Project Title: Campus Ride-Sharing Platform with Parking System Integration

Interview Type: Elicitation – Stakeholder Interview

Interviewee: Campus IT Officer

Organization: Multimedia University (MMU)

Interviewer: Ong Zi Xuan

Purpose: To understand the technical feasibility and infrastructure support for key features of the proposed system

Questions and Response

1. Will improper parking reporting systems be implementable?

Response:
The improper parking reporting system is technically feasible but requires coordination with security and enforcement teams. Validation will be necessary to address concerns about false reports.

2. Is a parking reservation system implementable? Can the reservation be short-term?

Response:
A parking reservation system is implementable, limited to selected zones to avoid misuse. Short-term reservations between 30 minutes and 2 hours are preferred, with automatic release of unused spots.

3. Is a real-time parking space tracker implementable?

Response:
Real-time parking space tracking is possible via smart sensors or CCTV analytics. Implementation may be phased, starting with the busiest lots. Funding and infrastructure are limiting factors.

4. If our system requires admin, is it doable?

Response:
Yes, assigning dedicated admins is feasible. Integration with existing campus IT or security roles is recommended, with clearly defined admin responsibilities.

5. If our system requires access to the MMU ID database, is it doable?

Response:
Access to the MMU ID database can be granted with formal approval, adherence to data privacy policies, and coordination with IT Services and consent procedures.