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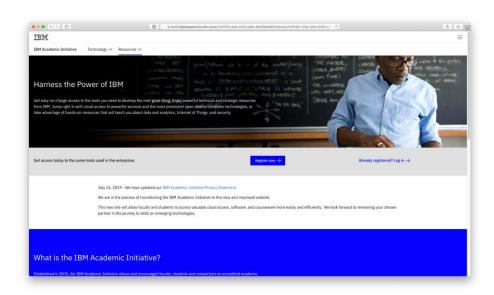
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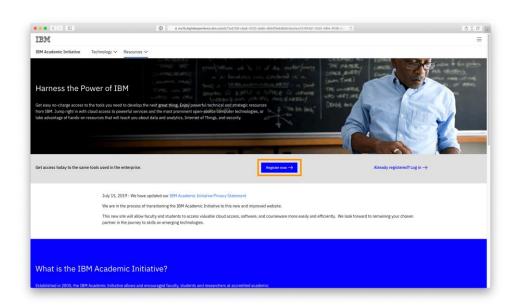
Register with the IBM Academic Initiative

Step 1: Open the IBM Academic Initiative website:

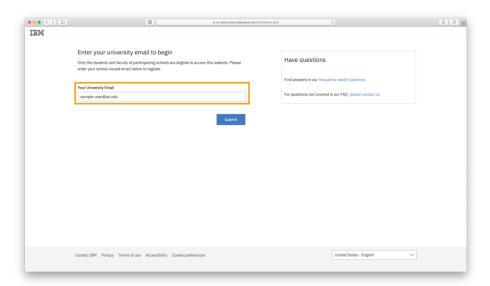
ibm.com/academic in a web browser.



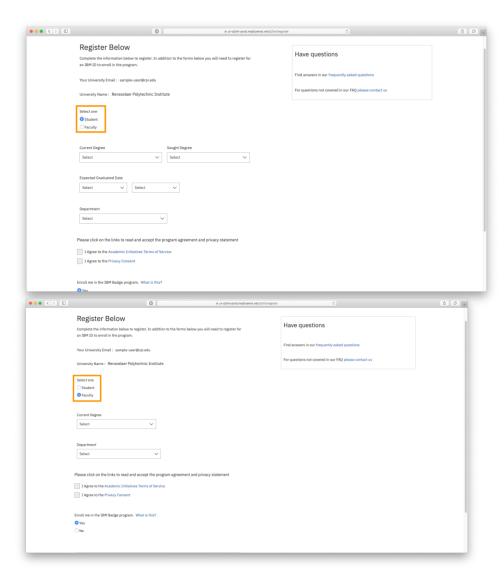
Step 2: Click the *Register Now* button



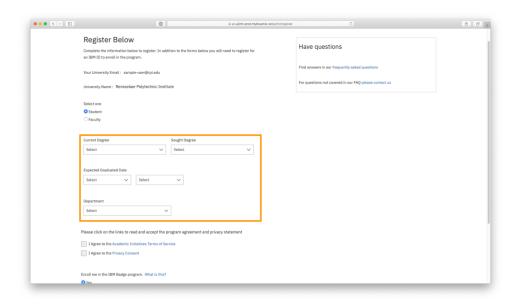
Step 3: Enter your academic institution issued email address



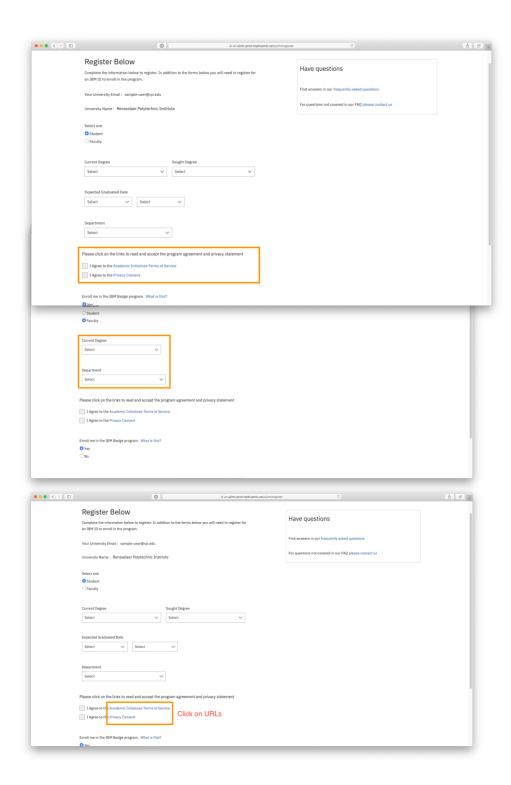
Step 4: Select whether you are a student or faculty member

