such as LinkedIn. This privacy notice is intended to cover all of the above-mentioned scenarios.

What Data is Covered?

In this privacy notice, “personal data” means any information relating to an individual who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, GPN, location or an online identifier. Personal data also refers to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of an individual.

It also includes special categories of personal data (special category data) from which we can determine or infer an individual's

- Racial or ethnic origin
- Political opinions
- Religious or philosophical beliefs
- Membership of a trade union
- Genetic data
- Biometric data
- Physical or mental health or condition
- Sex life or sexual orientation

Complaints

If you are concerned about an alleged breach of privacy law or any other regulation by EY, you can contact the person you usually deal with at EY or the EY **global privacy leader**, Office of the General Counsel, 6 More London Place, London, SE1 2DA, United Kingdom. An EY privacy leader will investigate your complaint and give you information about how it will be handled.

You also have the right to complain to the data protection authority in your country, or refer the matter to a court of competent jurisdiction or as specified in any applicable engagement agreement with EY.