Target SQL Business Case

Topic: SQLJahnavi Yerroju

I. Import the dataset and do usual exploratory analysis steps like checking the

structure & characteristics of the dataset.

A. Data type of all columns in the "customers" table.

Query: select column_name, data_type from target.INFORMATION_SCHEMA.COLUMNS where table_name = 'customers';



B. Get the time range between which the orders were placed.

Query: select min(order_purchase_timestamp) as first_order, max(order_purchase_timestamp) as last_order from `target.orders`;



C. Count the Cities & States of customers who ordered during the given period.

Query: select count (distinct c.customer_city) as cities, count (distinct c.customer_state) as states from `target.customers` c join `target.orders` o on c.customer_id = o.customer_id;



- II. In-depth Exploration:
 - A. Is there a growing trend in the no. of orders placed over the past years?

• In the year 2017 growing trend is observed as the no.of orders increase month on month in most of the cases.

```
Query: Select extract (year from order_purchase_timestamp) as yr, extract (month from order_purchase_timestamp) as mn, count(order_id) as no_of_orders from `target.orders` group by 1,2 order by 1,2
```

Row	yr ▼	mn ▼	no_of_orders ▼
1	2016	9	4
2	2016	10	324
3	2016	12	1
4	2017	1	800
5	2017	2	1780
6	2017	3	2682
7	2017	4	2404
8	2017	5	3700
9	2017	6	3245
10	2017	7	4026

B. Can we see some kind of monthly seasonality in terms of the no. of orders being placed?

```
Query: Select extract( month from order_purchase_timestamp) as mn, count(order_id) as no_of_orders from `target.orders` group by 1 order by 2 desc
```

mn ▼	no_of_orders ▼
8	10843
5	10573
7	10318
3	9893
6	9412
4	9343
2	8508
1	8069
11	7544
12	5674
10	4959
9	4305
	8 5 7 3 6 4 2 1 11 12 10

C. During what time of the day, do the Brazilian customers mostly place their

orders? (Dawn, Morning, Afternoon or Night)

0-6 hrs: Dawn
7-12 hrs: Mornings
13-18 hrs: Afternoon
19-23 hrs: Night

```
Query: select

case when extract(hour from order_purchase_timestamp)

between 0 and 6 then'Dawn'

when extract (hour from order_purchase_timestamp)

between 7 and 12 then 'Mornings'

when extract (hour from order_purchase_timestamp)

between 13 and 18 then 'Afternoon'

else 'Night'

end as time_of_the_day,

count (*) as total_orders

from `target.orders`

group by 1

order by 2 desc
```

Row	time_of_the_day ▼	total_orders ▼
1	Afternoon	38135
2	Night	28331
3	Mornings	27733
4	Dawn	5242

III. Evolution of E-commerce orders in the Brazil region:

A. Get the month on month no. of orders placed in each state.

```
Query: select
```

```
extract(month from o.order_purchase_timestamp)as mn,
c.customer_state,
count(*) as total_orders
from `target.customers` c
join `target.orders` o on o.customer_id = c.customer_id
group by
1,2
order by
1,2;
```

Row	mn ▼	customer_state ▼	total_orders ▼
1	1	AC	8
2	1	AL	39
3	1	AM	12
4	1	AP	11
5	1	BA	264
6	1	CE	99
7	1	DF	151
8	1	ES	159
9	1	GO	164
10	1	MA	66
11	1	MG	971
12	1	MS	71
13	1	MT	96

B. How are the customers distributed across all the states?

```
Query: select customer_state, count(distinct customer_id) as no_of_customers from `target.customers` group by customer_state order by 2;
```

Row	customer_state ▼	no_of_customers 🔻
1	RR	46
2	AP	68
3	AC	81
4	AM	148
5	RO	253
6	ТО	280
7	SE	350
8	AL	413
9	RN	485
10	PI	495
11	PB	536
12	MS	715

IV. Impact on Economy: Analyze the money movement by e-commerce by looking at

order prices, freight and others.

