



## RED HAT PARTNER CONNECT

# How-To Guide: Join Existing Company Account

### Join an existing partner company account

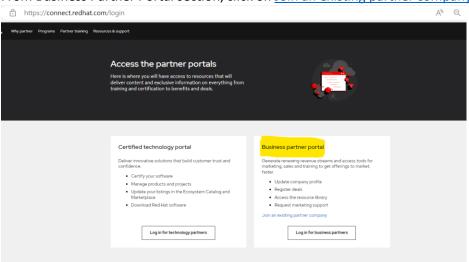
Red Hat Connect for Business Partners is a tool designed to help you open new opportunities and provide you with the knowledge and skills to expand your business.

#### **'HOW TO GUIDE' COVERS:**

- Navigating to the Red Hat Connect login page
- Creating a new Red Hat Login [formerly Red Hat Network]
- Joining an existing partner portal company account

## For New Users with no existing Red Hat account

- 1. Go to <a href="https://connect.redhat.com/login">https://connect.redhat.com/login</a>
- 2. From Business Partner Portal section, click on Join an existing partner company



3. Click Register for a Redhat.com account



#### Access the Partner Portal

WE NOTICE YOU ARE NOT LOGGED INTO REDHAT.COM

You will first need to register a Red Hat login to apply for a new partnership or to request a Partner Portal user account. If you do not have a Red Hat login, you can create one now. **Why is this?** 

TO GET STARTED PLEASE CHOOSE:



LOGIN TO A REDHAT.COM ACCOUNT



- Complete the form and select Save and Continue
  - \*\*IMPORTANT:
  - You must input a CORPORATE EMAIL ADDRESS. Personal domains will not be accepted; this is critical later in the partnership application
  - Your RED HAT LOGIN and PASSWORD will be your Red Hat Connect portal user credentials

#### **Click SAVE & CONTINUE**

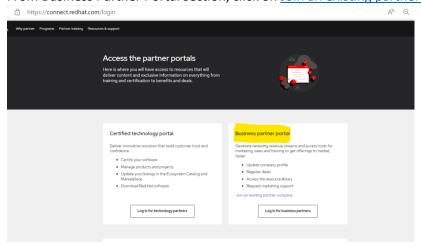
- ii. On next page, Login with the Red Hat Login credentials just created
  - Select your company's PARTNER TYPE and check that your EMAIL ADDRESS and COUNTRY have auto-populated correctly. Contact your partner account manager or <a href="mailto:emea-partner-team@redhat.com">emea-partner-team@redhat.com</a> if you do not know your company's Red Hat partner type
  - Click NEXT STEP
  - Click the checkbox next to the company account you want to join
  - Click SUBMIT FOR APPROVAL

If you receive a NO PARTNERS FOUND message, the system was unable to locate a matching company account. Click 'I can't find my company' to submit a support ticket to your regional partner help desk.

Upon submission, you will receive an email with a link to confirm receipt. Once confirmed, you will be successfully joined to your company's portal account. Log in using your Red Hat Login credentials and start exploring all the benefits of Red Hat Connect for Business Partners.

## For users who are registered and have Red Hat login

- 1. Go to https://connect.redhat.com/login
- 2. From Business Partner Portal section, click on Join an existing partner company

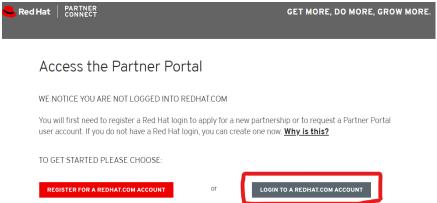


3. If login is available, Select 'Login to a Redhat.com account' option



There will be two options, Apply for partnership and Join an existing partner company

4. Select Join an existing partner company



- Select your company's PARTNER TYPE and check that your EMAIL ADDRESS and COUNTRY have auto-populated correctly. Contact your partner account manager or <a href="mailto:emai
- Click NEXT STEP
- Click the checkbox next to the company account you want to join
- Click SUBMIT FOR APPROVAL

If you receive a NO PARTNERS FOUND message, the system was unable to locate a matching company account. Click 'I can't find my company' to submit a support ticket to your regional partner help desk.

Upon submission, you will receive an email with a link to confirm receipt. Once confirmed, you will be successfully joined to your company's portal account. Log in using your Red Hat Login credentials and start exploring all the benefits of Red Hat Connect for Business Partners.

Questions or issues joining your company's portal account?

Contact your regional partner help desk: <a href="mailto:emea-partner-team@redhat.com">emea-partner-team@redhat.com</a>

Thank you for your interest in our Partner program! EMEA Partner Team