

Note: Facebook Messenger Integration can only operate by the administrator of Facebook Page.

Steps:

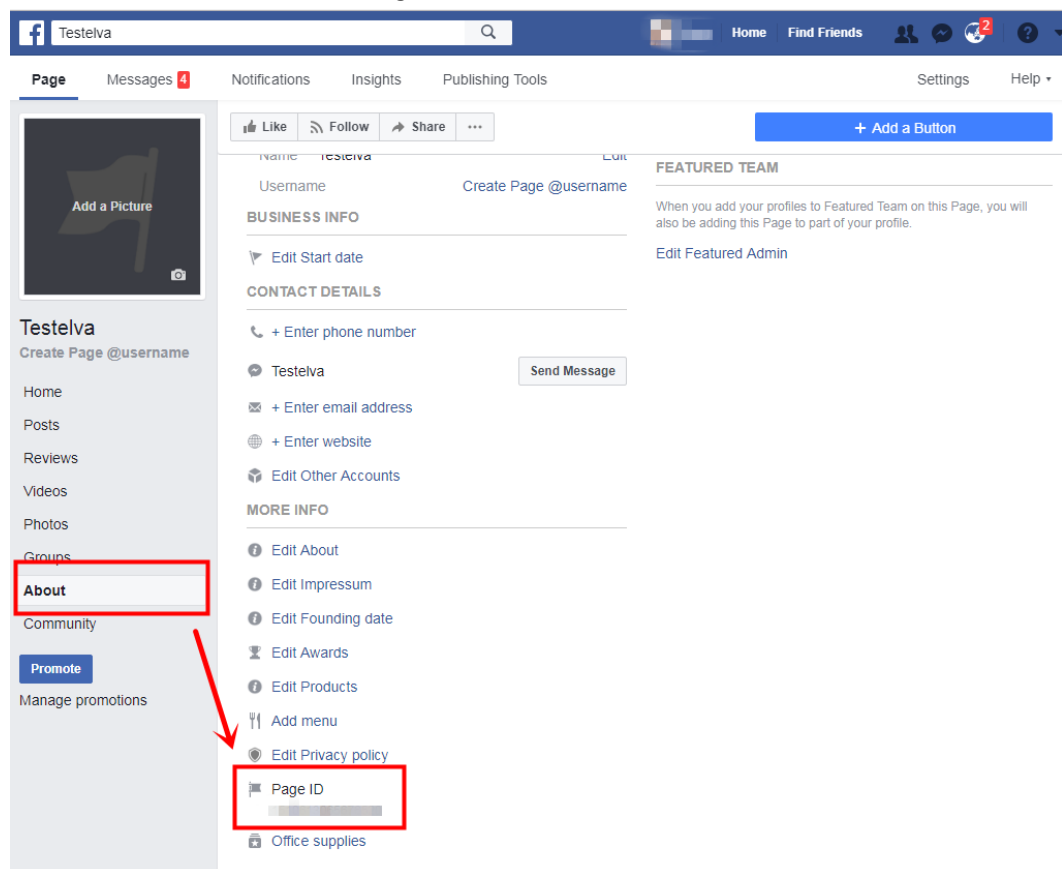
1. Create a Facebook Page

Create a new Facebook Page or use existing ones.

2. Integrate your Facebook Page with Elva

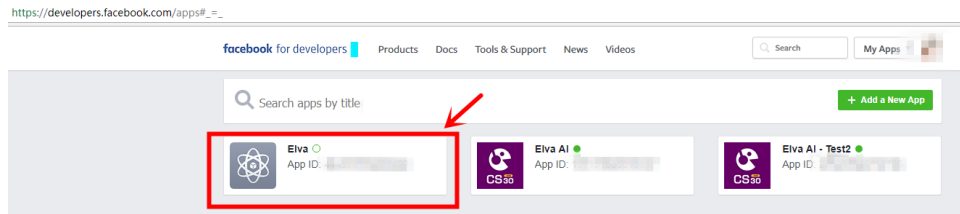
In order to Integrate our custom services with Facebook, Elva needs to know your **Facebook Page ID**, **Facebook APP ID** and your **Facebook Page Access Tokens**. Login Elva's Background, select "Featured Service" -> "Integration" -> "Facebook" to fill in these parameters.

