

Shubhdeep Kaur

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OBJECTIVE

A motivated, efficient, hardworking individual is searching for a part time sales management position with direct communication with customers and require interpersonal skills, customer service abilities, and knowledge of marketing techniques.

ACADEMIC QUALIFICATION

- Masters of Applied Computing from University of Windsor, Windsor – Present
- Bachelors in Computer Science and Engineering from Guru Nanak Dev University, Amritsar, India- (2013-2017)
- High schooling – 2013

WORK EXPERIENCE

Cashier (Part time): October 2014-May 2017

Pizza Hut- Amritsar, India

- Process customer payments by cash, debit, gift and credit card.
- Inquire about guest experience and smooth any issues.
- Answer telephone calls regarding reservations, menu questions, and business information.
- Coordinate with hostess, floor and kitchen staff regarding special customer requests.
- Monitored drink station, filled soft drink dispensers and connected new soda syrup boxes as needed.
- Fill in for hostess as needed and assist with dining room arrangements.

RELEVANT COURSEWORK

- Managing Employees - studying
- Marketing - Studying
- Software Engineering
- Word presenting software

PERSONAL ATTRIBUTES

- A positive, enthusiastic attitude, with strong people skills.
- Proven customer service experience and passion for helping others and sales delivery.
- Sales & service oriented with a demonstrated ability to proactively listen, identify sales opportunities and solve problems.
- Effective relationship management skills.
- Effective communicator, both verbal and written.
- The ability to multi-task, with Excellent computer skills and digital awareness.