

UNCERTAINTY AND THE MEDICAL INTERVIEW

TOWARDS SELF-ASSESSMENT IN MACHINE LEARNING MODELS

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DTU Compute

Department of Applied Mathematics and Computer Science

Thesis



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CHAPTER 4	HIERARCHICAL VAES KNOW WHAT THEY DON'T KNOW
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Healthcare



Healthcare is the improvement of health via the prevention, diagnosis, treatment, amelioration or cure of disease, illness, injury, and other physical and mental impairments in people.

Medical dialogue





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Errors in medical dialogue

- Communication is everywhere in healthcare.
- It is complex, involving multiple participants, different contexts, and different purposes.

Errors in medical dialogue

- Communication is everywhere in healthcare.
- It is complex, involving multiple participants, different contexts, and different purposes.
- Adverse events: Failure of communication is a leading cause of medical error contributing to two out of three adverse events [6].
- Preventability: A considerable fraction of all hospital admissions had preventable adverse outcomes (9% to 16.6% in AU, NZ, UK, DK) [34].

Documenting medical encounters

- Documentation is a central part of healthcare.
- E.g. patient records, insurance claims, billing, research, training, legal purposes.

¹Ambulatory care across four specialties in four states and tertiary care at an academic medical center.

²Outpatient visits, Yale-New Haven Hospital.

Documenting medical encounters

- Documentation is a central part of healthcare.
- E.g. patient records, insurance claims, billing, research, training, legal purposes.
- Time-consuming: Physicians spend 34-37% of their time on documentation [15, 2, 9]¹.
- Varying quality: Discharge summaries rarely meet all timeline, transmission, and content criteria. [3]²

 $^{^{1}}$ Ambulatory care across four specialties in four states and tertiary care at an academic medical center.

²Outpatient visits, Yale-New Haven Hospital.

How might machine learning help?

- Assist with documentation.
- Augment communication.
- Improve decision-making.

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How might machine learning help?

- Assist with documentation.
- Augment communication.
- Improve decision-making.
- Reduce errors.
- Free up time for patient care.

Introduction



Reliability of machine learning systems

• Data: Privacy, quality, quantity, diversity, bias.

Introduction

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- Task: Context, domain, language, culture.

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- Explainability:
- Fairness in treatment of different groups of people.
- Robustness to noise, outliers, adversarial attacks, and distribution shift.

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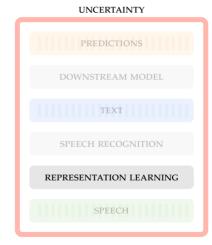
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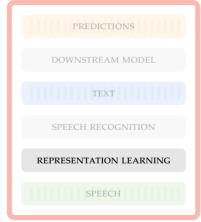


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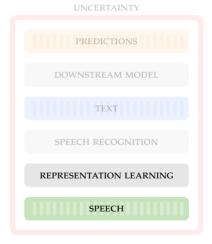
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OVERVIEW

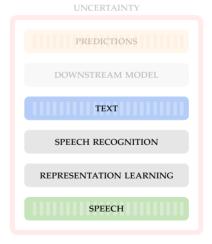
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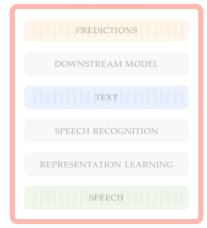


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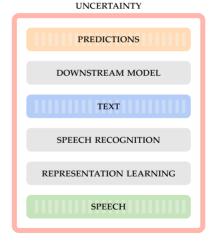
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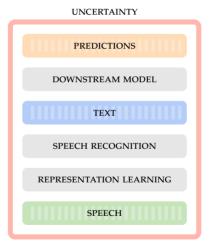
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REPRESENTATION LEARNING

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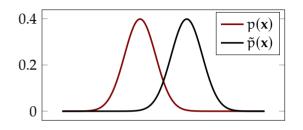
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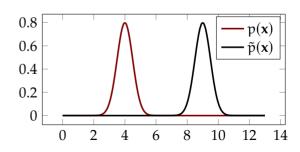
Defining OOD detection

Out-of-distribution (OOD) detection is about enabling models to distinguish the training data distribution p(x) from any other distribution $\tilde{p}(x)$.

We are concerned with doing this on a per-observation basis, i.e. answering the question:

"Was x sampled from p(x) or not?"





