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EinFrame Database Backup Strategy

Prashant Gupta <prashant@runtime.one>   Mon, Apr 25, 2022 at 10:51 AM
To: Jalaj Mathur <jalaj.mathur@genusinnovation.com>

Hi Jalaj,

As per our discussion, please note the backup strategy for EinFrame:

1. The database is backed up daily between 1AM to 2AM (IST).
2. The backup is executed using our proprietary tool called – Runtime Server Manager. This utilizes SQL command behind the scenes to create a full-database backup.
3. Runtime Server Manager then copies the database backup file to AWS Simple Storage Service (AWS S3) in Asia region.

I am reproducing the terms of our quoted agreement:

- Although the database is backed up daily, the availability is not guaranteed for all days.
- In case of a failure or loss of data, the most recent copy will be restored from last 1 week.

Let me know if you need any other information.

Best Regards,

Prashant Gupta