

Problem Statement

Customer segmentation is a common problem on machine learning projects, mainly if you're looking to improve the marketing campaign results. Arvato Financial Solucions has a lot of demographic and customer data, and we ll try to find patterns on this data, understanding the difference between customers and non-customers. We have train, test dataset too, but all 4 datasets have a serious problem with nullity data, and wrong types. The most interesting thing about this project is that it is a real problem, and we can violate it in any company, besides that having a good result can generate high profitability for the company

It was hard to deal with all data, heavy for the memory.

∂ Data and Inputs

There are four data files associated with this project:

- Udacity_AZDIAS_052018.csv: Demographics data for the general population of Germany; 891 211 persons (rows) x 366 features (columns).
- Udacity_CUSTOMERS_052018.csv: Demographics data for customers of a mail-order company; 191 652 persons (rows) x 369 features (columns).
- Udacity_MAILOUT_052018_TRAIN.csv: Demographics data for individuals who were targets of a marketing campaign; 42 982 persons (rows) x 367 (columns).
- Udacity_MAILOUT_052018_TEST.csv: Demographics data for individuals who were targets of a marketing campaign; 42 833 persons (rows) x 366 (columns).

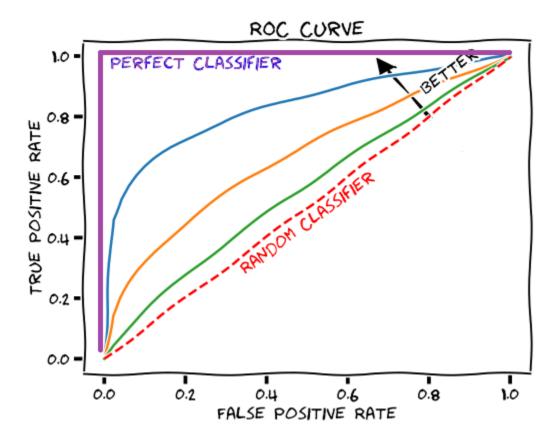
∂ Solution Statement.

We II start analyse the data and use catboost to check feature importance The goal is to create a model or model pipeline to understand what's the change of new lead to be a client for that we II:

- 1- Analyse the Data.
- 2- Clean Up the Data.
- 3- Create Data Wrangler pipeline.
- 4- Make Unsupervided Analyses.
- 5- Create Unsupervided Pipeline.
- 6- Make Supervised Learning.
- 7- Create Supervised Pipeline.
- 8- Evaluate.

⊘ Metrics

Measuring Performance: AUC (AUROC)



⊘ Analyses

I used Azdias dataset to make analyses

Most of the columns have less than 20% missing values. I drop those columns that have greater than 20% missing values And below graph shows the top 50 names of columns along with its missing percent.

```
In [14]: plt.hist(missing_by_col)
plt.title("Number of missing values by column",fontsize=10,fontweight="bold")
plt.xlabel("number of missing",fontsize=10)

Out[14]: Text(0, 0.5, 'count')

Number of missing values by column

Out[14]: 000

Number of missing values by column

Number of missing values by column

Out[14]: 000

Number of missing values by column

Number of missing values by column
```

alt text I also removed any columns that are not in attr or info dataframe.

After that we moved to 243 columns, better than 366.

After that I did a lot of transformation in different columns, and create a pipeline for feature selection, you can check here -> Palt text

∂ Algorithms and Techniques

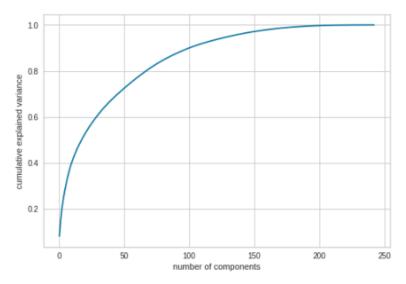
First I apply catboost to discovery the feature importance and after that I saw 80 of values = 1 in D19_SOZIALES are customers. Unfortunately I don't have description for these columns. I can use later to reach better results.

