

	<b>RUNTIME SOFTWARE PRIVATE LIMITED</b> 23/48, MANSAROVAR JAIPUR – 302020 RAJASTHAN Phone: +91 1414910068   +91 9772400700	<b>Quotation Details</b> Quotation No: 2022/06/06/01 Date of Issue: 06-JUN-22	
<b>GENUS INNOVATION LIMITED</b> Att. Mr. Jalaj Mathur <a href="mailto:jalaj.mathur@genus.in">jalaj.mathur@genus.in</a> SPL-3, RIICO Industrial Area, Tonk Road Sitapura, Jaipur, Rajasthan - 302022		<b>Payment Terms:</b> Payment of Hosting and Maintenance has to be paid in advance at beginning of each quarter. Payment of development shall be 50% advance and 50% on handover.	
Description of Goods/Services		Sub Total (INR)	Amount (INR)
Hosting of EinFrame (HSN: 998315) - Application Hosting - Database Hosting - E-Mail Hosting Period: 01-JUL-2022 to 31-MAR-2023 (9 months)		5,000/ month	45,000
Maintenance of EinFrame (HSN: 998313) - Bug fixes - Technical issue fixes - Database backup Period: 01-JUL-2022 to 31-MAR-2023 (9 months)		4,000/ month	36,000
Our Bank Account Details: Bank Name: HDFC BANK Bank IFSC: HDFC0000987 Account Name: RUNTIME SOFTWARE PRIVATE LIMITED Account Number: 50200054419980			
Total:			81,000
Amount in Words: Rupees Eighty One Thousand Only			
This is a computer-generated invoice and does not require a signature.			

SUBJECT TO JAIPUR JURISDICTION ONLY

## QUOTATION

### Terms for Annual Hosting

1. The application is hosted on cloud server from Amazon Web Services (AWS).
2. Although we target 99.99% uptime, we depend on the availability of services from AWS.
3. The services may also be affected by other forces beyond our control.

### Terms for Annual Maintenance:

1. Minimum response time: 24 working hrs.
2. Minimum resolution time: 48 working hrs.
3. Mode of reporting: Send an email to [connect@runtime.one](mailto:connect@runtime.one) from your official email address.
4. Annual maintenance for software includes bug fixes, troubleshooting and/or installation issues.
5. Feature additions are not included in AMC.
6. Although the database is backed up daily, the availability is not guaranteed for all days. In case of a failure or loss of data, the most recent copy will be restored from last 1 week.

### Terms for New Ad-hoc development work:

1. The new development requirements must be communicated in writing.
2. The development will be validated with all stakeholders including the software license holder(s).
3. The timelines required to complete the development will be assessed by the project manager at Runtime Software Private Limited using his/her best estimates and shall be binding on both parties.
4. If any changes in the communicated requirement results in extra hours/days of work, the same shall be billable as per revised work schedule.

THIS QUOTATION IS VALID FOR 30 DAYS FROM THE DATE OF ISSUE