

#### The news you want, in one place

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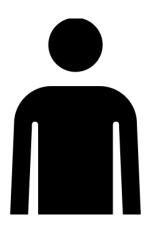
#### **Overall Problem**

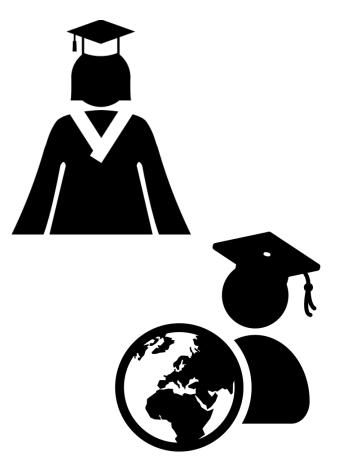
- Very labor intensive to sift through multiple news sources
- Target audience wants easier access to relevant news



# **Contextual Inquiries**

- Graduate and undergraduate
- Political organizations
- Student leadership
- International





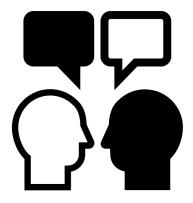
#### Contextual Inquiry Themes

- Too many news outlets to choose from
- Social media is a popular news source
- On-the-go news consumption is important



#### **Current Tasks**

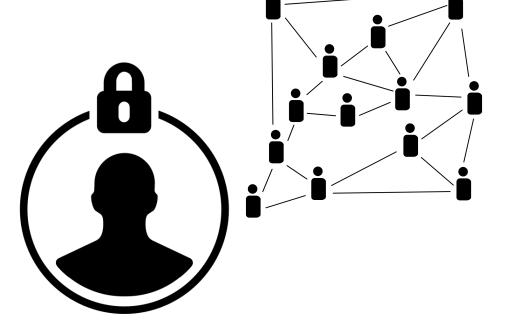
- Socializing with friends, both online and offline
- Following the development of news stories
- Comparing different perspectives to synthesize an opinion



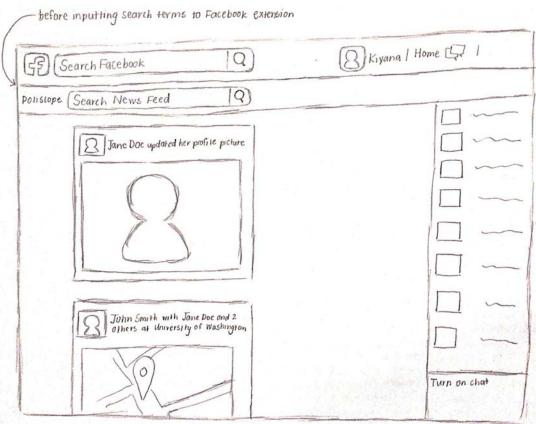


#### New Tasks

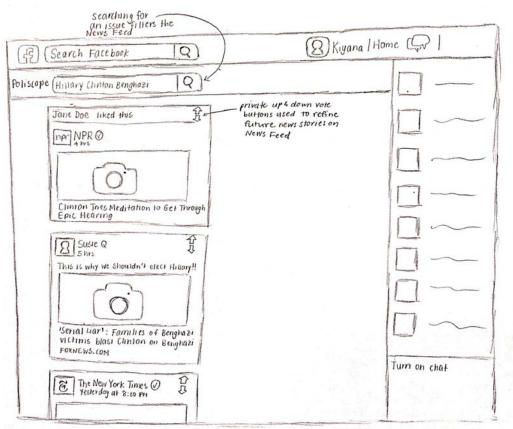
- Maintaining privacy
- Gauging public opinion
- Personalizing news consumption



