JAIMIN PATEL

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SUMMARY

Versatile Web Developer with hands-on experience building scalable, responsive applications using React.js, Node.js, and modern web technologies. Adept at transitioning between frontend and full-stack roles, specializing in frontend technologies, UI/UX design principles, and building scalable, maintainable interfaces. Committed to continuous improvement and delivering high-quality, maintainable code in fast-paced environments.

TECHNICAL SKILLS

- Frontend: HTML5, CSS3, JavaScript, React.js, Tailwind CSS, Bootstrap, Material-UI
- Backend: Node.js, Express.js, RESTful API design, JWT & Session-based Authentication
- Design: Figma, Adobe Illustrator, Adobe Photoshop, Wix, Webflow, UI/UX principles, Accessibility basics
- Databases: MongoDB, Firebase
- Programming Languages: JavaScript, Python, C
- Version Control: Git, GitHub
- Development Tools: npm, GitHub, Chrome DevTools
- Deployment & Hosting: GitHub Pages, Netlify, Vercel, Environment Variables (.env)
- Web Fundamentals: HTTP/HTTPS, Client-Server Architecture, Basic Web Security (CORS, Input Validation)
- Soft Skills: Effective communication, Collaborative teamwork, Critical problem-solving, Adaptability

EXPERIENCE

Technical Support Specialist

Visaic Inc. (Remote)

December 2023 - Present

- Provide in-depth technical support for high-performance sports streaming platforms, troubleshooting issues related to streaming quality and connectivity, and draft professional emails
- Collaborate closely with engineering teams to analyze files, diagnose streaming errors, and escalate complex issues using detailed technical reproduction steps
- Contribute to building an internal technical knowledge base by documenting recurring issues, resolutions, and best practices for support and development teams

Achievements:

- Resolved over 90% of assigned technical issues on first contact by applying advanced troubleshooting techniques and log analysis
- Recognized for consistently delivering clear, professional communication with clients, leading to improved customer satisfaction scores

Technologies: Freshdesk, Zendesk, Slack, Internal Monitoring Tools, Google Workspace, Jira

Junior Web Developer

Maruti Digital Solutions (Ahmedabad, IN)

July 2022 – June 2023

Key Responsibilities:

- Developed and maintained front-end features for a custom CMS platform using React.js and Tailwind CSS
- Integrated RESTful APIs (authentication, content delivery) in collaboration with backend developers
- Converted Figma designs into fully responsive, accessible components using semantic JSX and Tailwind CSS
- · Created reusable React components, implemented dynamic routing using react-router-dom
- Managed shared state using Context API; wrote unit tests with Jest and React Testing Library
- Deployed production builds on Netlify and managed hosting configurations via environment variables

Achievements:

- Reduced page load time by 40% by implementing lazy loading and optimizing image assets
- Delivered a user feedback feature end-to-end, increasing user engagement and client satisfaction

Technologies: React.js, JavaScript, Tailwind CSS, Node.js, MongoDB, Git, Netlify, Context API, Jest, React Testing Library, Figma

Software Development Intern

Precision Embedded (Gandhinagar, IN)

January 2022 – April 2022

- Contributed to the development and maintenance of web applications using React, Node.js, Flask, and Django
- Automated data processing workflows and integrated APIs, streamlining routine tasks and improving application efficiency
- Identified and resolved performance bottlenecks through profiling, database indexing, and caching strategies

Technologies: React.js, Node.js, Flask, Django, REST APIs, SQL, Git

EDUCATION

Master of Engineering in Electrical and Computer Engineering

University of Windsor, Windsor, Ontario

September 2023 - December 2024

Bachelor of Engineering in Electronics and Communication Engineering

Government Engineering College, Patan, Gujarat, IN

July 2018 – June 2022

PROJECTS

Personal Photography Portfolio (In Development)

Technologies: React.js, HTML, CSS, Material UI, Figma

- Architecting a fully responsive single-page application to display high-resolution photography, ensuring optimal performance and user experience
- Working on an interactive gallery with lazy loading and a Firebase-integrated contact form
- Developing modular React components to ensure maintainability and scalability, supported by unit tests to validate functionality

Photobooth

Technologies: React.js, HTML, CSS, react-webcam, React Hooks, DOM APIs, File API, Canvas API

- Developed an interactive PhotoBooth app in React.js using the react-webcam library for webcam integration
- Implemented multi-shot capture functionality and generated downloadable photo strips using React hooks
- Designed a clean, responsive UI for both desktop and mobile browsers using semantic JSX and CSS
- Handled client-side image rendering and download functionality with no backend dependencies
- Working on adding customizable filters and overlays to enhance user creativity and visual output

Task Management Web Application

Technologies: React.js, Express.js, Node.js, MongoDB

- Engineered a full-stack application that supports comprehensive CRUD operations for task management
- Implemented secure access with JWT-based authentication and role-based authorization
- Designed an intuitive and responsive UI to enhance the user experience

LEADERSHIP EXPERIENCE

Vice President, Student Experience

MEng Graduate Student Society, University of Windsor

December 2023 - December 2024

- Enhanced student engagement by organizing events, workshops, and networking opportunities, including Tech Talks, Movie Night, Networking Mixers, and Alumni Night, to enrich the graduate student experience
- Collaborated with university departments to address student concerns and advocate for a positive academic environment
- Managed cross-functional teams to ensure the successful execution of student-led initiatives