A. Get the % increase in the cost of orders from year 2017 to 2018 (include months between Jan to Aug only).

• I'm not sure if I need to select the entire year of 2017 or just the months from January to August. So, I wrote query in both the cases

```
2017(1-12) - 2018(1-8)
Query: with final as (Select
       extract(year from o.order_purchase_timestamp) as year,
    sum(p.payment_value) as cost
       from `target.orders` o
       join `target.payments` p on o.order_id = p.order_id
       where
    (extract(year from o.order_purchase_timestamp) = 2017) or
    (extract(year from o.order_purchase_timestamp) = 2018 and
    extract(month from o.order purchase timestamp) between 1 and 8)
       group by 1)
       select
       (\text{sum}(\text{case when year} = 2018 \text{ then cost else } 0 \text{ end}) -
        sum(case when year = \frac{2017}{100} then cost else \frac{0}{100} end)) /
        (sum(case when year = 2017 then cost else 0 end)) * 100 as percentage_increase
       from final:
```

Row	percentage_increase
1	19.93155297440

```
2017(1-8) - 2018(1-8)
Query: with final as (
       select extract(year from o.order_purchase_timestamp) as year,
       sum(p.payment_value) as cost
       from 'target.orders' o
       join `target.payments` p
       on p.order_id = o.order_id
       where extract(year from o.order_purchase_timestamp) in (2017,2018)
       and extract(month from o.order_purchase_timestamp) between 1 and 8
       group by 1
       )
       select
       (sum(case when year = 2018 then cost else 0 end) -
       sum(case when year = \frac{2017}{100} then cost else \frac{0}{100} end)) /
       (sum(case when year = 2017 then cost else 0 end)) * 100 as percentage_increase
       from final;
```



B. Calculate the Total & Average value of order price for each state.

Row	customer_state ▼	Total ▼	Average ▼
1	AC	19680.62000000	234.2930952380
2	AL	96962.06	227.0774238875
3	AM	27966.93	181.6034415584
4	AP	16262.80000000	232.3257142857
5	ВА	616645.8200000	170.8160166204
6	CE	279464.0299999	199.9027396280
7	DF	355141.08	161.1347912885
8	ES	325967.55	154.7069530137
9	GO	350092.3099999	165.7634043560
10	MA	152523.02	198.8566101694
11	MG	1872257.259999	154.7064336473
12	MS	137534.84	186.8679891304
13	MT	187029.29	195.2289039665

C. Calculate the Total & Average value of order freight for each state.

Row	customer_state ▼	Total ▼	Average ▼
KOW //	customer_state +		Average *
1	AC	3686.750000000	40.07336956521
2	AL	15914.58999999	35.84367117117
3	AM	5478.890000000	33.20539393939
4	AP	2788.500000000	34.00609756097
5	BA	100156.6799999	26.36395893656
6	CE	48351.58999999	32.71420162381
7	DF	50625.499999999	21.04135494596
8	ES	49764.59999999	22.05877659574
9	GO	53114.97999999	22.76681525932
10	MA	31523.77000000	38.25700242718
11	MG	270853.4600000	20.63016680630
12	MS	19144.03000000	23.37488400488
13	MT	29715.43000000	28.16628436018

- V. Analysis based on sales, freight and delivery time.
 - A. Find the no. of days taken to deliver each order from the order's purchase date

as delivery time.

Also, calculate the difference (in days) between the estimated & actual delivery date of an order.