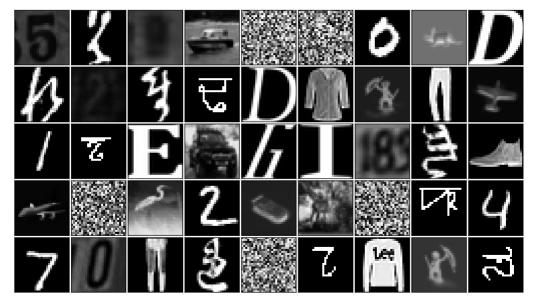
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Problem and Contributions

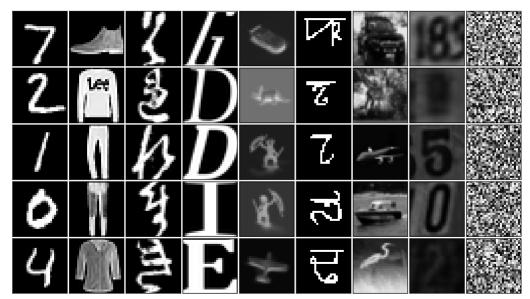
- Deep generative models often fail at OOD detection task when using their likelihood estimate as the score function [23] by, perhaps surprisingly, assigning **higher likelihoods** to the OOD data.
- Contributions:
 - We provide evidence that out-of-distribution detection fails due to learned low-level features that generalize across datasets.
 - We present a fast and fully unsupervised method for OOD detection competitive with the state-of-the-art

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In distribution?



Out of distribution?



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Hierarchical VAE

We choose the hierarchical VAE as our model [4, 5].

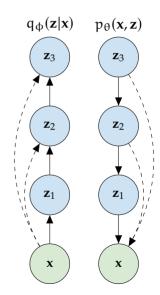
$$p_{\theta}(\mathbf{x}) = \int p_{\theta}(\mathbf{x}, \mathbf{z}) d\mathbf{z} = \int p_{\theta}(\mathbf{x} | \mathbf{z}) p_{\theta}(\mathbf{z}) d\mathbf{z}$$

Specifically we use

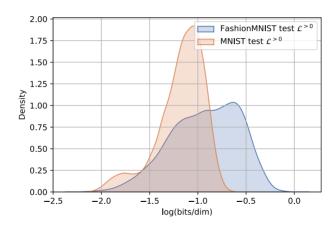
• a three-layered hierarchical VAE with bottom-up inference and deterministic skip-connections for both inference and generation.

Generative model: $p_{\theta}(\mathbf{x}|\mathbf{z}) = p_{\theta}(\mathbf{x}|\mathbf{z}_1)p_{\theta}(\mathbf{z}_1|\mathbf{z}_2)p(\mathbf{z}_3)$, Inference model: $q_{\phi}(\mathbf{z}|\mathbf{x}) = q_{\phi}(\mathbf{z}_1|\mathbf{x})q_{\phi}(\mathbf{z}_2|\mathbf{z}_1)q_{\phi}(\mathbf{z}_3|\mathbf{z}_2)$.

② a ten-layered layered Bidirectional-Inference Variational Autoencoder (BIVA) [22].



Out-of-distribution detection with hierarchical VAEs





What is wrong with the ELBO for OOD detection?

We can split the ELBO into two terms

$$\mathcal{L}(\mathbf{x}; \boldsymbol{\theta}, \boldsymbol{\phi}) = \mathbb{E}_{q_{\boldsymbol{\phi}}(\mathbf{z}|\mathbf{x})} \left[\log \frac{p_{\boldsymbol{\theta}}(\mathbf{x}, \mathbf{z})}{q_{\boldsymbol{\phi}}(\mathbf{z}|\mathbf{x})} \right] = \underbrace{\mathbb{E}_{q_{\boldsymbol{\phi}}(\mathbf{z}|\mathbf{x})} [\log p_{\boldsymbol{\theta}}(\mathbf{x}|\mathbf{z})]}_{\text{reconstruction likelihood}} - \underbrace{D_{KL}(q_{\boldsymbol{\phi}}(\mathbf{z}|\mathbf{x})||p(\mathbf{z}))}_{\text{regularization penalty}} . \quad (1)$$

The first term is high if the data is well-explained by **z**.