1. Where to find the "Facebook Page ID"?



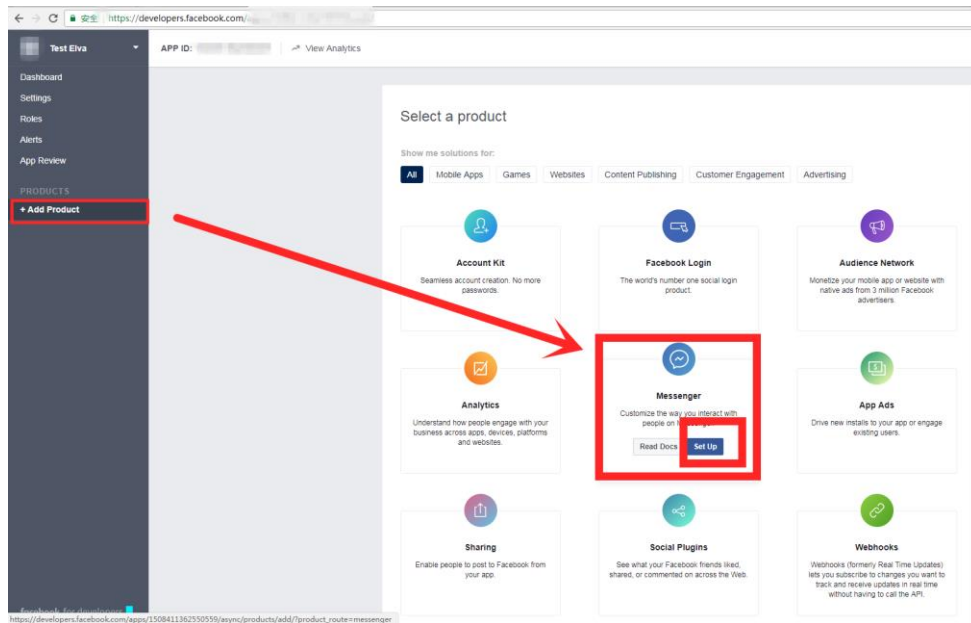
2. Where to find the "Facebook APP ID"?

Open the following link of <https://developers.facebook.com/apps> to find the APP ID. Please note: If you cannot find the APP ID on that page and ask you to create an APP, that indicates you are not the administrator of the current Page. Or you need to add and create a new APP.

