

## <u>Résumé</u>

#### **PERSONAL DETAILS**

Name: Jake Campbell Chalmers

Address: 19 Rowlands Street Maylands, 6051, Perth, WA

**Mobile:** 0407 073 460

Email: jakechalmers86@gmail.com

**D.O.B**: 12/06/1986

**Drivers Licence: HR** Class

#### **KEY STRENGTHS**

- > A friendly & positive attitude.
- > Team player.
- Strong negotiation skills.
- Excellent Presentation & communication skills.
- High level computer skills (E commerce, Graphic Design, Web Development, Advertising)
- Organised and work to a system.

#### **WORK HISTORY**

# BDM - Technical Sales Representative (BGC - New home sales) (June 2016 – Dec 2020)

- > Build rapport with a wide demographic of people to secure their contact details.
- > Develop new business through on-line marketing, advertising & cold calling.
- Network with a range of different professionals including land agents, real estate agents, finance brokers, investment agencies, tradesmen, construction supervisors and clients to develop new business and build long-term sales growth.



- ➤ In-depth knowledge of the latest professional 3D drafting software (ArchiCAD)
- Liaise with clients to design their ultimate home within budget and to council specifications.
- > Prepare formal working drawings (building plans) using ArchiCAD drafting software.
- Estimate entire build costs including siteworks, upgrades and present it to the client.
- > Follow strict building codes and guidelines when designing homes to ensure a smooth sales process for the customer and builder alike.
- Go over Legal building contracts in detail and have client sign on every page.
- > Stay in contact with all clients throughout the entire build process to ensure they never feel out of the loop and to ensure exceptional customer service.
- Manage and organize a large lead bank through company CRM system.
- Attend weekly sales meetings with management and staff to discuss Kpi's.

# **BDM - Technical Sales Representative** (Dream Start Homes - New Home Sales) (Feb 2014 – Mar 2016)

- ➤ Rookie of the Year 2014, 30 homes sold with no sales background in highly competitive industry.
- Create my own leads through online advertising, marketing.
- > Business development through cold calling of long-term lead bank on a CRM system.
- Converting warm (pre-qualified) leads into sales.
- Followed up with clients throughout the build to make sure they remained satisfied.
- > Secured multiple referral sales through excellent customer service.

#### Carpenter (MJM Carpentry) (Jan 2005 – Dec 2014)

- > Timber Framing.
- Roofing Construction Timber and steel.
- 2nd Fix Carpentry hanging doors, shelving, skirting boards and architraves.



#### **EDUCATION & CERTIFICATES**

- Completed High School (Perth Modern) (2003)
- Completed Carpentry & Joinery Apprenticeship (2007)
- Completed Cert IV Small Business Management (2013)
- Complete Cert IV in Work Health & Safety (2014)
- Coder Academy Diploma of IT Full Stack Web Development (Current)

#### **INTERESTS AND ACTIVITIES**

- Health and Fitness
- Personal Development

#### REFEREES

#### **Clayton Brealey**

(Character Reference) 0427 325 714

#### **Rhys Watters**

BGC New Homes (Sales manager)

0450 402 235

#### Mike Sharp

MJM Carpentry (Owner)

0434 051 990





This is to certify that

# Jake Chalmers

has fulfilled the requirements for

## **Certificate IV** in **Small Business Managment** BSB40407



Managing Director

Certificate No: CY3621 Date of Issue: 23 May, 2013











#### JOONDALUP CAMPUS

270 Joondalup Drive, Joondalup Western Australia 6027

www.ecu.edu.au

ABN 54 361 485 361 CRICOS IPC 00279B

Jake CHALMERS 122 Egina Street Mt Hawthorn 6016 Perth, WA

#### Dear Jake

Student Number: 10344105

I have much pleasure in writing to you, on behalf of the Faculty of Business and Law, to congratulate you on your outstanding results for last semester in the following unit/s:

MAR6000 Advanced Marketing Techniques PRO5099 Project Management MAN1190 Management I ECF1120 Finance I

Academic achievement at this level needs to be recognised and applauded and I am sure that such achievement brings to you, and all those that support you, great pleasure and satisfaction. The staff in the Faculty also gain considerable satisfaction in working with students who are performing so well in their studies.

I have no doubt that employers will regard success at this level as one of the important indicators to be considered when applications for employment or promotion are considered.

Congratulations once again.

Yours sinterely.

Professor Mark Stoney Associate Dean Office of Teaching and Learning Faculty of Business and Law

November 23<sup>rd</sup>, 2013





THIS IS TO CERTIFY THAT

## JAKE CAMPBELL CHALMERS

HAS FULFILLED THE REQUIREMENTS FOR

## BSB41412 CERTIFICATE IV IN WORK HEALTH SAFETY

THIS AWARD SHOULD BE READ IN CONJUNCTION WITH THE HOLDER'S STATEMENT OF ACADEMIC RECORD

Michelle Hoad Managing Director



The Qualification is recognised within the Australian Qualifications Framework

Date of Issue: 31 July 2014











National Provider Number 1979

This is to certify that

Jake Chalmers

has fulfilled the requirements for

CERTIFICATE III

in

# CARPENTRY & JOINERY APPRENTICESHIP

### **CPC30220**

The Qualification certified herein is recognised within the Australian Qualifications Framework

Certificate Number: 13CAL0097 Date Issued: Dec- 07