The second term we can rewrite as,

$$D_{KL}(q_{\phi}(\mathbf{z}|\mathbf{x})||p(\mathbf{z})) = \mathbb{E}_{q_{\phi}(\mathbf{z}|\mathbf{x})} \left[\sum_{i=1}^{L-1} \log \frac{p_{\theta}(\mathbf{z}_{i}|\mathbf{z}_{i+1})}{q_{\phi}(\mathbf{z}_{i}|\mathbf{z}_{i-1})} + \log \frac{p_{\theta}(\mathbf{z}_{L})}{q_{\phi}(\mathbf{z}_{L}|\mathbf{z}_{L-1})} \right]. \tag{2}$$

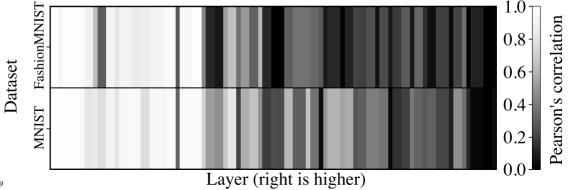
The absolute log-ratios grow with $dim(\mathbf{z}_i)$ since the log probability terms are computed by summing over the dimensionality of \mathbf{z}_i .



What do the lowest latent variables code for?

Absolute Pearson correlations between data representations in all layers of the inference network of a hierarchical VAE trained on FashionMNIST and of another trained on MNIST.

Correlation computed between the representations of the two different models given the same data, FashionMNIST (top) and MNIST (bottom).



An alternative likelihood bound, $\mathcal{L}^{>k}$



An alternative version of the ELBO that only partially uses the approximate posterior can be written as [22]

$$\mathcal{L}^{>k}(\mathbf{x}; \theta, \phi) = \mathbb{E}_{p_{\theta}(\mathbf{z}_{\leq k} | \mathbf{z} > k) q_{\phi}(\mathbf{z}_{>k} | \mathbf{x})} \left[\log \frac{p_{\theta}(\mathbf{x} | \mathbf{z}) p_{\theta}(\mathbf{z}_{>k})}{q_{\phi}(\mathbf{z}_{>k} | \mathbf{x})} \right]$$
(3)

Here, we have replaced the approximate posterior $q_{\varphi}(\mathbf{z}|\mathbf{x})$ with a different proposal distribution that combines part of the approximate posterior with the conditional prior, namely

$$p_{\theta}(\mathbf{z}_{\leq k}|\mathbf{z}_{>k})q_{\phi}(\mathbf{z}_{>k}|\mathbf{x})$$

This bound uses the conditional prior for the lowest latent variables in the hierarchy.

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Likelihood ratios

We can use our new bound to compute the score used in a standard likelihood ratio test [1].

$$LLR^{>k}(x) \equiv \mathcal{L}(x) - \mathcal{L}^{>k}(x). \tag{4}$$

We can inspect what this likelihood-ratio measures by considering the exact form of our bounds.

$$\mathcal{L} = \log p_{\theta}(\mathbf{x}) - D_{KL} \left(q_{\phi}(\mathbf{z}|\mathbf{x}) || p_{\theta}(\mathbf{z}|\mathbf{x}) \right),$$

$$\mathcal{L}^{>k} = \log p_{\theta}(\mathbf{x}) - D_{KL} \left(p_{\theta}(\mathbf{z}_{\leq}|\mathbf{z}_{>k}) q_{\phi}(\mathbf{z}_{>k}|\mathbf{x}) || p_{\theta}(\mathbf{z}|\mathbf{x}) \right).$$
(5)

In the likelihood ratio the reconstruction terms cancel out and only the KL-divergences from the approximate to the true posterior remain.

$$LLR^{>k}(\mathbf{x}) = -D_{KL} \left(q_{\phi}(\mathbf{z}|\mathbf{x}) || p_{\theta}(\mathbf{z}|\mathbf{x}) \right)$$

$$+ D_{KL} \left(p_{\theta}(\mathbf{z}_{\leq}|\mathbf{z}_{>k}) q_{\phi}(\mathbf{z}_{>k}|\mathbf{x}) || p_{\theta}(\mathbf{z}|\mathbf{x}) \right) .$$

$$(6)$$

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Importance sampling the ELBO

