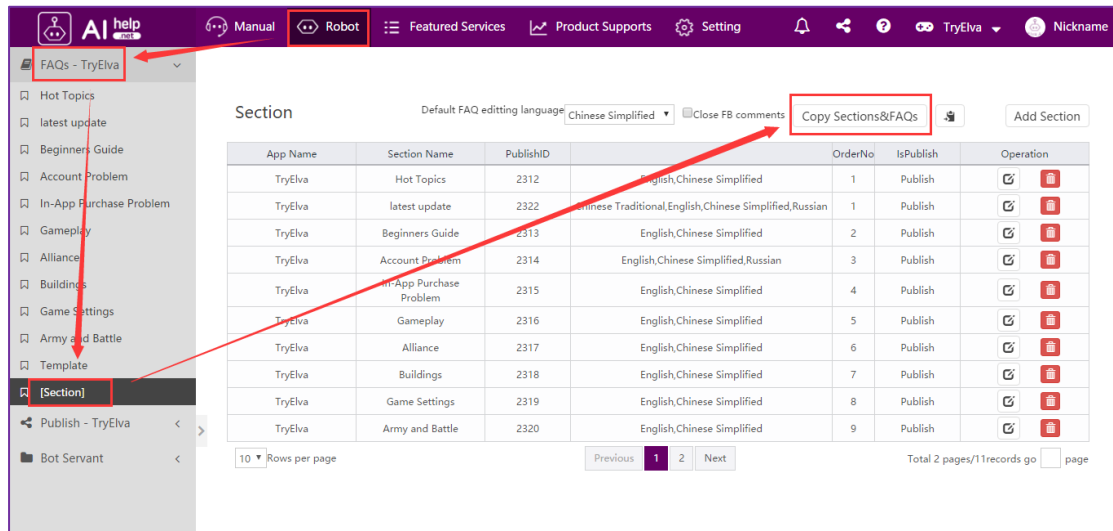


The Transfer of FAQ, Story and Form from other account

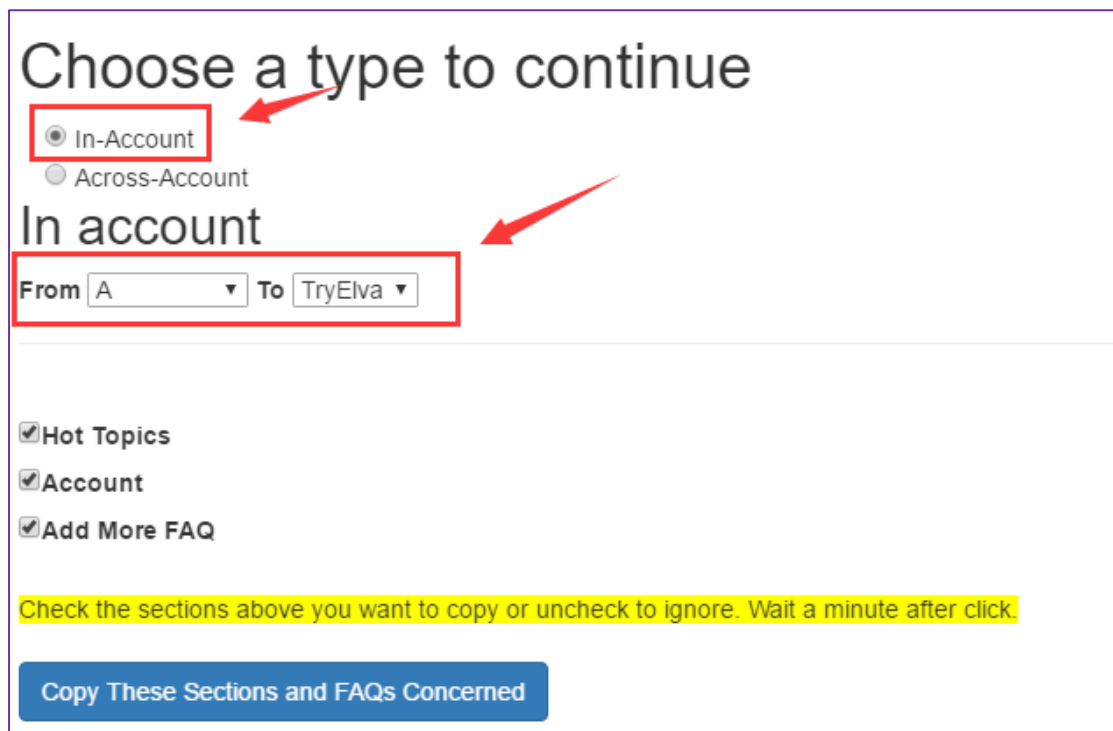
Sometimes, you may think about to transfer your current FAQ, Story and Form to another project of the same type. Before transferring these items from one game account (e.g. Game A), please empty the existing contents of FAQ, Story and Form in your current account.

