Test Documentation

# Dialogue responses

For all tests ensure the browser console is open and check for errors, warnings and info messages.

## Buttons and Quick replies

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Test No** | **Test** | **Test Case** | **Result** | **Notes / Description** |
| 1.1.a | Adding buttons | * In the story add the response * Add two buttons to the response | You are able to see two buttons with the given title names as shown below |  |
| 1.1.b | Adding and saving payload to a button | * Add payload to a button * Give payload as image and save * Navigate to a different page and return to verify if the payload is saved or not. | After adding payload you are expected to see as below |  |
| 1.1.c | Adding and saving value to a payload | * Add payload to a button * Give payload as video * Add value to the button as “show me videos” * Navigate to a different page and return to verify if the value is saved or not. | Resulting as |  |
| 1.1.d | Adding value without payload | * In the story add the response * Add one button to the response * Add the value and save * Navigate to a different page and return to verify if the value is saved or not. | Without payload also only by giving value, then the pop-up window appear as shown |  |
| 1.1.e | Enabling Persistence button | * In the response enable the persistence. * Navigate to a different page and return to verify if the persistence remains. | When the persistence is saved then it results as below |  |

## Behaviour

## 1.1.1 General

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| --- | --- | --- | --- | --- |
| 1.1.1.1 | Saving the display type for hide | * Click on 3 dots of any of the response * In the Behaviour tab navigate to General tab * Set input field as Hide * Navigate to a different page and return to verify whether hide remains constant. * Irrespective of the response type it will save | You can see hide button highlighted as shown |  |
| 1.1.1.2 | Saving the display type for disable | * Set input field as Disable * Navigate to a different page and return to verify whether disable remains constant. * Irrespective of the response type it will save | You can see disable button highlighted as shown |  |
| 1.1.1.3 | Saving the display type for show | * Set input field as Show * Navigate to a different page and return to verify whether show remains constant. * Irrespective of the response type it will save | You can see show button highlighted as shown |  |
| 1.1.1.4 | Saving enabled Auto redirecting the page | * Add the url in the response * Enable the Auto redirect the page * Navigate to a different page and return to verify enabled auto redirect remains constant. | Results as |  |
| 1.1.1.5 | Saving enabled force the chat widget to open | * Navigate to General tab * Enable force the chat widget to open * Navigate to a different page and return to verify enabled force the chat widget to open remains constant. | After enabling you can see as below |  |
| 1.1.1.6 | Saving enabled force the chat widget to close | * Navigate to General tab * Enable force the chat widget to close * Navigate to a different page and return to verify enabled force the chat widget to close remains constant. | After enabling you can see as below |  |
| 1.1.1.7 | Saving enabled Highlighting element on page | * Navigate to General tab * Enable highlight element on page * Add CSS selector * Navigate to a different page and return to verify enabled Highlighting element on page remains constant. | Expected result as below |  |
| 1.1.1.8 | Adding and saving Existing class | * Navigate to General tab * Enable highlight element on page * Click on Existing class * Give rw-launcher as existing class name * Navigate to a different page and return to verify class name remains constant. | Results as |  |
| 1.1.1.9 | Adding and saving the Custom style | * Navigate to General tab * Enable highlight element on page * Click on Custom style * Add custom style as   *border: 2px solid powderblue;*   *outline-style: double;*   * Navigate to a different page and return to verify class name remains constant. | Results as |  |
| 1.1.1.10 | Saving intent on closing the tooltip | * Navigate to General tab * Enable send intent on tooltip close * Add help intent to trigger after closing the tooltip * Navigate to a different page and return to verify tooltip close intent remains constant. | You can see given intent on tooltip close payload as shown |  |

