JAKE LAM

Software Developer

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Link to Github
https://github.com/JakeqLam?tab=repositories

Resume Summary

- *Proficient at Object Oriented programming and Frontend development*
- *Experienced in technologies such as Powershell, WMI, Javascript, React, node.js, css, html*
- *Passionate about technology and creating a product that will make a lasting impact on the world*

Education

Saint Louis University, *St. Louis, MO*
Bachelors of Science - *Aug 2017 - May 2021*
GPA: 3.2
Major: *Computer Science*
Relevant Course work: Object Oriented Programming, Operating Systems, Data Structures, Object Oriented Design,

Relevant Work Experience

Ameren - *Saint Louis, Missouri - Jan 2019 - Aug 2020*
Client Services Developer (Powershell)

-Created WMI Python tool for Service desk to increase their efficiency
-Packaged and scripted a variety modules for users
-Provided technical and functional support to clients
-Automated tedious WMI processes with powershell
-Managed company wide virtual machines

Saint Louis University - *Saint Louis, Missouri - Aug 2018 - Present*
IT Helpdesk (Service-now)

-Provided technical support across Saint Louis Univeristy campus
-Monitored and maintained computer systems and networks
-Repairing and replacing equipment as necessary
-Reduced excessive tickets in Service-now allowing the team to focus on more high priority tasks

Technical Skills

Python	React.js
Powershell	HTML
Node.js	Adobe Products
REST	CSS
React Native	Javascript
Github	Bootstrap

Leadership Roles

Ameren- *Mar 2019 - Aug 2020*

Intern & Co-op mentor
-Trained incoming co-ops on different tools such as AirWatch, Powershell, VMWare, ServiceNow, and other tools
-Assisted with onboarding new interns through Covid-19
-Mentored individuals during their transition period from in-person to remote

Capstone Project Team Lead *August 2020 to 2021*

-Developed Mobile app for client using React Native and Javascript
-Used basic html, css, bootstrap for the application
-Worked with multiple users to ensure accuracy and quailty
-Also led a project for an invest website that is hosted on Heroku with a working database and Frontend client

Awards

Saint Louis University - *Saint Louis, Missouri - Aug 2020*
Knoedler Research Fund

-The Knoedler Student Research Fund awards up to $500 to help students in conducting research or presenting the results of their research.
Awarded funds from the Dean to advertise our capstone app
-The money is going to be used to keep the app on the Apple and Google Play store