

# MINGUS Application - User Journey Test Execution Prompts

## TEST SETUP PROMPT

### Before You Begin:

You are about to test the complete MINGUS financial wellness application user journey.  
You are testing as: An African American professional, aged 28, living in Atlanta, making \$65,000/year, facing student loan debt and trying to build emergency savings.

#### Setup Requirements:

- Use a clean browser session (incognito/private mode)
- Have access to a test email account
- Test on both desktop AND mobile device
- Time each phase and note any issues
- Document everything that doesn't work as expected

Starting URL: [INSERT MINGUS APPLICATION URL]

Test Email: [INSERT TEST EMAIL ADDRESS]

Expected Total Time: 45-60 minutes

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## PHASE 1 PROMPT: Landing Page Experience

### Execute This Prompt:

## PHASE 1: Landing Page Testing (10 minutes)

### 1. INITIAL LANDING & MEME POPUP TEST:

- Navigate to the MINGUS homepage
- **\*\*CRITICAL: MEME POPUP VALIDATION\*\***
  - \* Start a timer immediately when page loads
  - \* Check: Does a meme popup appear on the splash page?
  - \* Time verification: Meme should stay visible for exactly 4 seconds
  - \* Interaction test: Can you click/dismiss the meme early?
  - \* Timing test: Does meme automatically disappear after 4 seconds?
  - \* Content check: Is the meme relevant and appropriate for the target audience?
  - \* Mobile test: Does meme popup work correctly on mobile devices?
- First impression: Does the page clearly communicate it's for African American professionals building wealth?
  - Check loading speed: Page should load in under 3 seconds (including meme display time)
  - Resize browser to mobile size: Does everything still work and look good?

### 2. ASSESSMENT TESTING:

- Find and click on "AI Replacement Risk Assessment"
- Complete all 7 questions honestly as our test persona
- Time yourself: Should take 3-5 minutes
- Enter test email when prompted
- Note: Did you get personalized results that make sense?

### 3. SECOND ASSESSMENT:

- Try the "Income Comparison Assessment"
- Complete all 7 questions (2-3 minutes)
- Use same email or different one
- Check: Are results different and relevant?

### 4. LEAD CAPTURE VALIDATION:

- Try entering invalid email format
- Try submitting without email
- Verify you get appropriate error messages
- Check if email confirmation appears after valid submission

RECORD: What worked well? What was confusing? Any broken features?

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## PHASE 2 PROMPT: Registration & Onboarding

**Execute This Prompt:**

## PHASE 2: Account Creation (15 minutes)

### 1. FIND REGISTRATION:

- Look for "Sign Up" or "Create Account" button
- Click to start registration process

### 2. REGISTRATION FORM:

- Fill out with test data:
  - \* Name: Jordan Washington
  - \* Email: [your test email]
  - \* Password: MinGus2024!Secure
  - \* Confirm Password: MinGus2024!Secure

### 3. TEST VALIDATION:

- Try weak password first: "123456"
- Try mismatched passwords
- Try invalid email format
- Note: Do you get helpful error messages?

### 4. COMPLETE REGISTRATION:

- Submit valid registration
- Check: Do you get success confirmation?
- Check test email inbox for verification email

### 5. EMAIL VERIFICATION:

- Click verification link in email
- Verify account activation works
- Try logging in with new credentials

### 6. ONBOARDING FLOW:

- Complete any welcome/onboarding steps
- Test navigation (back/forward buttons)
- Note: Is the process intuitive and clear?

RECORD: How long did registration take? Any friction points?

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## PHASE 3 PROMPT: Profile Setup & Data Entry

**Execute This Prompt:**

## PHASE 3: Profile & Financial Data (20 minutes)

### 1. PROFILE COMPLETION:

Navigate to profile setup and enter as Jordan Washington:

#### PERSONAL INFO:

- Age: 28
- Location: Atlanta, GA
- Education: Bachelor's Degree
- Employment: Marketing Coordinator

#### FINANCIAL INFO:

- Annual Income: \$65,000
- Monthly Take-home: \$4,200
- Student Loans: \$35,000
- Credit Card Debt: \$8,500
- Current Savings: \$1,200

#### EXPENSES (Monthly):

- Rent: \$1,400
- Car Payment: \$320
- Insurance: \$180
- Groceries: \$400
- Utilities: \$150
- Student Loan Payment: \$380
- Credit Card Minimum: \$210

### 2. IMPORTANT DATES:

- Birthday: March 15th
- Planned vacation: July 2025 (\$2,000)
- Car inspection due: November 2025 (\$150)
- Sister's wedding: September 2025 (\$800)

### 3. HEALTH & WELLNESS:

Complete weekly check-in:

- Physical activity: 3 workouts this week
- Relationship satisfaction: 7/10
- Meditation/mindfulness: 45 minutes total
- Stress-related spending: \$120 (dining out when stressed)

### 4. GOALS SETTING:

- Emergency fund goal: \$12,000 (3 months expenses)
- Debt payoff goal: Credit cards by December 2026

- Savings goal: \$500/month starting next month

RECORD: Was data entry intuitive? Did forms save properly? Any validation issues?