### 1.1.2 Observe

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| --- | --- | --- | --- | --- |
| 1.1.2.1 | Saving Regex in Observe page changes | * Navigate to Observe tab * Enable Observe page changes * Check mark the Regex box * Add   *timesheetId=[0-9]{7}&resourceId=[0-9]{1,7}&timeperiodId=[0-9]{7}$ as regex*   * Select callback and error intent to trigger * Include element selector also if you want to test regex and element selector too. * Navigate to different page and again return to see whether the regex and intents saved | After adding regex and intents you are expected to see result as below |  |
| 1.1.2.2 | Saving Url and element selector in Observe page changes | * Navigate to Observe tab * Enable Observe page changes * Check mark the current box * Add current url as *https://skydev.pemari.com/pmb/#/projects* * Provide element selector *as*   *div.pull-left > ppm-button > button > div.ppm-popover-container*   * Select callback and error intent to trigger * Navigate to different page and again return to see whether the url, element selector and intents remains same. | After adding url, element selector and intents then is results as below |  |
| 1.1.2.3 | Observe interactions | * Navigate to Observe tab * Enable observe interactions * Select page event as click * Provide element selector as   *body > div.page-wrapper.ppm-overflow-hidden > div.ppm-navbar > div.ppm-navbar-expanded-container.collapsed > nav > ul.list.nav-col.nav-bottom.m-n > li:nth-child(11) > a > span.nav-icon.flex-container.flex-col.center-v.center-h.collapsed*   * Select callback and error intent to trigger * Navigate to different page and return to see that changes made are saved | After adding event, selector and intents then it results as |  |
| 1.1.2.4 | Saving Delay time | * Navigate to Observe tab * Enable delay time * Give delay time in msecs i.e., 6000 * Make sure that delay time will remains constant after navigating to different page and returning to this page | Expected result as below |  |

### 1.1.3 Message appearance

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| --- | --- | --- | --- | --- |
| 1.1.3.1 | Enabling and saving Existing class name | * Navigate to Message appearance tab * Enable custom message style * Add rw-open-launcher as existing class name * Make sure that class name will remains constant after navigating to different page and returning to this page | After adding class name you can see result as |  |
| 1.1.3.2 | Saving custom css in Custom style | * Navigate to Message appearance tab * Navigate to Custom style * Add custom css   *text-align: center;*  *text-transform: uppercase;*  *color: #4CAF50;*   * And add button css as   *background: brown; font-size: 20px; border-radius: 20%; border: 4px solid green; font-weight: bold; font-family: Impact; color: red;*   * Make sure that class name will remains constant after navigating to different page and returning to this page | After adding custom css it will result as below |  |

## Image

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| --- | --- | --- | --- | --- |
| 1.2.1 | Inserting and saving image | * In the story add response type as image * Add image address in ‘Insert image from Url’ * Add alternative tag as below      * Navigate to different page and return to this and check whether the changes made remains constant | After adding image url, you can see added image in admin as below |  |

## Video

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| --- | --- | --- | --- | --- |
| 1.3.1 | Adding and saving video type as youtube | * Add video type response      * Set video type as YouTube * Add embed Url * (https://www.youtube.com/embed/94K4LU\_Pe8Y) and tag if required * Navigate to other page and return to check given url and tag remains constant. | After adding url you can see video in the response resulting as |  |
| 1.3.2 | Adding and saving video type as mp4 | * Add video type response * Set video type as mp4      * Insert url ( <https://media.istockphoto.com/id/1388125553/video/aerial-top-view-of-snowy-forest-and-winter-in-mountains-and-famous-winter-ski-resort-aerial.mp4?s=mp4-640x640-is&k=20&c=kLqSRVaYYerhiN9qwUZy5pQluolS6bOgshNgZ6IsPM8=>) and add tag if required. * Navigate to other page and return to check given url and tag remains constant | After Inserting url, you are able to see thumbnail as below |  |

## Table

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| --- | --- | --- | --- | --- |
| 1.4.1 | Adding and saving table data | * Add response as table * Add 2 columns and 2 rows with different types (Text, Payload, Self Url and Blank Url) * Add data to the table      * Change heading/body styles as required * Navigate to different page and return to check whether the changes made are remains constant. | After adding table data, headings style/body style then the result will be expected as below |  |

## Star Rating

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1.5.1 | Adding and saving payloads in the stars | * Add response as star rating * Add 3 stars * Add payload and value if required * Navigate to different page and return to check given payloads and values remains saved. | After adding payloads and values, in the stars you are expected to see the given payloads and values. |  |

