# JAGPREET SINGH SAIGAL

Here to secure a responsible career opportunity to fully utilize my education, training and skills, while making a significant contribution to the success and growth of the company.



jagpreetsaigal029@gmail.com

7328877023

Shivanand Nagar, Sec-2, Near Jhanda Chowk, Raipur, India



#### **EDUCATION**

#### Metric

Courses

Kendriya Vidyalaya No.1

04/2014 - 03/2015

- Passed with a cgpa of 8.6

Raipur, Chhattisgarh

Raipur, Chhattisgarh

# Intermediate

Kendriya Vidyalaya No.1

04/2016 - 03/2017

Courses

Courses

 Passed with a percentage of 72.6%

#### **B.Tech** KIIT University

07/2017 - 08/2021

- Graduated with B.Tech in the specialization of mechanical engineering. Passed with a CGPA of 8.48 Bhubaneswar, Odisha

## **WORK EXPERIENCE**

## **Programmer Analyst**

Cognizant Technology Solutions

10/2021 - 03/2023 Bangalore

Achievements/Tasks

 Worked as a system's engineer. Delivering customer service was part of the job. At service desk, I used to help the associates facing difficulties regarding IT problems that helped to develop a sense of problem solving skill. Handled customer complaints calmly and professionally, resolved customer issues in a timely manner.

# SKILLS

**Punctuality** 

#### **INTERNSHIPS**

Vocational Training at WRS SEC Railway, Raipur (05/2019 - 06/2019)

- Created reports and documents as requested by the office manager.
- Worked on a project related to Centre Buffer Coupler.
- Researched and indicated points that can help to improve the current position, for the betterment of the organization.

#### **CERTIFICATES**

Ansys Software (CFD) (07/2019 - 08/2019)

Python Programming (06/2020 - 06/2020)

#### **LANGUAGES**

English

Hindi

Full Professional Proficiency

Native or Bilingual Proficiency