

BUSINESS OBJECTIVES TO PROCESS OBJECTIVES MAPPING  
MSTL\_BOTOPO

Business Objective to Process Objective Mapping

Business Goal	Information Need	Measurement Objective	Affected Processes	Category	Base Measures	Derived Measures	Tolerance Limits
Improve Quality of the Product	How many defects are detected in the products being manufactured?	To reduce the number of defects in the product delivered to the customer	-Technical Solution -Product Integration -Verification -Validation	Quality	# of defects detected in the products being manufactured in the month	<b>Line Rejection Percentage</b> Line rejection percentage is the ratio of total line failures in a month and the total quantity produced in the month.	±5%
Improve on-Time Delivery Performance	What percentage of projects is delivered on-time?	To determine the variance between the estimated and actual schedules.	-Project Planning -Project Monitoring and Control	Delivery	Planned milestone dates Actual Milestone Dates	<b>Schedule Variance</b> Schedule Variance measures the difference between scheduled and achieved durations for a project.	±20%

TJ  
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