The importance weighted autoencoder (IWAE) bound is tight with the true likelihood in the limit of infinite samples, $S \rightarrow \infty$ [7],

$$\mathcal{L}_{S} = \mathbb{E}_{q(\mathbf{z}|\mathbf{x})} \left[\log \frac{1}{N} \sum_{s=1}^{S} \frac{p(\mathbf{x}, \mathbf{z}^{(s)})}{q(\mathbf{z}^{(s)}|\mathbf{x})} \right] \leq \log p_{\theta}(\mathbf{x}), \qquad (7)$$

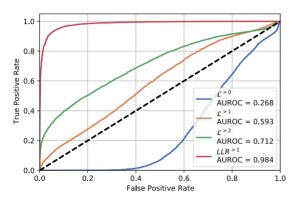
Consequently, by importance sampling the ELBO, the associated KL-divergence vanishes and our likelihood ratio reduces to the KL-divergence of $\mathcal{L}^{>k}$.

$$LLR_{S}^{>k}(\mathbf{x}) \to D_{KL}(p(\mathbf{z}_{\leq}|\mathbf{z}_{>k})q(\mathbf{z}_{>k}|\mathbf{x})||p(\mathbf{z}|\mathbf{x})). \tag{8}$$

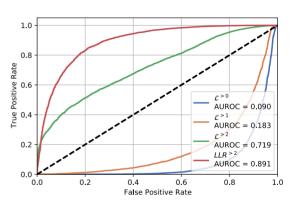
 $LLR_S^{>k}(x)$ performs KL-divergence-based OOD detection using top-most latent variables.

Results with LLR^{>k}





(a) FashionMNIST HVAE evaluated on MNIST



(b) CIFAR10 BIVA evaluated on SVHN

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Results on FashionMNIST/MNIST

Method	AUROC↑	AUPRC↑	FPR80.
			111001
FashionMNIST (in) /	MNIST (or	it)	
Use prior knowledge of OOD			
Backgr. contrast. LR (PixelCNN) [24]	0.994	0.993	0.001
Backgr. contrast. LR (VAE) [20]	0.924	-	-
Binary classifier [24]	0.455	0.505	0.886
$p(\hat{y} x)$ with OOD as noise class [24]	0.877	0.871	0.195
$p(\hat{y} x)$ with calibration on OOD [24]	0.904	0.895	0.139
Input complexity (S, Glow) [21]	0.998	-	-
Input complexity (S, PixelCNN++) [21]	0.967	-	-
Use in-distribution data labels y			
$p(\hat{y} x)[24, 11]$	0.734	0.702	0.506
Entropy of p(y x) [24]	0.746	0.726	0.448
ODIN [24, 19]	0.752	0.763	0.432
VIB [13, 20]	0.941	-	-
Mahalanobis distance, CNN [24]	0.942	0.928	0.088
Mahalanobis distance, DenseNet [18]	0.986	-	-
Ensemble, 20 classifiers [24, 12]	0.857	0.849	0.240
No OOD-specific assumptions			
- Ensembles			
WAIC, 5 models, VAE [20]	0.766	-	-
WAIC, 5 models, PixelCNN [24]	0.221	0.401	0.911
- Not ensembles			
Likelihood regret [27]	0.988	-	-
$\mathcal{L}^{>0}$ + HVAE (ours)	0.268	0.363	0.882
$\mathcal{L}^{>1}$ + HVAE (ours)	0.593	0.591	0.658
$\mathcal{L}^{>2}$ + HVAE (ours)	0.712	0.750	0.548
LLR ^{>1} + HVAE (ours)	0.964	0.961	0.036
LLR ₂₅₀ + HVAE (ours)	0.984	0.984	0.013

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Results on CIFAR10/SVHN

Method	AUROC↑	AUPRC↑	FPR80↓
CIFAR10 (in) / SV	HN (out)		
Use prior knowledge of OOD			
Backgr. contrast. LR (PixelCNN) [24]	0.930	0.881	0.066
Backgr. contrast. LR (VAE) [27]	0.265	-	-
Outlier exposure [21]	0.984	-	-
Input complexity (S, Glow) [26]	0.950	-	-
Input complexity (S, PixelCNN++) [26]	0.929	-	-
Input complexity (S, HVAE) (Ours) [26]??	0.833	0.855	0.344
Use in-distribution data labels y			
Mahalanobis distance [18]	0.991	-	-
No OOD-specific assumptions			
- Ensembles			
WAIC, 5 models, Glow [20]	1.000	-	-
WAIC, 5 models, PixelCNN [24]	0.628	0.616	0.657
- Not ensembles			
Likelihood regret [27]	0.875	-	-
LLR ^{>2} + HVAE (ours)	0.811	0.837	0.394
LLR ^{>2} + BIVA (ours)	0.891	0.875	0.172

