

# Create an account

You'll need your username and password when you sign in online, so make them memorable.

## Create username

This must be:

- at least 6 characters
- no more than 30 characters
- made from letters or numbers

## Create password

This must contain at least:

- 1 capital letter
- 1 lower case letter
- 1 number
- 8 characters

Do not use a username, common word like 'password' or sequence like '123'

## Re-type your password

# Security questions

Answer these questions carefully. When you sign in to your account you'll need to spell your answers exactly as you enter them below.

If you phone us, we will ask you these questions. Do not choose answers that are likely to be offensive.

## Question 1

## Answer 1

## Question 2

## Answer 2

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