

CRM OBSERVATIONS – 28TH SEPT 2021

Please note the following observations noted on the portal:

- * There's no need for emergency details
- * Under requirements the term foundation / A level and SSCE are the same
- * What does testimonial mean? Is it the last certificate student collected?
- * Under the personal statement, there should be a place for uploads
- * Under programme type there should be a space for intended school.
- * Under uploads for transcript only one document can be uploaded. Some transcripts are more than a page
- * There's no space to indicate if business is from sub agent or a member of staff
- * Whoever keys in a client should be able to sign off the application with his or her name

CRM OBSERVATIONS – 11TH OCT 2021

Hello, Sundimension

You are receiving this mail-in with respect to some very key observations made and need your action.

The observations include;

- 1) Applications sent are not showing the correct schools and programme applicants are applied for. Please look into this and do the necessary corrections
- 2) Foundation programme and A-Level programme are the same. Please delete one
- 3) We need a place to upload Sop (that accepts it in word, pdf and other suitable formats)
- 4) There indication for passport Numbers. Please look into that as well
- 5) There is no need for Emergency contacts. Kindly expunge that part
- 6) Date of application needs to be added to the application status
- 7) Programme type / School needs to be checked under the CRM Settings