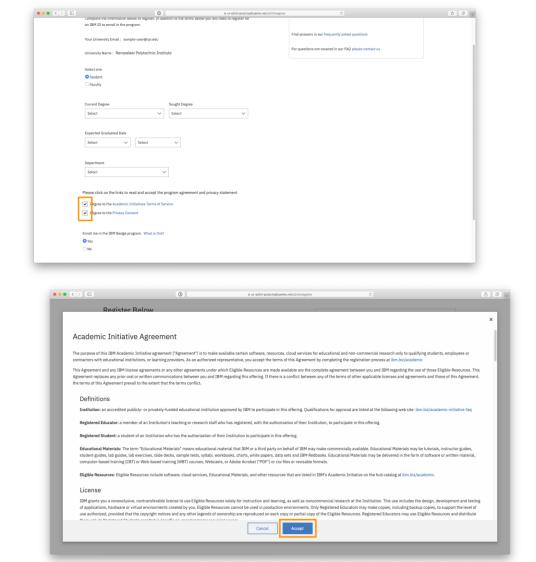


Step 5: Fill in the required information

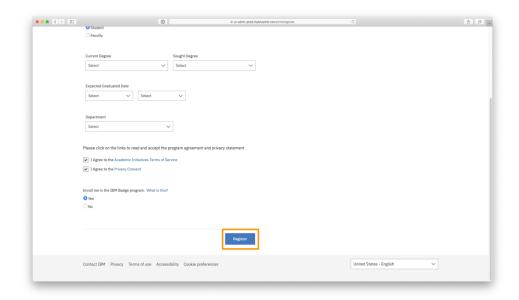


Step 6: Agree to the IBM Academic Initiative Agreement and Privacy Statement





Step 7: Click the Register button



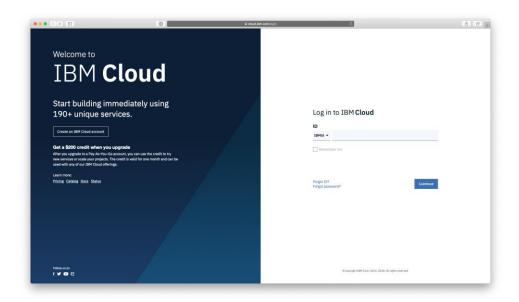
Step 8a: If you already have an IBMid with the academic institution issued email address you will be asked to login with that account at this time.

Step 8b: If you do not have an IBMid with the academic institution issued email address you will be asked to create one at this time.

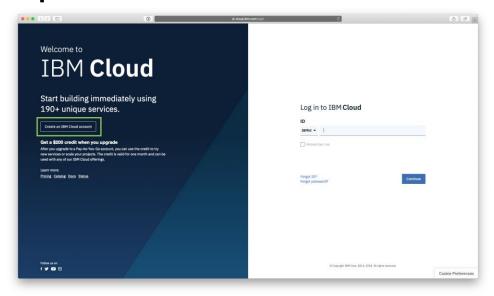
Step 9: Return to the IBM Academic Initiative website and login

Creating an IBM Cloud Account

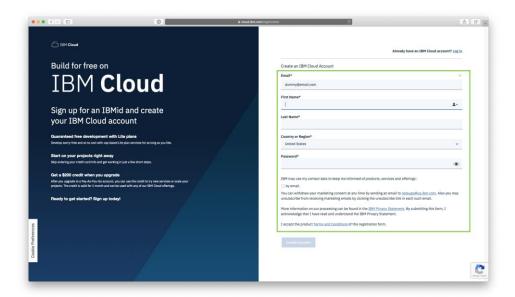
Step 1: Open the IBM Cloud website: https://cloud.ibm.com/ in a web browser.



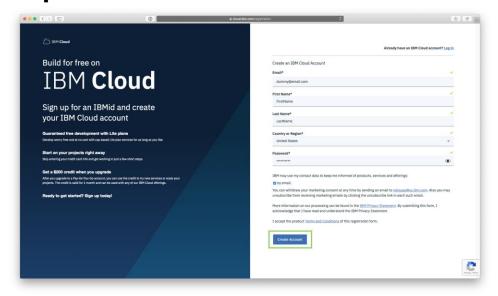
Step 2: Click on Create an IBM Cloud account.



Step 3: Fill out the form with the required information. Note that you must use a valid email address, the IBM Cloud will send you an email to verify your account.

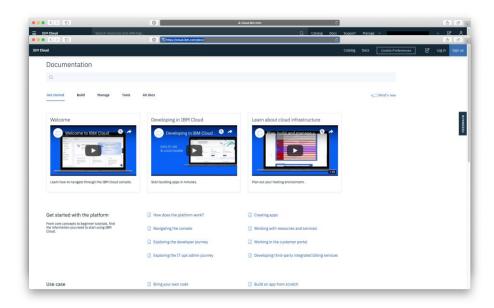


Step 4: Click Create Account.