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Results on diverse datasets



OOD dataset	Metric	AUROC↑	AUPRC↑	FPR80↓		
	Trained on CIFAR10					
SVHN	LLR>2	0.811	0.837	0.394		
CIFAR10	LLR ^{>1}	0.469	0.479	0.835		
Trained on SVHN						
CIFAR10	LLR ^{>1}	0.939	0.950	0.052		
SVHN	LLR ^{>1}	0.489	0.484	0.799		

OOD dataset	Metric	AUROC↑	AUPRC↑	FPR80↓		
Trained on FashionMNIST						
MNIST	LLR>1	0.986	0.987	0.011		
notMNIST	$LLR^{>1}$	0.998	0.998	0.000		
KMNIST	LLR>1	0.974	0.977	0.017		
Omniglot28x28	LLR>2	1.000	1.000	0.000		
Omniglot28x28Inverted	LLR>1	0.954	0.954	0.050		
SmallNORB28x28	LLR>2	0.999	0.999	0.002		
SmallNORB28x28Inverted	LLR>2	0.941	0.946	0.069		
FashionMNIST	LLR ^{>1}	0.488	0.496	0.811		
Tra	ined on	MNIST				
FashionMNIST	LLR>1	0.999	0.999	0.000		
notMNIST	$LLR^{>1}$	1.000	0.999	0.000		
KMNIST	$LLR^{>1}$	0.999	0.999	0.000		
Omniglot28x28	$LLR^{>1}$	1.000	1.000	0.000		
Omniglot28x28Inverted	$LLR^{>1}$	0.944	0.953	0.057		
SmallNORB28x28	$LLR^{>1}$	1.000	1.000	0.000		
SmallNORB28x28Inverted	$LLR^{>1}$	0.985	0.987	0.000		
MNIST	LLR>2	0.515	0.507	0.792		

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CHAPTER 10	DISCUSSION AND CONCLUSION

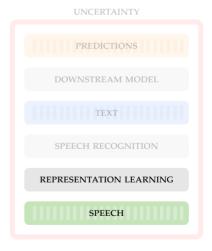
UNCERTAINTY REPRESENTATION LEARNING

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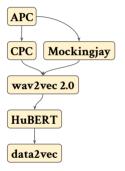


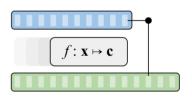
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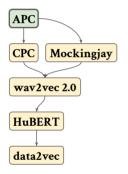
Development of SSL for speech



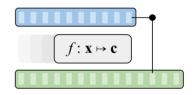




Autoregressive Predictive Coding (APC)

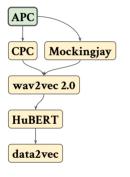


- Task: Predict future inputs.
- Input/target: Log-mel spectrogram.
- Architecture: RNN/Transformer decoder.
- Slow features: Predict k steps ahead.

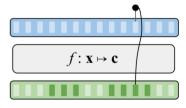




Autoregressive Predictive Coding (APC)



- Challenges:
 - Encodes only past inputs.
 - Uses the input as target.

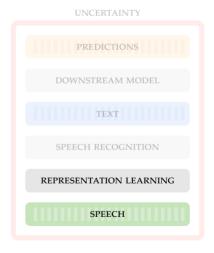


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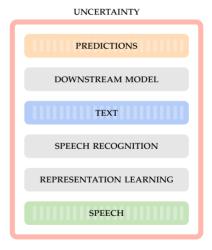


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Stroke

- Stroke is a leading cause of disability and death worldwide [30, 17, 16].
- Effective treatment is very time-sensitive. [28, 25].
- The gateway to ambulance transport and hospital admittance is through prehospital telehealth services.
- Mobile stroke units has made it possible to deliver advanced treatment faster [31, 32].
- The effectiveness of mobile stroke units hinges on call-taker recognition of stroke [31, 32].
- But stroke



