About the City of Boulder Requests By Topic data

The City of Boulder Requests By Topic data includes information on every request visitors have submitted through Inquire Boulder. Inquire Boulder (http://inquireboulder.com) is a virtual city information desk that gives the public the opportunity to look up information and submit non-urgent service requests to the City of Boulder 24 hours a day, 7 days a week.

Descriptions of each column included in the dataset are provided below.

Unique ID - A unique number generated for each row of data in the dataset.

Entered Via - How the request was submitted. Possible values are:

- *Web - Entered via inquireboulder.com website.*
- *Phone - Received as a phone call and entered by a City employee into inquireboulder.com.*
- *iPhone - Entered via the iOS native application.*
- *Android - Entered via the Android OS native application.*

Department - Name of the city department responsible for that request type.

Topic - Name of the FAQ page from which the request was generated.

Entered Date - The date the request was made.

NOTE: Inquire Boulder went live in July, 2013. Requests By Topic data for 2013 only includes data from July through December. All subsequent years include data from January 1 to December 31.