Jalaj Mathur <jalaj.mathur@genusinnovation.com>

Support Ticket Update

EinFrame Support <hello-1@25159354.eu1.r.hubspot-inbox.com>   Fri, Apr 1, 2022 at 11:50 AM
Reply-To: EinFrame Support <hello-1@25159354.eu1.r.hubspot-inbox.com>
To: Jalaj Mathur <jalaj.mathur@genusinnovation.com>

Hi Jalaj,

This has been implemented.
After adding new incident, the page will redirect to list of incidents.

Regards,
Prashant

On Mon, Mar 14, 2022 at 1:11 AM, Prashant Gupta <prashant@runtime.one> wrote:

> Ok, this can be done.
> I will update you once ready.
>
> Regards,
> Prashant
>
> ---
>
> **From:** Jalaj Mathur <jalaj.mathur@genusinnovation.com>
> **Sent:** 14 March 2022 09:50 AM
> **To:** EinFrame Support <hello-1@25159354.eu1.r.hubspot-inbox.com>; Prashant Gupta <prashant@runtime.one>
> **Subject:** Re: Support Ticket Update
>
>
> Prashant ji,
>
> Although you disable the page after save incident, but it would be better that it automatically back to incident management home page after click to save.
>
>
> Thanks & Regards,
>
>
> **Jalaj Mathur |** Manager
>
> R&D
>
> **M:** +91 9314330012 | **D:** +91 141 7102574
>
>
> **Genus Innovation Ltd**
>
> (A Kailash Group Company)
> www.genus.in | www.genusinnovation.com

On Sun, Mar 13, 2022 at 8:27 PM EinFrame Support <hello-1@25159354.eu1.r.hubspot-inbox.com> wrote:

Dear Jalaj,

This update is related to following ticket:

"On clicking save, the capture incident box does not close. repeated pressing save creates duplicates" (incident capture)

Resolution: The issue has been fixed.

Regards,

Prashant