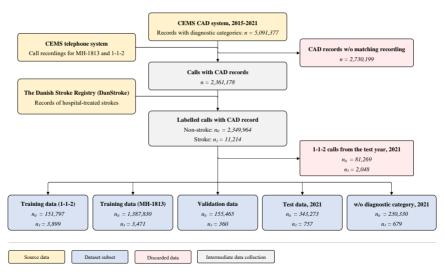
The study

- Collaboration between Corti and the Copenhagen Emergency Medical Services (CEMS) ("Akutberedskabet").
- CEMS provides prehospital telehealth services in the Capital Region of Denmark (1.9M people).
- CEMS operates the 1-1-2 emergency line (similar to 9-1-1) and the 1813 medical helpline (non-life-threatening conditions when general practitioner is unavailable).
- Approximately half of all patients with stroke do not receive the correct triage for their condition from call-takers [8, 10, 14].
- We wanted to investigate if a machine learning model could assist call-takers of 1813 in recognizing stroke.



FOR MEDICAL HELPLINE CALLS

Population selection and datasets





Population characteristics

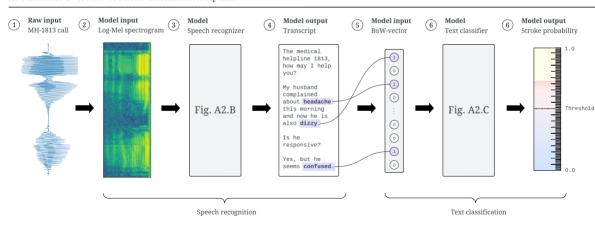
FOR MEDICAL HELPLINE CALLS

	Training (112)	Training (MH-1813)	Validation	Test	2021 w/o category
		All ca	alls		
Num. calls	155,696	1,391,301	155,825	344,030	231,009
Female	74,640 (47.94%)	792,783 (56.98%)	86,959 (55.81%)	190,974 (55.51%)	134,324 (58.14%)
Male	79,564 (51.10%)	596,760 (42.89%)	68,866 (44.19%)	153,050 (44.49%)	96,258 (41.67%)
65+ years	72,930 (46.84%)	335,146 (24.09%)	30,313 (19.45%)	65,652 (19.08%)	81,488 (35.27%)
Age (mean \pm std.)	59.47 ± 21.24	47.12 ± 21.38	44.63 ± 20.08	44.31 ± 20.10	50.36 ± 22.77
		Stroke	calls		
Num. calls	3,899	3,471	360	757	679
Female	1,784 (45.76%)	1,654 (47.65%)	161 (44.72%)	349 (46.10%)	366 (53.90%)
Male	2,115 (54.24%)	1,815 (52.29%)	199 (55.28%)	408 (53.90%)	313 (46.10%)
65+ years	2,968 (76.12%)	2,421 (69.75%)	250 (69.44%)	555 (73.32%)	567 (83.51%)
Age (mean \pm std.)	72.91 ± 12.77	70.68 ± 13.85	70.93 ± 13.83	71.51 ± 13.41	73.41 ± 14.11
		Non-stro	ke calls		
Num. calls	151,797	1,387,830	155,465	343,273	230,330
Female	72,856 (48.00%)	791,129 (57.00%)	86,798 (55.83%)	190,625 (55.53%)	133,958 (58.16%)
Male	77,449 (51.02%)	594,945 (42.87%)	68,667 (44.17%)	152,642 (44.47%)	95,945 (41.66%)
₅ 65+ years	69,962 (46.09%)	332,725 (23.97%)	30,063 (19.34%)	65,097 (18.96%)	80,921 (35.13%)
Age (mean ± std.)	59.12 ± 21.30	47.06 ± 21.36	44.57 ± 20.05	44.25 ± 20.08	50.29 ± 22.76



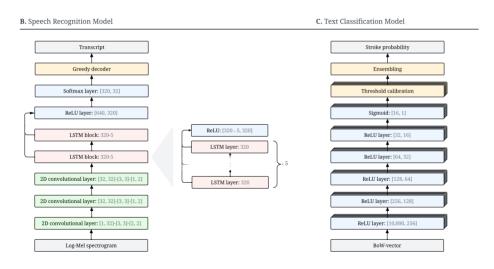
Model design

A. Schematic Overview of Stroke Classification Pipeline





Model design





Main results

Table 1: Overall performance on MH-1813 test data, performance without 1-1-2 training data, and performance on data from 2021 without diagnostic categories as well as performance on MH-1813 based on demographic subgroups (age/sex) [mean (95% CI)]. NPV: negative predictive value, PPV: positive predictive value, FOR: false omission rate, CI: confidence interval.

