JAKE DISHAROON

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Professional Summary

Expert quality assurance tester with experience in detailed technical specifications. Offers collaborative style and has outstanding communication skills. Expertise in test reporting and defect resolution.

Skills

- Test case development
- Improvement recommendations
- Jira
- Postman
- Teamwork / Collaboration
- Time Management
- IOS Testing
- Android Testing
- Systems Development Life Cycle (SDLC)
- Software Quality Assurance
- SQL
- Testrail
- Strategic planning

Work History

QA Analyst, 09/2017 to 12/2019
Wag Labs Inc. – West Hollywood, CA

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches
- Collaborated with developers and product owners to stay current on product features and intended functionality
- Reviewed project requirements to uncover bugs and vulnerabilities, reporting and cataloging up to 100 bugs per project
- Identifying and reproducing issues reported by customer service team
- Provided regular updates to team leadership on quality metrics, communicating consistency problems or production deficiencies with quality and production leadership.

Quality Assurance Tester, 05/2020 to 02/2021
PlanetArt, LLC – Calabasas, CA

- Evaluated data sets from multiple test implementations to determine and account for standard variance in test results.
- Designed easy-to-understand testing protocols for distribution to all of Quality Assurance
- Tested a wide variety of apps with different functionalities, often changing day-to-day
- Completed in-depth usability testing on Android and iOS mobile devices.

Quality Assurance Coordinator, 03/2021 to 06/2021
Polycade Inc. – Los Angeles, CA

- Drafted and reviewed quality assurance policies and procedures

- Drafted reports on quality verification activity outcomes, presenting findings to decision-makers and recommending response efforts.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Implemented use of Postman and SQL tools to illustrate project features and requirements.
- Authored and maintained well-organized, efficient and successful manual test cases for entire team.