# Design 1: Facebook Plug-in

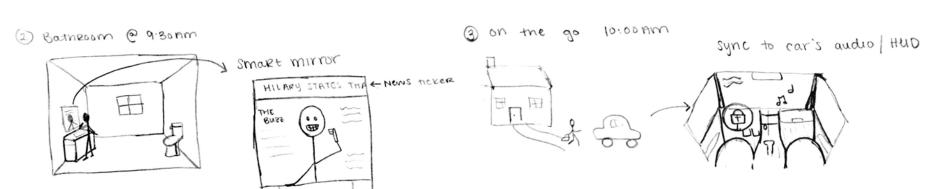


# Design 1: Facebook Plug-in

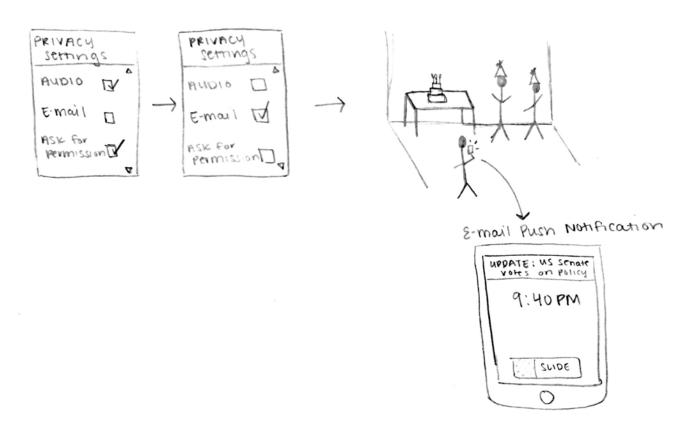


# Design 2: Smart House



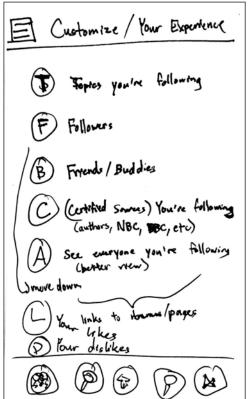


### Design 2: Smart House

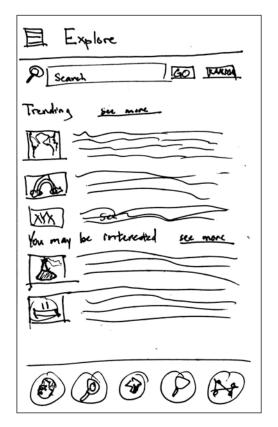


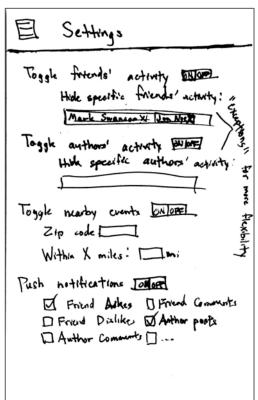
# Design 3: Smartphone Application





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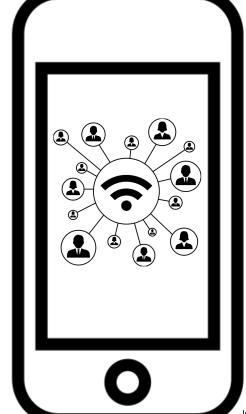




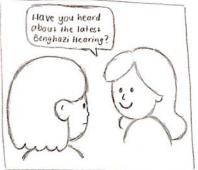
Selected Design & Tasks

Socializing with friends, both online and offline

Personalizing news consumption



### Storyboards



Caitlin's best friend Kristen is an avid news reader, and she loves discussing what she's learned ...



... but Caillin has no idea what kristen is talking about half the time. It may as well be gibberish



Caitlin can use Poliscope to see what Kristen is interested in ...



mand she can read articles that Kristen has read.

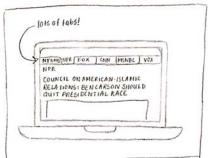


The app even allows the girls to share news stories with each other...



... so now caitlin can make meaningful contributions when knisten wants in talk about current events and politics!

### Storyboards



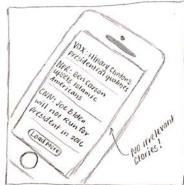
Michael wants to learn about the 2016 presidental race candidates, but he has to switch back and forth between multiple sites and sift through a ton of news stories he doesn't care about



This process is so frustrating and time consuming, Michael just wants to scream



But never fear, Michael! Poliscope will let Michael follow specific news outlets and Specific topics...



... and aggregates all the relevant news stories in a single dashboard. Now he only has to go to one place to get the news here interested in

### Design Process Lessons

- No need to worry about feasibility
- Avoid making assumptions about behaviors and attitudes
- Listen more than you talk during contextual inquiries



