Jaimin Patel

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EDUCATION

University of Wisconsin-Parkside | Bachelor of Computer Science　　　　　　Expected May 2026
- *Member,* Computer Science Club

Gateway Technical College | Associate of IT - Data Analytics Specialist　　　Graduated Dec 2022
- GPA: 3.3

QUALIFICATIONS

Leadership:
- Trained new hires working evening shifts
- Successfully resolved team conflicts, fostering a positive work environment
- Provided guidance and support to team members in handling challenging customer interactions

Customer Service:
- Served variety of customers in a timely and accurate fashion
- Addressed high call volumes and customer concerns during stressful situations
- Clearly presented alternative products to meet customer needs and avoid losing sales

Initiative:
- Actively engaged in personal coding projects to strengthen skills and build a future-ready resume.
- Demonstrate a proactive approach to staying current in the tech industry through regular networking on LinkedIn

Relevant skills/Education:
- Data Analytics skills through practical application and continuous learning
- Troubleshoot (regularly fixing code and self-teaching through various resources).
- Time management (30-35 hours per week at work and family business, and 15 credit hours in school)
- Highly adaptable to different management styles and needs due to working in multiple departments

EXPERIENCE

Customer Service Associate　　　　　　　　　　　　　　　　　　　　　　2023 - Present
Walgreens | Burlington, WI

SKILLS

Mac OS | Windows | Python | Java | SQL | R | Data Visualization | MS Office | HTML | CSS

LANGUAGES

English | Hindi | Gujarati