

HCAHPS PATIENT SURVEY ANALYSIS 2015-2023

Region

- ☐ East North Central
- ☐ East South Central
- ☐ Mid-Atlantic
- ☐ Mountain
- ☐ New England
- ☐ Pacific
- ☐ South Atlantic
- ☐ West North Central
- ☐ West South Central

State

- ☐ AK
- ☐ AL
- ☐ AR
- ☐ AZ
- ☐ CA
- ☐ CO
- ☐ CT
- ☐ DC

42,394

RESPONSE

26.6

AVG. RESPONSE %

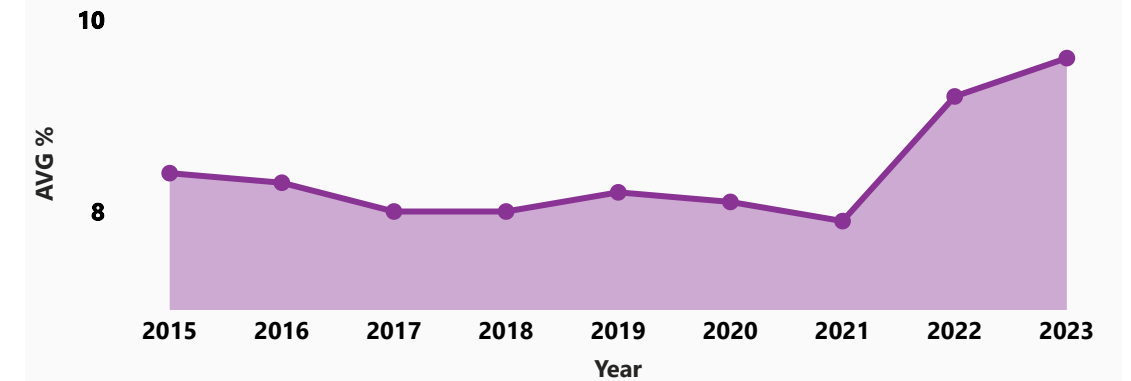
AVERAGE BOX PERCENTAGE BY MEASURE ID

MEASURE ID	BOTTOM BOX %	MIDDLE BOX %	TOP BOX %
H_CLEAN_HSP	8.00	17.67	74.33
H_COMP_1	4.22	15.67	80.11
H_COMP_2	4.44	14.22	81.33
H_COMP_3	8.78	22.67	68.56
H_COMP_5	17.78	17.44	64.78
H_COMP_6	13.33	0.00	86.67
H_COMP_7	5.22	42.22	52.56
H_HSP_RATING	7.78	20.00	72.22
H_QUIET_HSP	9.33	28.44	62.22
H_RECMND	5.22	23.44	71.33

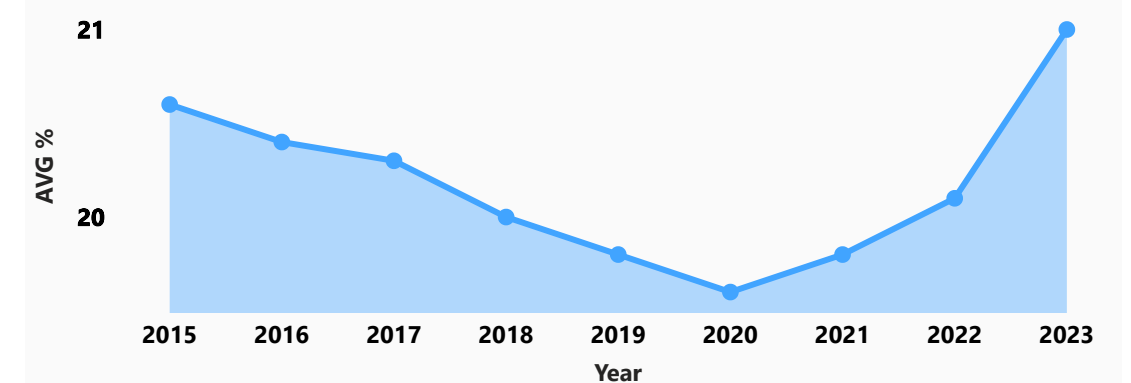
MEASURE ID AND DESCRIPTION

H_CLEAN_HSP - CLEANLINESS OF HOSPITAL ENVIRONMENT
 H_COMP_1 - COMMUNICATION WITH NURSES
 H_COMP_2 - COMMUNICATION WITH DOCTORS
 H_COMP_3 - RESPONSIVENESS OF HOSPITAL STAFF
 H_COMP_5 - COMMUNICATION ABOUT MEDICINES
 H_COMP_6 - DISCHARGE INFORMATION
 H_COMP_7 - CARE TRANSITION
 H_HSP_RATING - OVERALL HOSPITAL RATING
 H_QUIET_HSP - QUIETNESS OF HOSPITAL ENVIRONMENT
 H_RECMND - WILLINGNESS TO RECOMMEND THE HOSPITAL