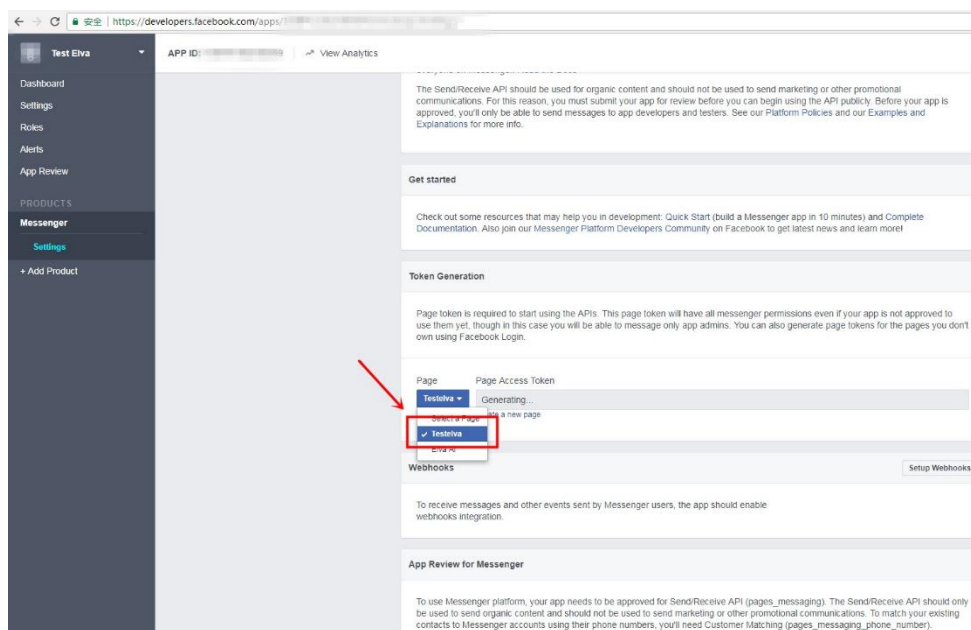


3. Where to find the “Facebook Page Access Tokens” ?

Click the APP Icon showed in the link above, then select “+ Add Product” and choose to Set Up “Messenger”.



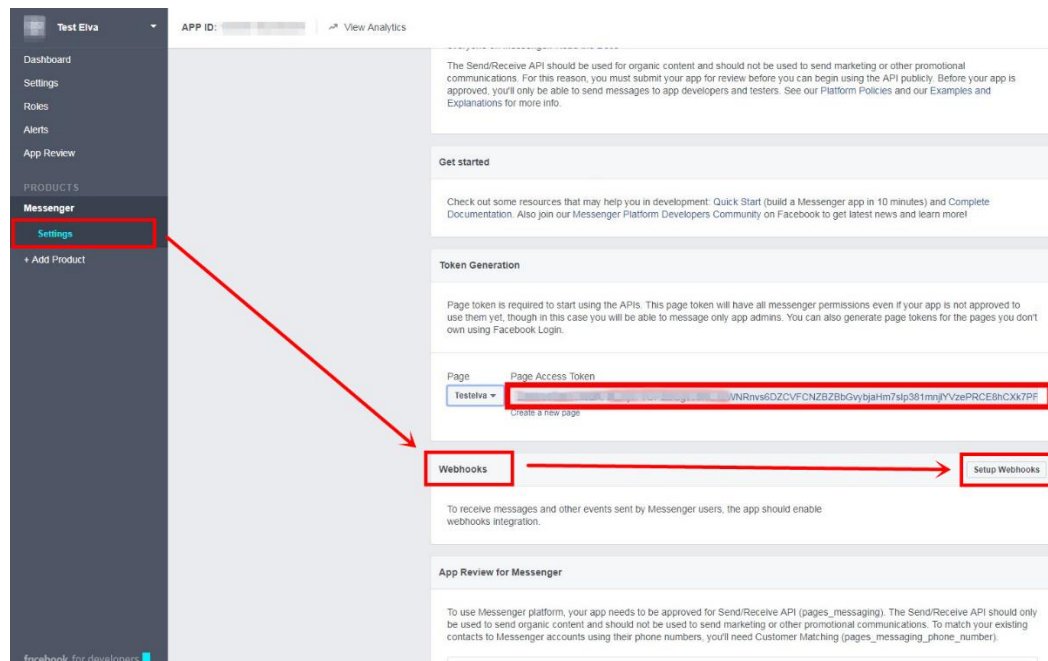
In the next webpage, select the Page you need, then the “Page Access Token” will be generated.



After filling all the required parameters, click “Update” to finish the step 2 of the Elva’s background.

3. Setup Webhooks

Click Setup Webhooks, and the window will show below:



Import the parameters of “CallbBack URL” and ” VerifyToken” showed in the Step 3 of the Elva’s background, and select the subscription fields of **messages**, **messaging_postbacks**, **messaging_optins** and **message_deliveries**, to click “Verify and Save”.

