FK4-1JG



# **PROFILE**

A recent software development graduate with a 2:1 honour degree from the University of Stirling.

My career goal is to acquire a role that allows me to take responsibility for the accounting and support managers in their duties for a well-respected and market-leading leading company.

#### **WORK EXPERIENCE**

#### THE SCOTTISH GOVERNMENT - ADMINISTRATOR

February 2022 - Current

- Creating weekly/monthly static reports for eDevelopment department
- · Involved in meetings regarding changes and updates for my department's websites
- Engaged in creating a presentation for team meetings
- Raising PO's for my department
- · Managing users accounts and their personal data
- · Helping my department keep assignments completed before the deadline
- Organising transport and hotels for external meetings
- · Ordering products required for my department
- Assigning holidays to my department
- · Arranging team meetings
- Taking minutes for the meeting
- Helping to answer queries from users about eDevelopment portal
- · Performing white box and black box testing for our portals after any updates
- Operating emails and phone calls with users from our portals

## **SHERATON HOTEL - BARTENDER SUPERVISOR**

July 2021 - February 2022

- Assisted with interviews for new bar employees
- Helping with accounting
- Worked with up to 500 customers a day
- Helped colleagues on the floor while the bar was unoccupied
- Dealt calmy with customers in most busy times
- Dealt with customer's complaints to allow the manager to perform his duties
- Telephone management: ensuring that nonurgent calls are diverted during busy periods

## **GLENSKIRLIE HOTEL - BARTENDER**

September 2017 - July 2021

### MARRIOTT DALMAHOY HOTEL - WAITER / BARTENDER

SSeptember 2014 - September 2017

# **PERSONAL SKILLS**

Creative spirit
Reliable and professional
Organized
Time management
Team player
Fast learner
Motivated
Problem Solving

REFERENCES
Available on request

### **EDUCATION**

### **BSC/HND SOFTWARE DEVELOPER - UNIVERSITY OF STIRLING**

24/06/2021

- Doing a lot of self-research to always perform excellent results
- Creating database and software documentation for the implementation of the projects
- · Working on a group project with colleagues
- Working from documentation and implementing solutions
- Deliver assignments always before the deadline
- Implement desktop applications as well as web applications to work with various databases
- Constantly giving my best for each assignment