- 4. The difference blu managerial and Non Managerial is
 - a) planing of work of others.

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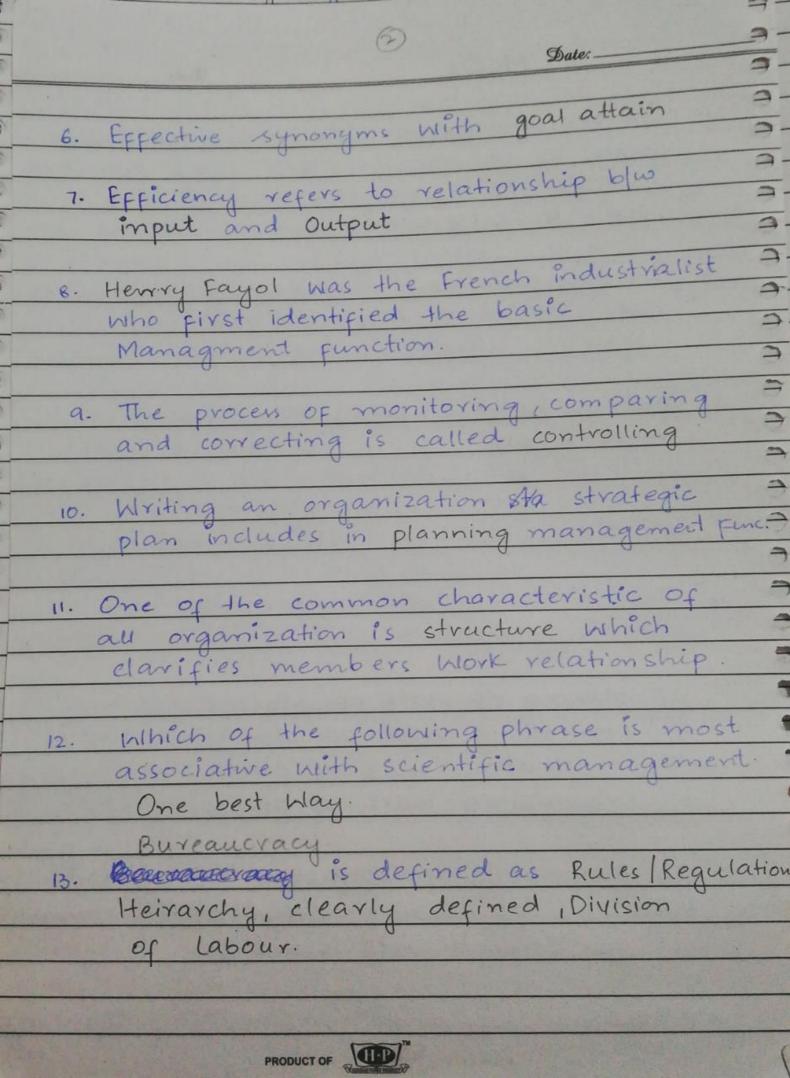
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- it coordinating work of others.
 - d) organizing work of others.
- 5. An Automobile manufacturer that ent.
 total no. of cars produced at the same
 cost but some defects would be.
 - a) Effective + Efficient b) increasing efficiency.



15. The three essential managerial skills include technical, human, conceptual.

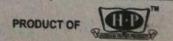
Topanager manager manager

16. Which of the Following is most representative of high context, culture.

close Interaction

- a) Simple Direct Speech.
- 4 Non Verbal, communication
 - e) Messages aimed at Individuals
 - d) logical Explanations.
- 17. Which of the following is true of high context culture?
 - a) Relationship tends to have less history.
 - 6) Communication must be very explicit.
 - to outsiders
 - d) Individual donot share a common database of experience.

- 18. The three fundamental layers of org. culture are:
- to Observable Artifacts, espoused value, basic underlying assumptions.
- b) Individual value, group norms, Managenet style.
- c) leadership style, Org. policy, Industry standard
- d) Economic policy, HRelation approach, Reasoning.
- 19. Which type of org. structure would be most effective for reenforcing local Authority and accountability?
 - a) Functional Wy Divisional
 - c) line & staff d) Matrix.
- 20. By defining its org. values, an org:
 - a) Avoid ethical complications.
 - b) will be incompliance with employment laws.
 - c) Démonstrate what emp must do to succeed in company.
 - d) Provide the guidelines for emp behaviour.
- 21. How does the matrix org. structure morks?
 - a) Employees are assigned three or more superious.



