

JAKE LAM

Software Developer

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Checkout my Portfolio!

<https://jakeqlam.github.io/jakelam/>

Resume Summary

- Proficient at Object Oriented programming and Frontend development
- Experienced in technologies such as Powershell, WMI, Javascript, React, node.js, css, html
- Passionate about technology and creating a product that will make a lasting impact on the world



Education

Saint Louis University, St. Louis, MO

Bachelors of Science - Aug 2017 - May 2021

GPA: 3.21

Major: Computer Science

Relevant Course work: Object Oriented Programming, Operating Systems, Data Structures, Object Oriented Design,



Relevant Work Experience

Ameren - Saint Louis, Missouri - Jan 2019 - Aug 2020

Client Services Developer (Powershell)

- Created WMI Python tool for Service desk to increase their efficiency
- Packaged and scripted a variety modules for users
- Provided technical and functional support to clients
- Automated tedious WMI processes with powershell
- Managed company wide virtual machines

Saint Louis University - Saint Louis, Missouri - Aug 2018 - Present

IT Helpdesk (Service-now)

- Provided technical support across Saint Louis University campus
- Monitored and maintained computer systems and networks
- Repairing and replacing equipment as necessary
- Reduced excessive tickets in Service-now allowing the team to focus on more high priority tasks



Awards

Saint Louis University - Saint Louis, Missouri - Aug 2020

Knoedler Research Fund

- The Knoedler Student Research Fund awards up to \$500 to help students in conducting research or presenting the results of their research.

Awarded funds from the Dean to advertise our capstone app

- The money is going to be used to keep the app on the Apple and Google Play store



Technical Skills

Python

Powershell

Node.js

REST

React Native

Github

React.js

HTML

Adobe Products

CSS

Javascript

Bootstrap



Leadership Roles

Ameren - Mar 2019 - Aug 2020

Intern & Co-op mentor

- Trained incoming co-ops on different tools such as AirWatch, Powershell, VMWare, ServiceNow, and other tools
- Assisted with onboarding new interns through Covid-19
- Mentored individuals during their transition period from in-person to remote

Capstone Project Team Lead August 2020 to 2021

- Developed Mobile app for client using React Native and Javascript
- Used basic html, css, bootstrap for the application
- Worked with multiple users to ensure accuracy and quality
- Also led a project for an invest website that is hosted on Heroku with a working database and Frontend client