

JAIRO BUITRAGO

Digital Developer

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★ Australlian Citizen

SUMMARY

Digital Developer | Full-Stack Web Development

Adaptable and technically skilled Digital developer with a strong foundation in full-stack web development, gained through hands-on project experience and formal education at QUT. Proficient in building and maintaining responsive, user-centric applications using Laravel, React, SQL, and RESTful APIs with familiarity in CMS platforms. Passionate about emerging technologies, with a particular interest in fintech and blockchain. Brings strong problem-solving skills, a collaborative mindset, and a commitment to delivering high-quality digital solutions in fast-paced environments.

PROFESSIONAL EXPERIENCE

Digital Support Representative

2024 - Present

Hertz

Brisbane, Australia

- Provided technical assistance and guidance to customers navigating digital rental platforms and online services.
- Enhanced problem-solving and communication skills by troubleshooting and clearly explaining digital tools, improving user comprehension and satisfaction.
- Diagnosed and resolved technical issues across various digital systems, including online booking platforms, mobile applications, and internal software, ensuring seamless customer interactions.
- Identified, documented, and escalated complex system outages or software malfunctions to the IT team, contributing to rapid resolution.
- Maintained data integrity and updated customer records within internal databases and Content Management System (CMS) platforms.

Head Chef

2022 - 2024

Voglia

Brisbane, Australia

- Led and coordinated a team in a fast-paced environment, ensuring timely and consistent delivery of high-quality outcomes.
- Developed and refined operational workflows to improve efficiency, consistency, and team performance.
- Proactively identified and resolved issues under pressure, maintaining smooth day-to-day operations.
- Mentored and trained team members to uphold standards and support ongoing skill development.

Sous Chef

2016 - 2021

Alchemy

Brisbane, Australia

- Supported the Head Chef in coordinating team workflow, delegating tasks, and ensuring timely service.
- Took initiative in resolving issues quickly and calmly during peak hours and unexpected challenges.
- Supervised and trained junior kitchen staff, fostering teamwork and maintaining consistency.

EDUCATION

Bachelor of Computer Science

2023 - Present

QUT

Brisbane, Australia

Diploma in Information Technology

2022 - 2023

QUT

Brisbane, Australia

Cert II, III, IV in Commercial Cookery & Diploma in Hospitality Management

2014 - 2016

TAFE Queensland

Sunshine Coast,
Australia

CORE SKILLS & TOOLS

Skills

Communication · Critical Thinking ·
Team Leadership · Problem Solving ·
Collaboration · Teamwork · Adaptability ·
Attention to Detail · Time Management ·
Customer Service · Accountability

Tools

PHP · Laravel · JavaScript · React · HTML ·
CSS · Python · Flask · MySQL · SQLite ·
C# · GitHub · VS Code ·
Chrome DevTools · PageSpeed Insights ·
WordPress (CMS) · JWT · bcrypt ·
Google Analytics · Solidity

HIGHLIGHTED PROJECTS

Laravel Product Tracker Web App (2025)

- Built a CRUD web app using Laravel for tracking products with pricing and descriptions
- Implemented migrations, Blade templating, routing, and validation
- GitHub:
[https://github.com/Jairobuifranco/Products_Tracker]

Movie API (2025)

- Developed a secure RESTful API using Node.js, Express, JWT, and Knex
- Integrated complex SQL queries and relational data from a film database
- Implemented token-based authentication and user profile management
- GitHub:
[https://github.com/Jairobuifranco/Movie_API]

Movie List React Frontend (2025)

- Built a responsive movie listing frontend using React
- Utilized AG Grid for infinite scrolling, filtering, and dynamic search
- Connected to a REST API and handled client-side routing and error states
- GitHub:
[https://github.com/Jairobuifranco/Movie-list-]