(3)

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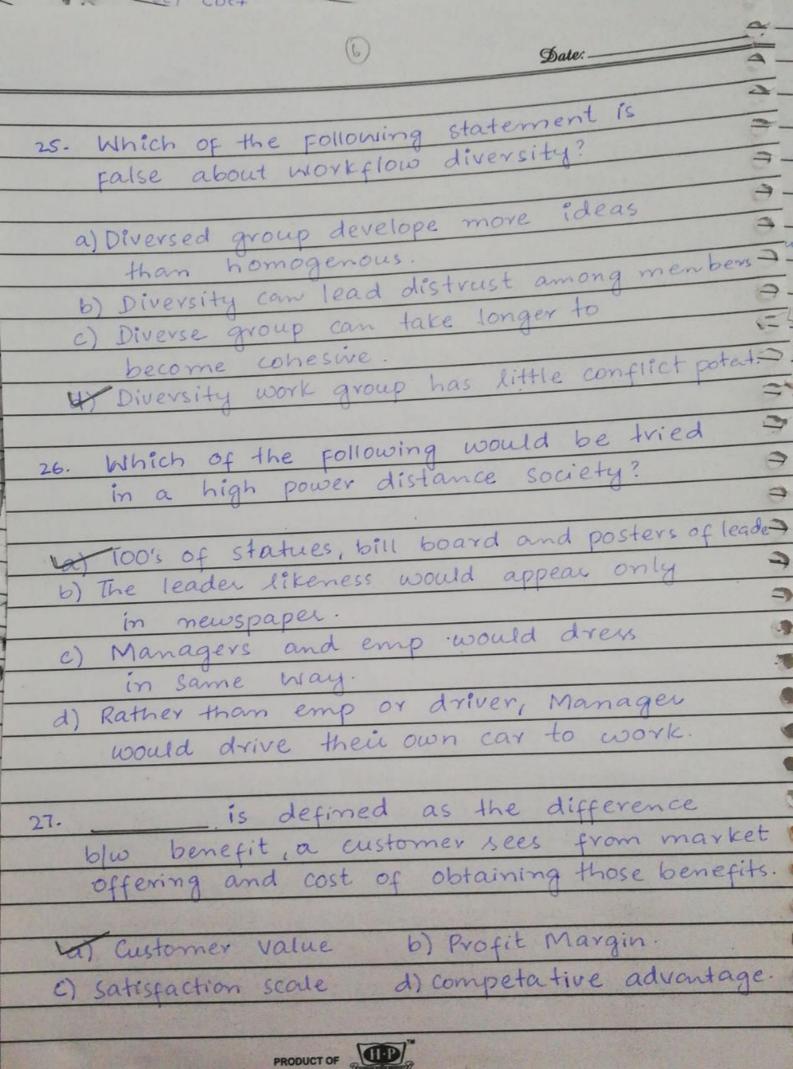
- c) There is unity of command.

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- d) Focused on functional accountability
 - 22. Which one is the best description of the org culture?
 - a) Direction and scope of org.
 - Lot The way emp do things.
 - c) The policy and procedures.
 - d) Moral and perceptions.
- 23. When developing a new staffing Strategy, an HR Director is performing Which Function?
- a) Planning b) leading

 of Organizing d) Controlling.
- 24. An HR Professor establish recognition program. Which of the following is associative directed punc of mgt.
 - a forecast the recognition feld needs
 - b) Design the actual recognition severnony.
 - c) Schedule and conduct recognition ceremon



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28. Considering technological development. which of the following is mostly true?

(7)

- a) cost of internet access mill increase considerably in future.
- b) Intro. of new technology will lower the stress of workers.
- Let Technology will allow org. to provide 24 hours service to customer.
- d) Europe will gain the global lead in e-comme
- 29. Supply chain in a global environment should be:

 - a) Flexible b) able to use latest comp and c) staff with local specialists a) All transmission
- 30. The durability and expensive pair of shoes provide value since are willing to
 - a) Supplier, Provide
 - 6 Eustomers, pay forit.
 - c) Manufacturers, make.
 - d) Make, plan for it.

- _ focuses on providing an efficient 31. form of resources to an org.
 - as supply chain Mgt. Value chain Mgt.
- With regards to social networks, many companies are now. 32.
 - as a tool to work collaboratively.

 b) Discouraging younger emps to seek
 - counselling for social net addiction.
 - c) Discouraging younger emps from using company in house network for customer networking.
 - d) Discouraging older emps to make social connections of on social network.
- 33. Which of the following is most uncommon reason why company outsource
- better manage the cost of internal process · concentrate 1 sources on core bussiness

 - d) Reduced head count . 8 related expenses