Do this in a single query.

low /	order_id ▼	time_to_deliver ▼	diff_estimated_delive
1	d5fbeedc85190ba88580d6f82	0	7
2	79e324907160caea526fd8b94	0	8
3	e65f1eeee1f52024ad1dcd034	0	9
4	b70a8d75313560b4acf607739	0	9
5	1d893dd7ca5f77ebf5f59f0d20	0	10
6	d3ca7b82c922817b06e5ca211	0	11
7	f3c6775ba3d2d9fe2826f93b71	0	11
8	21a8ffca665bc7a1087d31751	0	11
9	f349cdb62f69c3fae5c4d7d3f3	0	12
10	38c1e3d4ed6a13cd0cf612d4c	0	16
11	434cecee7d1a65fc65358a632	0	19
12	bb5a519e352b45b714192a02f	0	25
13	8339b608be0d84fca9d8da68b	0	27
14	da8831dfbb89ea6b128840224	1	0
4.5	FC - 0074 0F700 40 -lb 07 600 -		

B. Find out the top 5 states with the highest & lowest average freight value.

union all

```
(select customer_state,avg_freight_value
from final
order by avg_freight_value
limit 5)
order by avg_freight_value desc
```

Row	customer_state ▼	avg_freight_value
1	RR	42.98442307692
2	РВ	42.72380398671
3	RO	41.06971223021
4	AC	40.07336956521
5	PI	39.14797047970
6	DF	21.04135494596
7	RJ	20.96092393168
8	MG	20.63016680630
9	PR	20.53165156794
10	SP	15.14727539041

C. Find out the top 5 states with the highest & lowest average delivery time.

```
(select customer_state,avg_delivery_time
from final
order by avg_delivery_time
limit 5)
order by avg_delivery_time desc;
```

Row	customer_state ▼	avg_delivery_time
1	RR	28.97560975609
2	AP	26.73134328358
3	AM	25.98620689655
4	AL	24.04030226700
5	PA	23.31606765327
6	SC	14.47518330513
7	DF	12.50913461538
8	MG	11.54218777523
9	PR	11.52671135486
10	SP	8.298093544722

D. Find out the top 5 states where the order delivery is really fast as compared to

the estimated date of delivery.

You can use the difference between the averages of actual & estimated delivery date to figure out how fast the delivery was for each state.

```
Query: select c.customer_state,
    avg(date_diff(o.order_estimated_delivery_date,
    o.order_delivered_customer_date, day))
    as avg_delivery_diff
    from
    `target.orders` o
    join `target.customers` c ON o.customer_id = c.customer_id
    where o.order_status = 'delivered'
    group by 1
    order by 2 desc
    limit 5;
```

Row	customer_state ▼	avg_delivery_diff
1	AC	19.76250000000
2	RO	19.13168724279
3	AP	18.73134328358
4	AM	18.60689655172
5	RR	16.41463414634

VI. Analysis based on the payments:

A. Find the month on month no. of orders placed using different payment types.

```
Query: select extract(year from o.order_purchase_timestamp) as yr, extract(month from o.order_purchase_timestamp) as mn, p.payment_type, count(distinct o.order_id) as no_of_orders from `target.orders` o join `target.payments` p on o.order_id = p.order_id group by 1,2,3 order by 1,2,3;
```

Row	yr ▼	mn ▼	payment_type ▼	no_of_orders ▼
1	2016	9	credit_card	3
2	2016	10	UPI	63
3	2016	10	credit_card	253
4	2016	10	debit_card	2
5	2016	10	voucher	11
6	2016	12	credit_card	1
7	2017	1	UPI	197
8	2017	1	credit_card	582
9	2017	1	debit_card	9
10	2017	1	voucher	33
11	2017	2	UPI	398
12	2017	2	credit_card	1347
13	2017	2	debit_card	13

B. Find the no. of orders placed on the basis of the payment installments that have been paid.

Query: select payment_installments, count(order_id) as no_of_orders from `target.payments` where payment_installments>=1

group by 1 order by 1, 2;

Row	payment_installment	no_of_orders ▼
1	1	52546
2	2	12413
3	3	10461
4	4	7098
5	5	5239
6	6	3920
7	7	1626
8	8	4268
9	9	644
10	10	5328