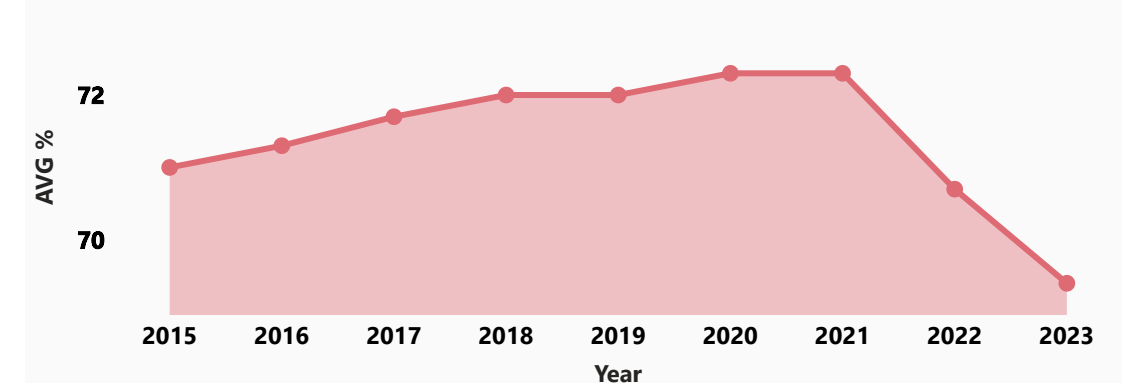
AVG. BOTTOM-BOX % BY YEAR



AVG. MIDDLE-BOX % BY YEAR



AVG. TOP-BOX % BY YEAR



HCAHPS PATIENT SURVEY ANALYSIS 2015-2023 (STATE WISE)

Region

- ☐ East North Central
- ☐ East South Central
- ☐ Mid-Atlantic
- ☐ Mountain
- ☐ New England
- ☐ Pacific
- ☐ South Atlantic
- ☐ West North Central
- ☐ West South Central

State

All

42,394

RESPONSE

26.6

AVG. RESPONSE %

AVERAGE % WITH BOX

8.39

BOTTOM BOX %

20.27

MIDDLE BOX %

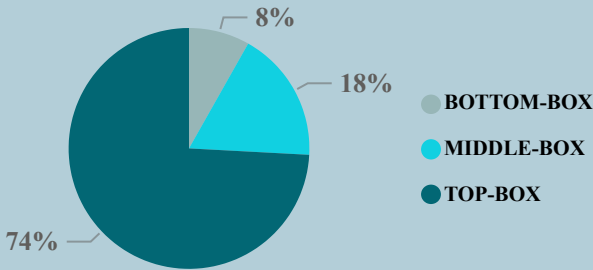
71.33

TOP BOX %

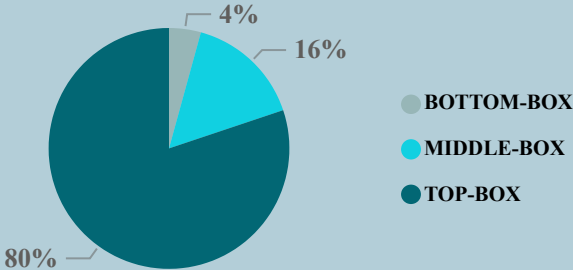
MEASURE ID AND DESCRIPTION

H_CLEAN_HSP - CLEANLINESS OF HOSPITAL ENVIRONMENT
H_COMP_1 - COMMUNICATION WITH NURSES
H_COMP_2 - COMMUNICATION WITH DOCTORS
H_COMP_3 - RESPONSIVENESS OF HOSPITAL STAFF
H_COMP_5 - COMMUNICATION ABOUT MEDICINES
H_COMP_6 - DISCHARGE INFORMATION
H_COMP_7 - CARE TRANSITION
H_HSP_RATING - OVERALL HOSPITAL RATING
H_QUIET_HSP - QUIETNESS OF HOSPITAL ENVIRONMENT
H_RECMND - WILLINGNESS TO RECOMMEND THE HOSPITAL