As following picture shows, there is a button of “Copy Sections &FAQ” at Robot -> FAQs -> Section.



Click this button to enter a new page.

1. If Game A is under the same company account with your game (You can see Game A existing in Setting -> Applications), choose In-Account, select the needed FAQs &Section, and press “Copy These Sections and FAQs Concerned” to finish.



2. If Game A isn't under the same company account with your game (You can't find Game A existing in Setting -> Applications), you need to choose Across – Account, you need to

fill in the code of Game A, and select the needed items, then click “Validate” to finish.

Choose a type to continue

☐ In-Account

☒ Across-Account

Across account needs a invitation code to continue.

From

To TryElva

Validate

Input their code here...

4358E7FF309345CAE6A7ED601A663A81

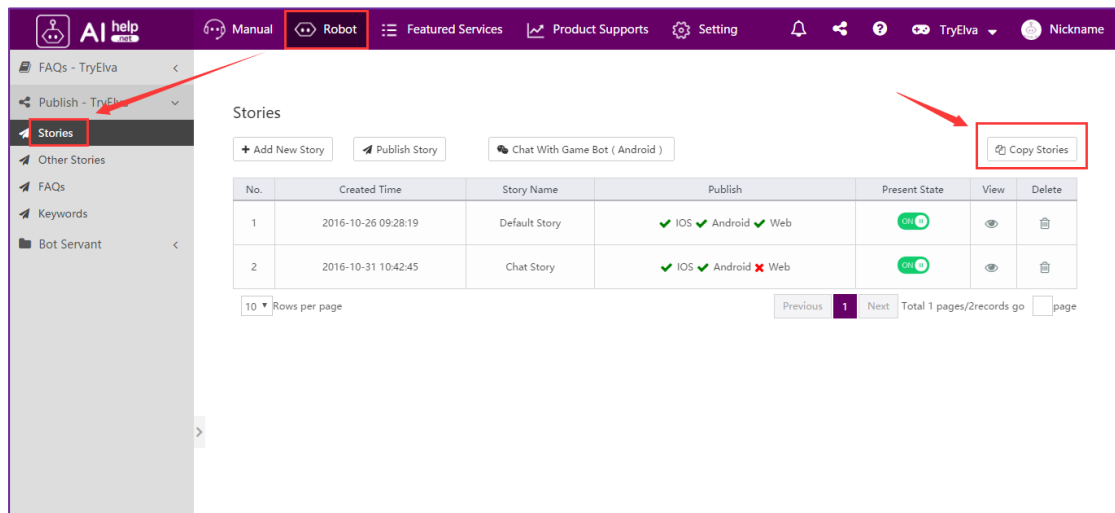
You can find the code of Game A at the background of Game A, Setting -> Applications (shows as below).