New Page Subscription

Callback URL

http://aihelp.net/Elva/Main.aspx?ChannelID=ChannelIC

Verify Token

EAAVb5GNwox8BAJZCtbWEPQkTlaFzgdpfJMW4oryqbAqaMZCwlzoZBKk4aP62quBUUkgZBYL4xJIEZBF44N2xEhmiJig9

Subscription Fields

☒ messages

☒ messaging_postbacks

☒ messaging_optins

☒ message_deliveries

☐ message_reads

☐ messaging_payments

☐ messaging_pre_checkouts

☐ messaging_checkout_updates

☐ messaging_account_linking

☐ messaging_referrals

☐ message_echoes

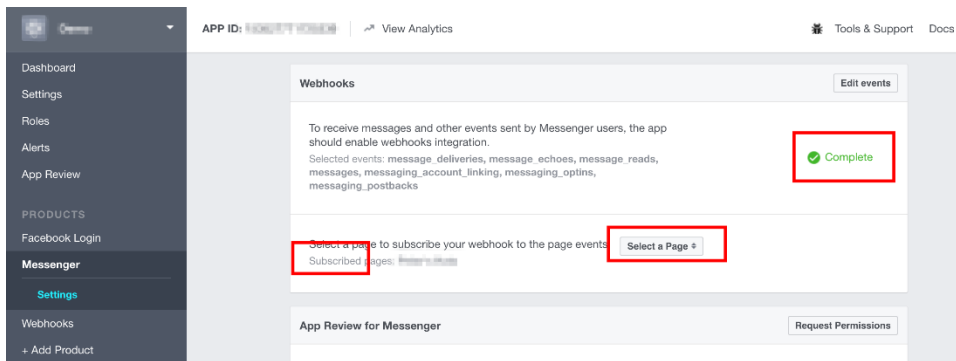
Learn more

Cancel

Verify and Save

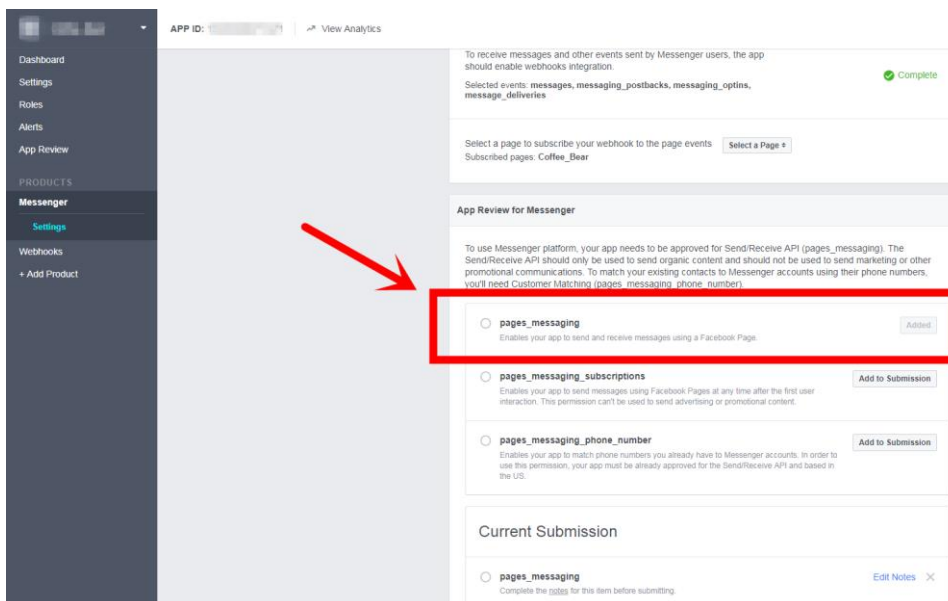
4. Subscribe the App to the Page

Subscribe an app to get updates for a page. You can do this in the Webhooks section under the Messenger Tab, And then click “Subscribe Now” in the Step 4 of Elva’s background.



Now you can text whether the Elva Robot is working.

5. Messenger APP Verification



Choose pages_messaging, then upload the APP icon and fill in the Privacy policy address, and then click "Submit Verification".

After verification, set the page open to the public, the function would take effect.