	F1-score [%] ↑	Sensitivity [%]↑	PPV [%] ↑	FOR [%]↓ (1 - specificity)	FPR [%] ↓ (1 - NPV)
			Overall		
Call-takers Model	25.8 (23.7-27.9) 35.7 (35.0-36.4)	52.7 (49.2-56.4) 63.0 (62.0-64.1)	17.1 (15.5-18.6) 24.9 (24.3-25.5)	0.105 (0.094-0.116) 0.082 (0.079-0.085)	0.565 (0.539-0.590) 0.419 (0.413-0.426)
		Withou	t 112 training data		
Model	32.4 (31.8-33.1)	60.4 (59.3-61.4)	22.2 (21.6-22.7)	0.088 (0.085-0.091)	0.467 (0.460-0.474)
		On MH-1813 dat	a without diagnostic	category	
Model	32.6 (31.9-33.4)	48.3 (47.2-49.4)	24.7 (23.9-25.3)	0.153 (0.148-0.158)	0.435 (0.427-0.443)
20			18-64 years		
Call-takers	15.9 (13.1-18.5)	50.5 (43.6-57.2)	9.40 (7.61-11.18)	0.036 (0.028-0.043)	0.353 (0.331-0.375)



Model performance

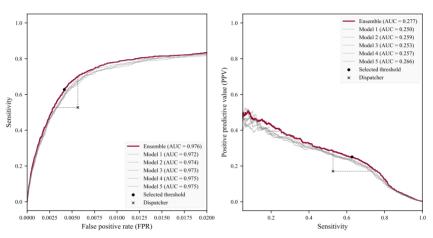


Figure 2: Left, the ROC curve and, right, PPV-sensitivity curve (precision-recall curve). Models 1-5 are the individual models that make up the ensemble model.



Model performance

Figure 3: Confusion matrices of predictions for call takers and the model on the test set. Numbers for the model are given as the rounded mean over eleven runs.

		Ground truth labels		
		Positives	Negatives	
Call taker predictions	Positives	True positives 399	False positves 1,938	
Call taker	Negatives	False negatives 358	True negatives 341,335	

		Ground truth labels		
		Positives	Negatives	
edictions	Positives	True positives 477	False positves 1,440	
Model predictions	Negatives	False negatives 280	True negatives 341,833	



Which features are important?

R MEDICAL HELPLINE CALLS

Let $z^{(n,d,w)}$ be the logit output of model n in the ensemble for transcript d when the word w is occluded. For transcript d, we computed the word impact score $i^{(d,w)}$ as the mean difference between the logit before and after occlusion.

$$i^{(d,w)} = \frac{1}{N_d} \sum_{n=1}^{N_d} \left(z^{(n,d)} - z^{(n,d,w)} \right) . \tag{9}$$

To select words for inspection, we computed a word-rank score, $r^{(w)}$, as the sum of the signed squares of the impact:

$$\mathbf{r}^{(w)} = \sum_{d=1}^{N} sign\left(\mathbf{i}^{(d,w)}\right) \left(\mathbf{i}^{(d,w)}\right)^{2} . \tag{10}$$

Squaring $i^{(d,w)}$ favors rare features with a high impact over common features with a low impact.



Which features are important?

FOR MEDICAL HELPLINE CALLS

-				
Positive rankii	ng score, r ^(w)	Negative ranking score, r ^(w)		
Stroke prediction	ons, D = 1,897	Non-stroke predictio	ns, D = 342,133	
Word, w (translated)	Occurrences, D ^(w)	Word, w (translated)	Occurrences, $D^{(w)}$	
Ambulance	1,680	Tetanus	4,378	
Blood clot	895	Pregnant	8,749	
Left	1,108	Cut	7,592	
Right	1,050	Bandage	4,561	
Double vision	84	Amager (a location)	23,776	
The words	344	O'clock	94,436	
Suddenly	783	The emergency room	42,809	
Arm	709	The police	2,903	
Side	1,139	Swollen	60,559	
Stroke	117	Over the counter (OTC)	4,641	
Double	113	The neck	30,151	
Control	134	Fever	112,586	
Call	39	Prescription	5,450	
	Stroke prediction Word, w (translated) Ambulance Blood clot Left Right Double vision The words Suddenly Arm Side Stroke Double Control	Ambulance	Stroke predictions, D = 1,897Non-stroke predictionWord, w (translated)Occurrences, $D^{(w)}$ Word, w (translated)Ambulance1,680TetanusBlood clot895PregnantLeft1,108CutRight1,050BandageDouble vision84Amager (a location)The words344O'clockSuddenly783The emergency roomArm709The policeSide1,139SwollenStroke117Over the counter (OTC)Double113The neckControl134Fever	



