CURRICULUM VITAE.

Name: Jahn Ongoro

Nationality: Kenyan

Gender: Male

Phone No: 0799688287
LinkedIn: https://www.likedin.com-jahnongoro/
Email:jahnongoro@gmail.com

Language: Fluent in both written and spoken English and Swahili.

Personal Details:

An excellent communicator, confident in dealing with people from all walks of life. Ambitious and focused while appreciating the need to remain flexible.

EDUCATION BACKGROUND
GOOGLE CLOUD PROGRAM - CLOUD COMPUTING

ALX - AFRICA
SOFTWARE ENGINEERING
VIRTUAL ASSISTANCE
AI CAREER ESSENTIALS
DATA SCIENCE

AJIRA DIGITAL KENYA
WEB DEVELOPMENT
Software Engineering - Front-end

POWER LEARN PROJECT - PLP
SOFTWARE DEVELOPMENT - DART AND FLUTTER

WEB LITERACY
MORINGA SCHOOL
Training

 Diploma: Information Communication Technology (ICT)
          TKNP

JOB SIMULATIONS
FIDELITY INVESTMENT – CUSTOMER SERVICE
ACCENTURE – DATA ANALYST
MORGAN - Data science and cybersecurity
MASTERCARD - Cybersecurity

CAREER OBJECTIVES
❖ To apply the knowledge and skills acquired to enhance the efficiency and effectiveness of service delivery in the Information Communication Technology sector
❖ To contribute to the organization's growth by working to the best of my abilities under the organization's standards and ensuring minimal expenditure with maximum output.
❖ To be dedicated to activity and work best to my knowledge and skills as concern
❖ To be self-reliable and work under minimal supervision.
❖ To Secure Data with the highest technology

Category	Skills
Programming	**Python** (NumPy, Pandas, Scikit-learn, TensorFlow, PyTorch), **SQL**, Javascript,Dart,Flutter and Node.js
Data & ML Engineering	ETL/ELT, Data Warehousing (Snowflake, Redshift), **Spark**, Kafka, Data Lakes, **MLOps** (Kubeflow, MLflow)
Cloud Platforms	**Azure** (ML Services), **GCP** (Vertex AI)
Software Dev & Tools	Git, Docker, Kubernetes, CI/CD, OOP, REST APIs, Agile/Scrum
Modeling & Analytics	Deep Learning (CNNs, RNNs, Transformers), Predictive Modeling, NLP, Computer Vision, A/B Testing, Statistical Analysis

Work Experience:
Working on a start-up - AgriTech Market place solution
　　　　　　　　　　　- RemortCyberHelp

KENYA POWER AND LIGHTING COMPANY (KPLC)
Date: 3rd September 2018 to December 2018
Position: Attaché.

SKILLS OBTAINED:

　☐　The Hardware Maintenance of Computers and related accessories.

- Networking, configuration, trunking of Ethernet cables, and connecting users and peripheral devices

- Software installation and troubleshooting for the office suite.

- Mail support system management using Microsoft Outlook.

- Windows 10 Professional active directory management (Installing and troubleshooting)

- Help desk services are both online, hands-on, and phone-related.

- Providing end-user support and problem-solving (Technical and Software Solutions)

- System and support staff response time for handling maintenance requests.

- I am giving Projector services to various workshops and seminars.

- Computer repair and support.

- Systems user support, Installing and Supporting Operating Systems and Applications.

- I am running diagnostic programs to detect malfunctions.

- Scada technology and fibre stripping and maintenance

KENYA INDUSTRIAL RESEARCH AND DEVELOPMENT INSTITUTE (KIRDI)
DATE: 08TH APRIL 2021 to 30TH NOVEMBER 2021
Position: Technical information technology support
  Duties

- Installing and updating Microsoft products

- Networking crimping of Ethernet cables and installation of the network into the Pcs

- Data entry and use of MS Excel application skills

- Setting up and installation of KIRDI Biashara and MSME Labs respectively.

- Determine the nature of any problem encountered by client or computer users

- Mounting and installation of switches

- Investigate, diagnose, and solve computer software and hardware faults.

- Perform computer, printer, and server maintenance services.

- Manage outlook-related issues

- Set up an account for staff

- Solving password problem

- Technical user support.

MEDSTAR PHARMACY LIMITED
Position: Technical information technology support

Duties

- System maintenance and QuickBooks attendance

- Sales update

- Updating the out-of-stock medicines into the system (OS)

- Entering sales into the system and invoicing the clients on credit

- Cleaning of shelves

- Receiving orders through the system.

REFEREES
MR. DANIEL OLALA
SYSTEM ADMINISTRATOR
KENYA POWER AND LIGHTING COMPANY
KISII BRANCH.
NO: 0725952447

MR.PETER GALIA
ICT MANAGER
KIRDI
NO: 0711598679

DR. MAURICE OMBIMA
PHARM TECH.
MEDSTAR PHARMACY
0718986903