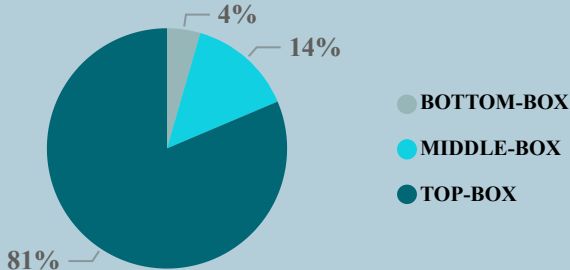
H_CLEAN_SAP RESULTS



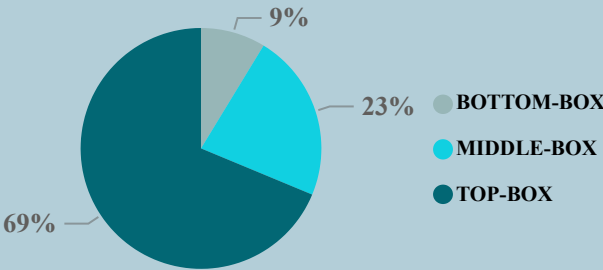
H_COMP_1 RESULTS



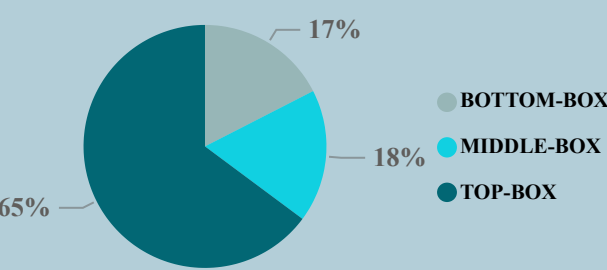
H_COMP_2 RESULTS



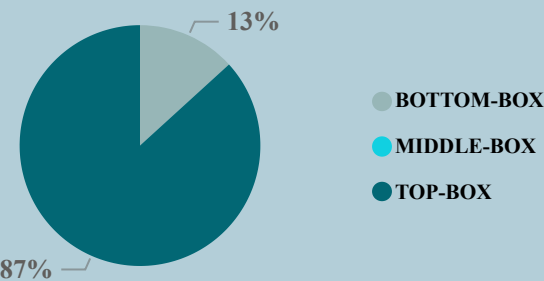
H_COMP_3 RESULTS



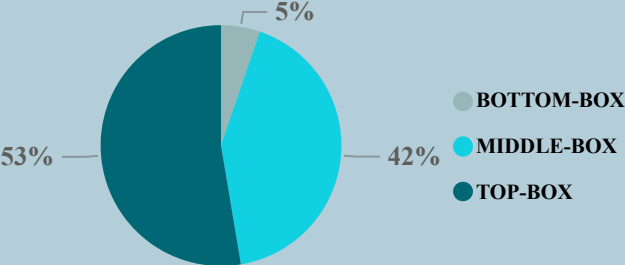
H_COMP_5 RESULTS



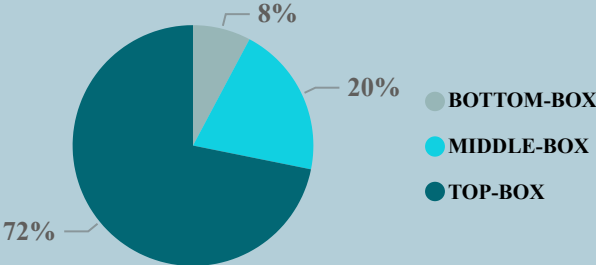
H_COMP_6 RESULTS



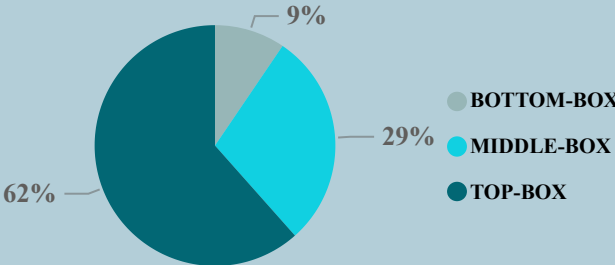
H_COMP_7 RESULTS



H_HSP_RATING RESULTS



H_QUIET_HSP RESULTS



H_RECMND RESULTS