## Feedback

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| --- | --- | --- | --- | --- |
| 1.6.1 | Adding and saving payloads to thumbs up and thumbs down | * Add response as feedback      * Add payload in thumbsup and add payload with values in thumbs down icon. * Navigate to different page and return to check given payloads and values remains saved. | After adding payload and value to the icons you are expected to see as below |  |

## Carousel

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| --- | --- | --- | --- | --- |
| 1.7.1 | Adding and saving carousel card with title, description and button | * Add a new card * Add title and description * Add button and provide title and payload to the button | After adding title, description and button to the card you are expected to see as below |  |
| 1.7.2 | Adding and saving carousel card with image, title, description and button | * Add a new card * Add image * Add title and description * Add button and provide title and payload to the button | After adding image, title, description and button to the card you are expected to see as below |  |
| 1.7.3 | Adding and saving carousel card with title and button | * Add a new card * Add title * Add button and provide title and payload to the button | After adding title and button you are expected to see result as below |  |
| 1.7.4 | Adding and saving carousel card with image, title, short description and button | * Add a new card * Add image * Add title and short description * Add button and provide title and payload to the button | After adding image, title, shot description and button you are expected result as below |  |
| 1.7.5 | Adding and saving carousel card with image, short description and button | * Add a new card * Add image and short description * Add button and provide title and payload to the button | After adding image, short description and button you are expected to see result as below |  |
| 1.7.6 | Adding and saving carousel card with image, long description and button | * Add a new card * Add image and long description * Add button and provide title and payload to the button | After adding image, long description and button then it results as below |  |
| 1.7.7 | Adding and saving carousel card with image and long description | * Add a new card * Add image and long description | After adding image and long description then it results as below |  |
| 1.7.8 | Adding and saving carousel card with long description | * Add a new card * Add image and long description | After adding image and long description then it results as below |  |
| 1.7.9 | Adding and saving carousel card only with image | * Add carousel card * Add image to the card | After adding image to the card then it results as below |  |
| 1.7.10 | Adding and saving carousel card with image, title, long description and 3 buttons | * Add carousel card * Add image * Add title * Add description * Add 3 buttons and give payloads to the buttons | After adding image, title, description and 3 buttons to the carousel then it results as below |  |

## Form

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| --- | --- | --- | --- | --- |
| 1.8.1 | Adding and saving button as response type in form | * Add response type as button in a form * Create two buttons and add one with value and another without value      * Navigate to a different page and return to check whether the payload and values given are remains constant. | After adding payload and value to buttons you are expected to see those inside the buttons as below |  |
| 1.8.2 | Adding and saving star rating as response type in form | * Add response type as star rating in a form with 3 stars * Add payload inside the star      * Add payload with value in another star      * Navigate to a different page and return to check whether the payload and values given are remains constant. | After adding payloads and values you are expected to see those inside the stars |  |
| 1.8.3 | Adding and saving feedback as response type in form | * Add response type as feedback in a form * Add payload in thumbs up and add payload with values in thumbs down icon.      * Navigate to different page and return to check given payloads and values remains saved. | After adding payloads and values you are expected to see given payloads and values inside thumbs up and thumbs down icon. |  |
| 1.8.4 | Adding and saving table data in form | * Add response as table * Add 2 columns and 2 rows with different types (Text, Payload, Self Url and Blank Url) * Add data to the table * Edit heading style as:   border:2px solid silver; padding:8px; background:pink;color:blue   * Edit Body style as:   border:1px solid silver;padding:8px;background:yellow;color:purple | After adding table data, headings style/body style then the result will be expected as below |  |
| 1.8.5 | Adding and saving video url in form | * Add response type as video * Select type as Youtube * Provide url as https://www.youtube.com/embed/GphMOd3BV1k | After adding url you are expected to see result as |  |

## Search stories

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| --- | --- | --- | --- | --- |
| 1.9.1 | Searching a story which is present in opened group | * Expand css group      * Search for custom\_css story | In search space after entering story name which is present in opened group then you can see as below    And after selecting the story you can see as below |  |
| 1.9.2 | Searching a story which is present in closed group | * Search for image story in testing group which is in closed group | In search space after entering story name which is present in closed group then you can see as below |  |
| 1.9.3 | Searching a story which is marked as test case |  |  |  |