After That I did some transforms using sklearn pipeline and Column Transform:

Time to create or pipeline of transformation

```
In [16]: # Using Pd Get Dummies to transform category columns to Dummies
          azdias_df = pd.get_dummies(azdias_df, columns=CATEGORICAL_COLUMNS)
In [21]: # Saving Columns to compare with others dataframes
          import json
          with open('../data/cleaned_data/azdias_columns.json', 'w') as jsonfile:
              json.dump({'columns':azdias_df.columns.to_list()}, jsonfile)
In [17]: #Numeric transformation
          numeric_pipeline = Pipeline(steps=[
              ('imputer', SimpleImputer(strategy='median')),
('scaler', StandardScaler())
          ])
          # For Binary
         binary_pipeline = SimpleImputer(missing_values=np.nan, strategy='most_frequent')
          # Log Transform
          transformer = FunctionTransformer(np.log1p)
         ('imputer', SimpleImputer(missing_values=np.nan, strategy='median')),
('scaler', StandardScaler())
In [18]: transformers = [('numeric', numeric_pipeline, list(numeric_columns_final)),
                          ('binary', binary_pipeline, binary_columns),
                          ('log', log_pipeline, skewed_columns)
In [19]: column transformer = ColumnTransformer(transformers=transformers, remainder='passthrough')
In [18]:
          column_transformer.fit(azdias_df)
Pipeline(steps=[('imputer',
                                                               SimpleImputer(strategy='median')),
                                             ('scaler', StandardScaler())]),
['KBA13_HERST_ASIEN', 'LP_STATUS_FEIN',
'WOHNLAGE', 'PLZ8_ANTG1', 'KBA13_KW_110',
'FINANZ_ANLEGER', 'ORTSGR_KLS9',
                                              'KBA13_FAB_SONSTIGE', 'KBA13_KW_60'
                                               'KBA13 BJ 2009'
                                                                'TNNENSTADT'
                                                                               'KBA13 KW 120'
```