## **PHASE 4 PROMPT: Dashboard Navigation & Features**

### **Execute This Prompt:**

PHASE 4: Dashboard Testing (15 minutes)

#### **1. CASH FLOW FORECAST:**

- Navigate to main dashboard
- Question: Can you clearly see your projected cash balance over the next 6 months?
- Test: Try adding a hypothetical \$500 expense next month
- Check: Does the forecast update to show impact?

#### **2. MILESTONE PLANNING:**

- Find section showing upcoming planned expenses
- Verify: Do you see the July vacation and September wedding?
- Check: Does it show if you can afford these expenses?
- Test: Try moving the vacation date - does forecast update?

#### **3. BUDGET MANAGEMENT:**

- Access budget/spending tracking
- Try: Set a dining out budget of \$300/month
- Test: Can you categorize your stress spending?
- Check: Does it warn about overspending?

#### **4. CAREER PLANNING:**

- Find career development section
- Input: Looking for senior marketing roles
- Check: Do you get relevant job suggestions?
- Test: Income improvement recommendations

#### **5. WHAT-IF SCENARIOS:**

- Find quick expenditure tool
- Test: "What if I spend \$200 on new clothes this month?"
- Check: Does it show impact on savings goals?
- Try: "What if I get a \$5,000 raise?"

RECORD: Which features are most useful? Any confusing navigation? Missing features?



## PHASE 5 PROMPT: Scores & Analytics Review

### Execute This Prompt:

PHASE 5: Results & Recommendations (10 minutes)

#### 1. ASSESSMENT SCORES:

- Navigate to your assessment results
- Check: Do you see scores from both assessments you took?
- Question: Do the scores make sense based on your profile?
- Look for: Explanations of what scores mean

#### 2. FINANCIAL HEALTH ANALYSIS:

- Find overall financial health score/rating
- Check: Does it reflect your debt-to-income ratio accurately?
- Look for: Specific recommendations for your situation
- Test: Do recommendations address your biggest challenges (student loans, emergency fund)?

#### 3. PROGRESS TRACKING:

- Find goal progress section
- Check: Can you see progress toward \$12,000 emergency fund?
- Test: Update that you saved an extra \$100 this month
- Verify: Does progress update correctly?

#### 4. PERSONALIZED RECOMMENDATIONS:

- Look for specific action items
- Expected for your profile:
  - \* Strategies to tackle credit card debt first
  - \* Side income suggestions
  - \* Emergency fund building tips
  - \* Stress spending management
- Test: Are recommendations culturally relevant?

#### 5. EXPORT/SHARING:

- Look for options to export your financial plan
- Test: Can you save or print your results?
- Check: Any social sharing features?

RECORD: How actionable are the recommendations? Do scores feel accurate?

## **PHASE 6 PROMPT: Email & Communication Testing**

### **Execute This Prompt:**

PHASE 6: Email System Validation (5 minutes)

#### 1. EMAIL INBOX CHECK:

Check your test email for these messages:

- Welcome email after registration
- Assessment results summary
- Any weekly check-in reminders
- Goal progress updates

#### 2. EMAIL CONTENT REVIEW:

For each email received:

- Is the subject line clear and relevant?
- Does content match your profile (Jordan, 28, Atlanta, \$65K income)?
- Are recommendations specific to your situation?
- Is the tone appropriate for your demographic?

#### 3. NOTIFICATION PREFERENCES:

- Find notification/email settings in the app
- Test: Can you adjust frequency (daily, weekly, monthly)?
- Test: Can you choose which types of emails to receive?
- Test: Can you easily unsubscribe?

#### 4. EMAIL FUNCTIONALITY:

- Click any links in emails - do they work?
- Try replying to an email - is there support contact info?
- Check: Are emails mobile-friendly?

RECORD: Email quality and relevance? Any broken links or formatting issues?

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## **PHASE 7 PROMPT: Session Management & Logout**

### **Execute This Prompt:**

## PHASE 7: Security & Session Testing (5 minutes)

### 1. SESSION PERSISTENCE:

- Navigate away from MINGUS to another website
- Come back after 2 minutes
- Check: Are you still logged in?
- Verify: Is your data still there?

### 2. AUTO-SAVE TESTING:

- Start editing your profile
- Don't click save, just refresh the page
- Check: Are changes preserved?
- Test: Add a new expense, refresh browser

### 3. LOGOUT PROCESS:

- Find and click logout button
- Verify: Are you redirected to login/home page?
- Test: Try to access dashboard directly by typing URL
- Check: Are you properly redirected to login?

