

Jaival Saija

DevOps Engineer

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Cover Letter

Dear Hiring Manager,

I am excited to apply for the DevOps Engineer position at your company. With hands-on experience supporting AWS-based production systems for a .NET CMS product and current graduate studies in Computer Science at RPTU, I bring a pragmatic approach to reliability, automation, and collaborative delivery.

What I can bring to your team:

- **Production-minded AWS support:** Monitored servers, performed upgrades/patching, and partnered with developers to resolve incidents and ship releases across multiple environments.
- **Faster, safer releases:** Streamlined deployment steps and authored runbooks/SOPs that reduced manual effort by 20% and cut onboarding time by 30%.
- **Clear communication:** Translated operational issues into clear action items, improving ticket turnaround times and cross-team alignment.

I took time away from full-time work to pursue my M.Sc., deepening my foundation in operating systems, networks, cloud computing, and machine learning. This period sharpened my ability to reason about performance, security, and scalability—skills I am eager to apply to real-world systems at your company.

I'm motivated by environments where uptime, feedback loops, and continuous improvement matter. I would welcome the opportunity to discuss how my background in AWS support, release coordination, and systematic problem-solving can help your company enhance reliability and ship faster with confidence.

Thank you for your time and consideration. I look forward to speaking with you.

Sincerely,

Jaival Saija