Applications

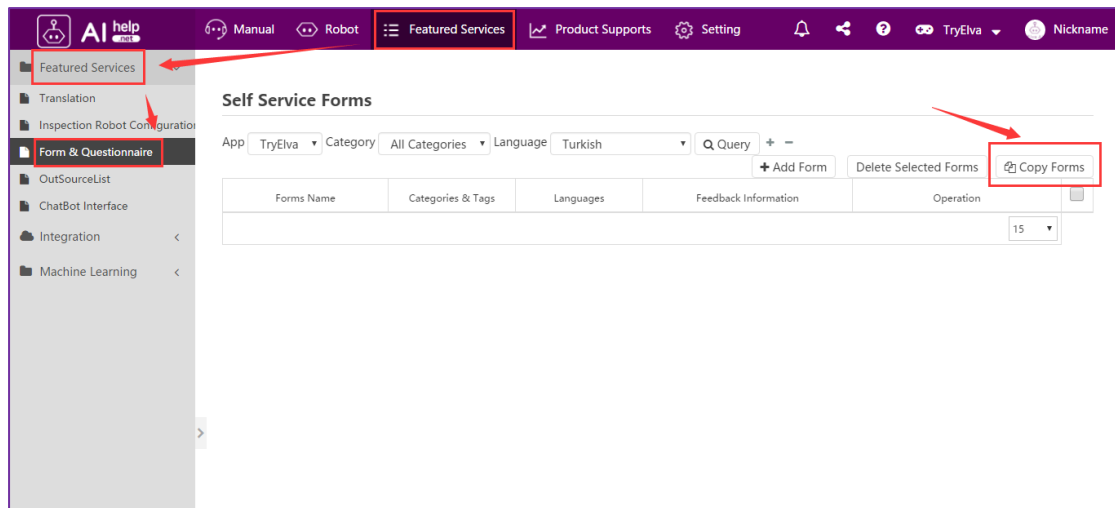
App Name	App Key	Domain	Invitation Code	Platforms(AppID)	Valid	Operation
TryElva	TRYELVA_app_5a6b4540bbe4d7280fda431700ed71a	TryElva.CS30.NET	4358E7FF309345CAE6A7ED601A663A81	andr: TryElva_platform_14970be5-d3bf-4f91-8c70-c2085cc65e9a ios: TryElva_pf_ec28eb91dd7d463bb359fc53d43dcfd6 web: TryElva_pf_53610cf94a904666814ddb8a737706d6	yes	
12	TryElva_app_4a609db98ba4df2a19ca8b7ebe37ce0	23	D58EF0B88BD57E3519A637D802D4E301	ios: TryElva_platform_74465ea8-9b5d-4f87-9fc0-5e48158cf0ca andr: TryElva_platform_76648efe-d970-44cf-a000-a6f632bb29d0 web: TryElva_platform_d0afc85b-ee5a-43c2-b928-c1b665acf3aa	yes	
微信接入测试	TryElva_app_5a02131316a543e1ab5f073a2c611e6c	TryElva@cs30.net	C7239A9584FE0B3A9DE2351B2048751	ios: TryElva_platform_3f8e288c-a12e-4777-9c41-f4c814099f5 andr: TryElva_platform_d077e390-41bb-403f-bbe1-3bb6b686b3854 web: TryElva_platform_e8b55fc8-e1f1-4a6b-98a-b-1ed91ea8b931	yes	
A	TryElva_app_1d6f121303ef4ed7aedde088f8afc44c	TryElva@cs30.net	BA0B2861CA9858554D5C448D3563C5A5	ios: TryElva_platform_36ec49bc-514f-4189-ab4a-9df4c41571e1 andr: TryElva_platform_04d4ac47-cfa8-4c38-93dd-d426509e65b4 web: TryElva_platform_25ee8386-7b15-4ac7-809e-b77739759ea4	yes	

The method of copy Story and Form is the same with FAQs'.

The button of copy Story shows as below:

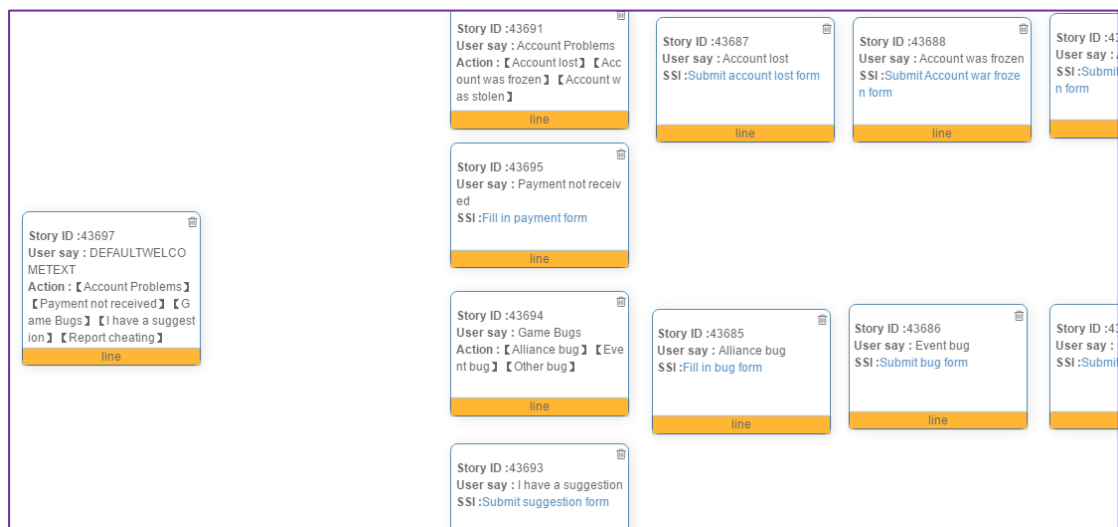


The button of copy Form shows as below:



Please Note

1. When you finish copying the Story, the lines between stories would disappear, you need to manually connect the relations in order to better understanding it.



2. You need to reselect the corresponding forms in the Form reply, otherwise players' issues would transfer to Game A.
If the dialog box has the corresponding tag, and you want to make it effective, you need to add these tags in the background at Setting -> Active Tags.
3. Kindly remind, in order to make it user-friendly, we have prepared a series of FAQs, Story and Form. If you need it, the code is 4AD8D606E6256433BB8B0FD9CEAC9B67