Simulated prospective study

FOR MEDICAL HELPLINE CALLS

- I. When is the model prediction presented to the call-taker?
 - 1. Notify the call-taker after the call ends.
 - 2. Notify the call-taker during the call.
- II. How does prediction influence the diagnostic code the call-taker assigns to the call?
 - A. Call-takers mirror model positives.
 - B. Call-takers mirror model negatives.
 - C. Call-takers mirror model predictions (corresponds to main results of the model itself).

To simulate the online scenario (2.), we stream the transcript to the model and make predictions every 50 words. A stroke positive is triggered only when three consecutive positive predictions are made. This is similar to the strategy implemented for a previous RCT on cardiac arrest [29].



Simulated prospective study

Predictor	Call-taker	Model		Call-taker supported by the model (simulated)			
When	During call	After call	During call	After call	During call	After call	During call
Method	-	-	-	$neg \to pos$	$neg \rightarrow pos$	$pos \to neg$	$pos \rightarrow neg$
F1-score [%] ↑	25.8	35.7	33.1	28.9	27.6	33.3	32.7
	(23.7-27.9)	(35.0-36.4)	(32.4-33.7)	(28.3-29.5)	(27.0-28.1)	(32.5-34.1)	(31.8-33.5)
Sensitivity [%]↑	52.7	63.0	58.7	72.4	72.3	43.4	39.1
	(49.2-56.4)	(62.0-64.1)	(57.7-59.8)	(71.5-73.3)	(71.4-73.3)	(42.3-44.5)	(38.1-40.1)
PPV [%] ↑	17.1	24.9	23.0	18.0	17.0	27.0	28.1
	(15.5-18.6)	(24.3-25.5)	(22.5-23.6)	(17.6-18.4)	(16.7-17.4)	(26.3-27.8)	(27.3-28.9)
FOR [%] ↓ (1 - NPV)	0.105	0.082	0.091	0.061	0.061	0.125	0.134
	(0.094-0.116)	(0.079-0.085)	(0.088-0.094)	(0.059-0.064)	(0.059-0.064)	(0.121-0.129)	(0.131-0.138)
FPR [%] ↓	0.565	0.419	0.432	0.726	0.776	0.258 (0.253-0.263)	0.221
(1 - specificity)	(0.539-0.590)	(0.413-0.426)	(0.426-0.439)	(0.717-0.735)	(0.767-0.786)		(0.216-0.226)



Fine-tuning a large language model

	F1-score [%] ↑	Sensitivity [%]↑	PPV [%]↑	FOR [%] ↓ (1 - NPV)	FPR [%] ↓ (1 - specificity)
			Overall		
Call-takers	25.8	52.7	17.1	0.105	0.565
	(23.7-27.9)	(49.2-56.4)	(15.5-18.6)	(0.094-0.116)	(0.539-0.590)
MLP	35.7	63.0	24.9	0.082	0.419
	(35.0-36.4)	(62.0-64.1)	(24.3-25.5)	(0.079-0.085)	(0.413-0.426)
BERT	33.8	57.5	23.9	0.094	0.403
(fine"=tuned)	(31.5-36.2)	(53.9-60.9)	(21.9-25.9)	(0.084-0.104)	(0.381-0.424)



Future work

- Self-supervised learning directly from audio data.
- Investigate learning to defer to predict methods [33].

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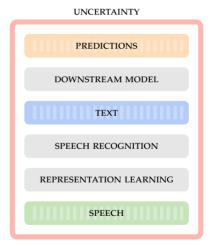
UNCERTAINTY PREDICTIONS DOWNSTREAM MODEL TEXT SPEECH RECOGNITION REPRESENTATION LEARNING SPEECH

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First slide for discussion





Thank you for your attention

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