lut[29]: <Figure size 720x1080 with 0 Axes>

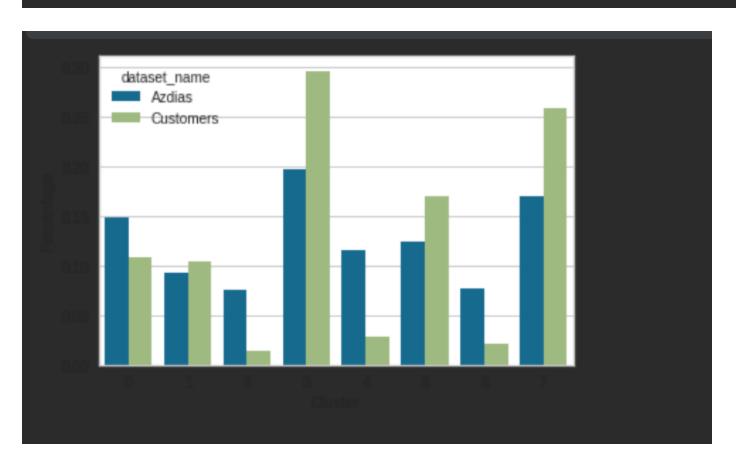


<Figure size 720x1080 with 0 Axes>

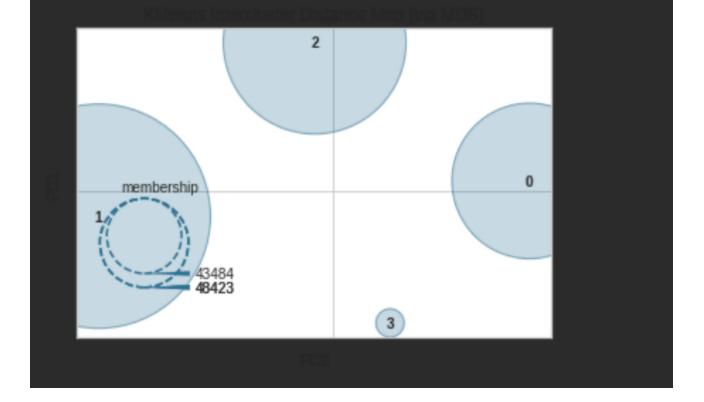
```
in [30]: # The first 5 components explain 27.43% of variance
        pca.explained_variance_ratio_[:5].sum()
ut[30]: 0.27431025412905397
in [31]: for i in np.arange(10, 190, 10):
            print('{} components explain {}% of variance.'.format(i, pca.explained variance ratio [:i].sum().
        10 components explain 39.4% of variance.
        20 components explain 52.0% of variance.
        30 components explain 60.4% of variance.
        40 components explain 66.8% of variance.
        50 components explain 72.1% of variance.
        60 components explain 76.7% of variance.
        70 components explain 80.9% of variance.
        80 components explain 84.399999999999% of variance.
        90 components explain 87.4% of variance.
        100 components explain 89.8% of variance.
        110 components explain 91.8% of variance.
        120 components explain 93.4% of variance.
        130 components explain 94.8% of variance.
        140 components explain 96.0% of variance.
        150 components explain 97.0% of variance.
         160 components explain 97.899999999999% of variance.
         170 components explain 98.5% of variance.
        180 components explain 99.0% of variance.
```

And we can understand better the data here Jupyter Notebook Ralt text

And Knn for feature selection:



But with 4 cluster we have a very good distance between the centroids.



For Supervised learning i used catboost and adaboost, and Logistic Regression with GridSearchCV.

BenchMark Model

Kaggle learboard was my benchmark, i dont have so many time to try, but i did 18 attempsts and the best result was using D19_SOZIALES on features

\mathcal{O} DataPreprocessing

I created a dataframe with all null vales from info and attr dataframe, we 0,-1,X,XX and sometime 9 or 10 in some columns.

I created and applied 5 different pipelines to pre- processing data: 1- Data Wrangler Pipeline -> data_wrangler.py. 2- Feature Engineer Pipeline -> feature_engineer.py. 3- Preparing for unsupervised -> models/unsupervised_transform.joblib. 4- Unsupervised Learning pipe -> models/unsupervised_transform.joblib. 5- Supervised Learning -> train.py.

∂ Implementation

After create pipelines i start to train using this Jupyter Notebook I think i documented everything very well

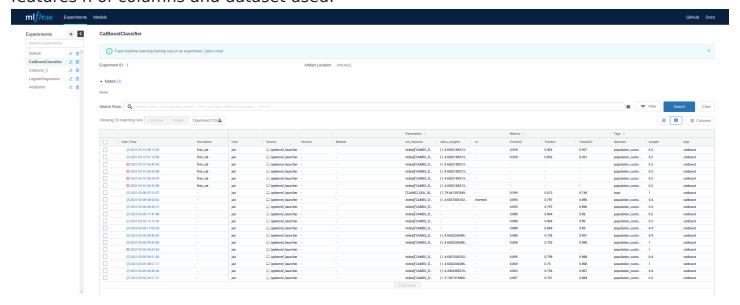
⊘ Refinement

I trid to use Hyperopt for bayesian hyperparameters tuning, but i did't had time to finish it with mlfow, so i used GridSearchCV with RepeatedStratifiedKFold, to find the best algo. Also i did some test with the most importante feature D19_SOZIALES, but i did't had time to make reports with that. Was hard to work with this amount of data, my computer crashed a lot of times.

⊘ Results

⊘ Model Evaluation and Validation

I used Mflow to track the improvements, it worked very well, and could document the features n of columns and dataset used.



\mathcal{O} Justification

My final solution is still catboost with all features. the pipeline transformation show me a lot of data interpretation, but I couldn't find anything to beate Catboost

⊘ Conclusion

It was a little disappointing to make so many transformations, understand the data and have such a bad result even with Gridserchcv, 50%, nothing better than random walk, while catboost proved to be very efficient, doing a wonderful job.

⊘ Refection

I think in the real life I can do a better work with the features if I have more time using cluster with feature importance, and using bayesian method to improve and find better hyper parameters. Was a great project, kind of hard because I had this dirty data, and need a good computer power to process everything well. But 79.9% is not so bad, isn't?