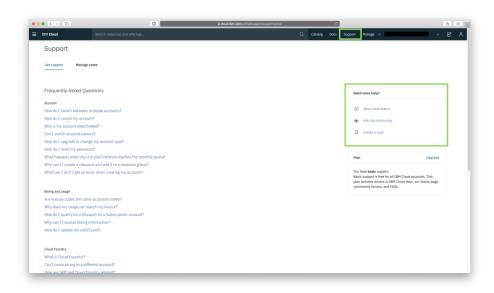
Step 5: Complete any additional steps as prompted.

Step 6: Log back into IBM Cloud (https://cloud.ibm.com). You will be presented with the Dashboard.



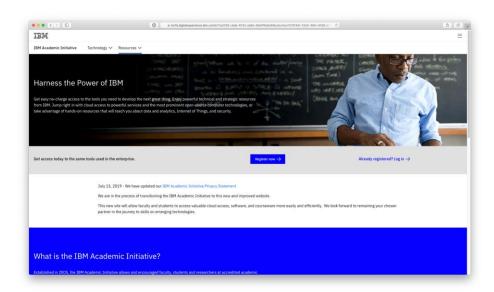
How do I get support for my IBM Cloud account?

Support is available by clicking on the **Support** link in the upperright menu. Here you will have access to support documentation, cloud status and the ability to create a support ticket.

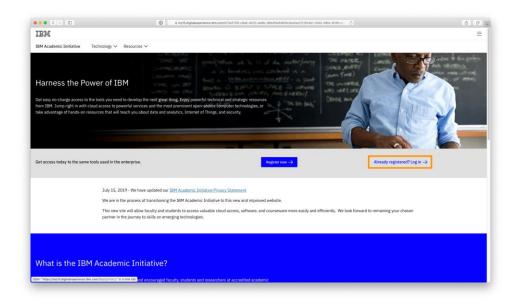


Requesting an IBM Cloud Promo Code

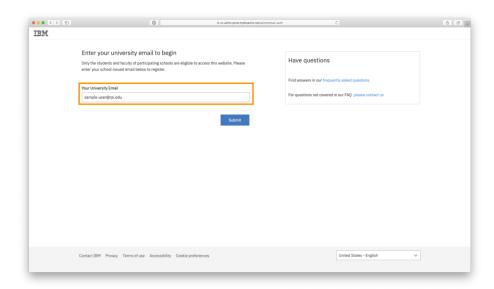
Step 1: Open the IBM Academic Initiative website: ibm.com/academic in a web browser.



Step 2: Click the *Already registered? Log in* link

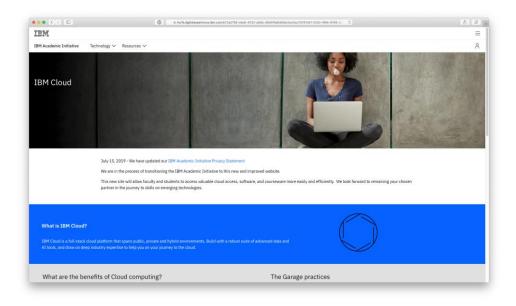


Step 3: Enter your academic institution issued email address and complete the login process

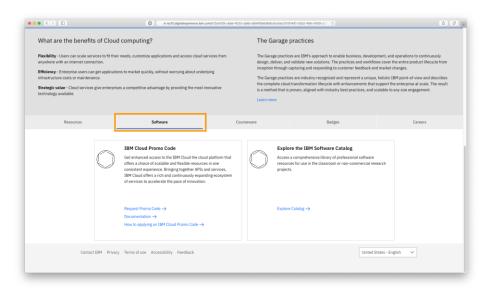


Step 4: Visit the IBM Cloud technology page Technology menu → See

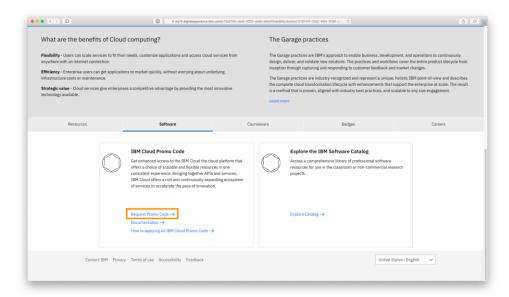
All → IBM Cloud



Step 5: Scroll down and click on the Software tab



Step 6: Click on Request Promo Code

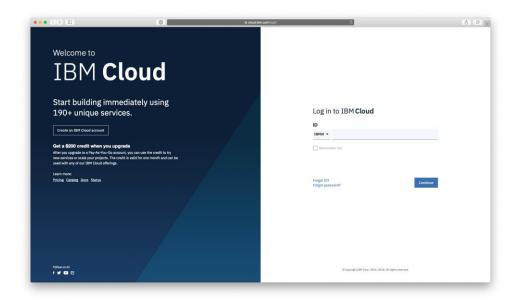


Step 7: The promo code will be displayed on the screen. It will also be emailed to the email address associated with the IBM Academic Initiative account.