### 4. SECURITY VERIFICATION:

- Close browser completely
- Reopen and try to access dashboard
- Verify: Must log in again (no persistent sessions)
- Check: No sensitive data visible without login

RECORD: Any security concerns? Session handling working properly?

## **CROSS-CUTTING VALIDATION PROMPTS**

**Execute Throughout All Phases:**

### **MEME POPUP SPECIFIC TESTING PROMPT:**

#### MEME POPUP COMPREHENSIVE VALIDATION:

- Test on multiple page loads: Does meme appear consistently?
- Timing precision: Use stopwatch to verify exactly 4 seconds
- User interaction: What happens if you try to click during meme display?
- Browser compatibility: Test meme on Chrome, Firefox, Safari
- Mobile responsiveness: Does meme display properly on various screen sizes?
- Accessibility: Is meme properly announced to screen readers?



- Performance impact: Does meme affect overall page load time?
- Content appropriateness: Is meme culturally relevant and professional?
- Frequency control: Does meme appear on every visit or just first visit?

## **MOBILE TESTING PROMPT:**

At each phase, switch to mobile device or resize browser to phone size:

- Do all buttons work with touch?
- Is text readable without zooming?
- Can you complete forms easily?
- Do modals/popups work on mobile?
- Is navigation intuitive on small screens?

## **ACCESSIBILITY TESTING PROMPT:**

Test keyboard navigation at each phase:

- Can you navigate using only Tab and Enter keys?
- Try using screen reader (built into phone or computer)
- Check color contrast - can you read all text clearly?
- Look for alt text on images
- Verify forms have proper labels

## **ERROR TESTING PROMPT:**

At each form, try to break things:

- Submit empty required fields
- Enter extremely long text
- Try special characters: !@#\$%^&\*()
- Enter negative numbers where inappropriate
- Test with slow internet (throttle browser)



## **FINAL EVALUATION PROMPT**

**After Completing All Phases:**

## COMPREHENSIVE EVALUATION:

### 1. OVERALL EXPERIENCE (Rate 1-10):

- How intuitive was the complete journey?
- Would you recommend this app to friends in similar financial situations?
- Did it feel designed for your demographic and needs?

### 2. BIGGEST STRENGTHS:

- What features impressed you most?
- What solved real problems you face with money?
- What felt uniquely helpful for African American professionals?

### 3. CRITICAL ISSUES:

- What absolutely must be fixed before launch?
- Where did you get stuck or confused?
- What features didn't work as expected?

### 4. RECOMMENDATIONS:

- What features would you add?
- How could the user experience be improved?
- What would make you become a paying customer?

### 5. COMPETITIVE COMPARISON:

- How does this compare to Mint, YNAB, or other budgeting apps?
- What makes MINGUS different/better?
- What do competitors do better?

FINAL VERDICT: Would you use this app regularly? Why or why not?



## DOCUMENTATION TEMPLATE

**Use This Format for Your Test Report:**

## MINGUS USER JOURNEY TEST REPORT

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Tester: [Your Name]

Date: [Test Date]

Device: [Desktop/Mobile/Both]

Browser: [Chrome/Firefox/Safari/etc.]

Total Time: [Actual time taken]

### PHASE RESULTS:

☐ Phase 1 - Landing Page: PASS/FAIL

☐ Meme Popup Test: PASS/FAIL (4-second display timing)

Issues: [List any problems]

☐ Phase 2 - Registration: PASS/FAIL

Issues: [List any problems]

☐ Phase 3 - Profile Setup: PASS/FAIL

Issues: [List any problems]

☐ Phase 4 - Dashboard: PASS/FAIL

Issues: [List any problems]

☐ Phase 5 - Scores/Analytics: PASS/FAIL

Issues: [List any problems]

☐ Phase 6 - Email Testing: PASS/FAIL

Issues: [List any problems]

☐ Phase 7 - Logout/Security: PASS/FAIL

Issues: [List any problems]

### CRITICAL ISSUES (Must Fix):

1. [Issue description]

2. [Issue description]

### MINOR ISSUES (Should Fix):

1. [Issue description]

2. [Issue description]

### POSITIVE HIGHLIGHTS:

1. [What worked really well]

2. [Impressive features]

OVERALL RECOMMENDATION: READY/NEEDS WORK/NOT READY

Confidence Level: [1-10]

Would Use Personally: YES/NO

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### **Ready to Test? Follow These Prompts Step-by-Step!**

Each prompt is designed to be executed independently while building on previous phases. Take your time, document everything, and remember - you're testing as Jordan Washington, a 28-year-old marketing professional in Atlanta trying to build generational wealth despite student loan debt and financial stress.