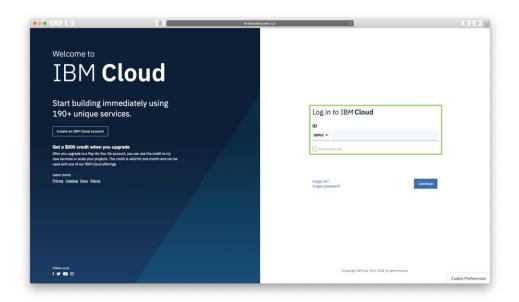


Applying an IBM Cloud Promo Code

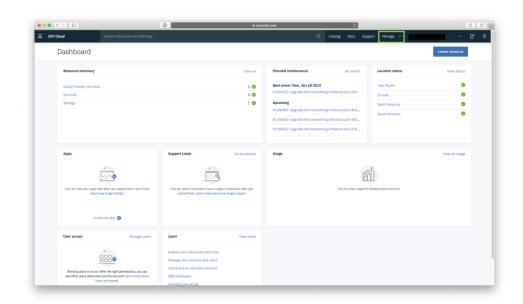
Step 1: Open the IBM Cloud website: https://cloud.ibm.com/ in a web browser.



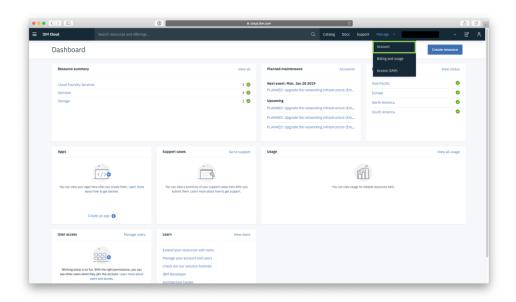
Step 2: Login using your IBMid



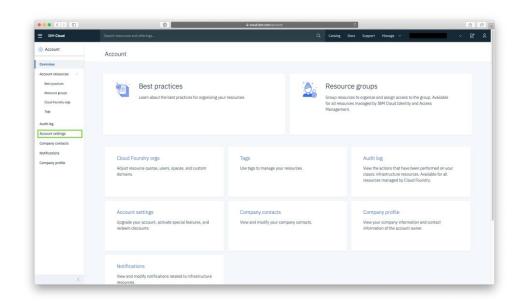
Step 3: From the main Dashboard click on Manage in the upper-right menu.



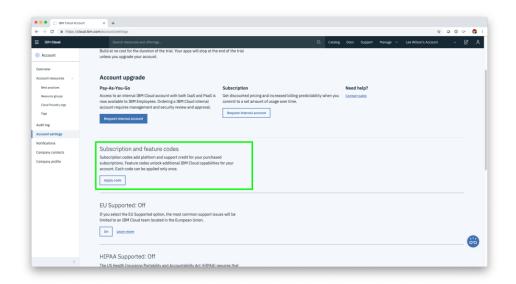
Step 4: Click on Account from the drop-down menu



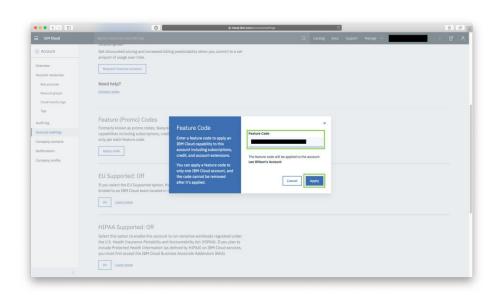
Step 5: Click on Account Settings from the left-hand menu



Step 6: Scroll down until you see the Subscription and Feature Code section and click on Apply Code

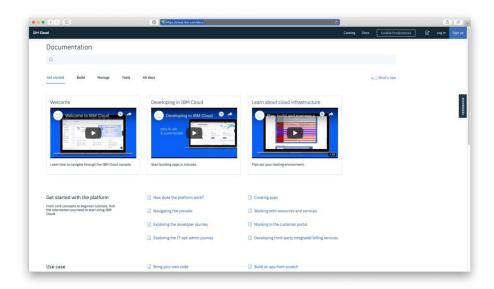


Step 7: Enter (or copy/paste) your 25-character promo code and click Apply



How do I access IBM Cloud documentation?

IBM Cloud documentation is available by visiting https://cloud.ibm.com/docs and does not require an account to access.



How do I get support for my IBM Cloud account?

Support is available by clicking on the **Support** link in the upperright menu. Here you will have access to support documentation, cloud status and the ability to create a support ticket.

