	RUNTIME SOFTWARE PRIVATE LIMITED 23/48, MANSAROVAR JAIPUR – 302020 RAJASTHAN Phone: +91 1414910068 | +91 9772400700	**Quotation Details** Quotation No: 1019/2021 Date of Issue: 04-JUN-21

GENUS INNOVATION LIMITED Att. Mr. Jalaj Mathur jalaj.mathur@genus.in SPL-3, RIICO Industrial Area, Tonk Road Sitapura, Jaipur, Rajasthan - 302022	**Payment Terms:** Payment of Hosting and Maintenance has to be paid in advance at beginning of each quarter. Payment of development shall be 50% advance and 50% on handover.

Description of Goods/Services	Sub Total (INR)	Amount (INR)
Hosting of EinFrame (HSN: 998315) - Application Hosting - Database Hosting - E-Mail Hosting Period: 01-APR-2021 to 31-Mar-2022 (12 months)	5,000/ month	60,000
Maintenance of EinFrame (HSN: 998313) - Bug fixes - Technical issue fixes - Database backup Period: 01-APR-2021 to 31-Mar-2022 (12 months)	4,000/ month	48,000
Software Installation (HSN: 998733) - Database setup - Sub-Domain setup - Scheduling backups - Scheduling emails	10,000 one time	10,000
Application Development Charges (HSN: 998314) 30 days - To cover ad-hoc development requirements	1,500/ day	45,000
Our Bank Account Details: Bank Name: INDUSIND BANK Bank Branch: RIDHI SIDHI, JAIPUR BRANCH Bank IFSC: INDB0000704 Account Name: RUNTIME SOFTWARE PRIVATE LIMITED Account Number: 259772400700		
Total:		1,63,000
Amount in Words: *Rupees One Lac Sixty-Three Thousand Only*		
This is a computer-generated invoice and does not require a signature.		

SUBJECT TO JAIPUR JURISDICTION ONLY

QUOTATION

Terms for Annual Hosting

1. The application is hosted on cloud server from Amazon Web Services (AWS).
2. Although we target 99.99% uptime, we depend on the availability of services from AWS.
3. The services may also be affected by other forces beyond our control.

Terms for Annual Maintenance:

1. Minimum response time: 24 working hrs.
2. Minimum resolution time: 48 working hrs.
3. Mode of reporting: Send an email to contact@runtimesoftware.in from your official email address.
4. Annual maintenance for software includes bug fixes, troubleshooting and/or installation issues.
5. Feature additions are not included in AMC.
6. Although the database is backed up daily, the availability is not guaranteed for all days. In case of a failure or loss of data, the most recent copy will be restored from last 1 week.

Terms for New Ad-hoc development work:

1. The new development requirements must be communicated in writing.
2. The development will be validated with all stakeholders including the software license holder(s).
3. The timelines required to complete the development will be assessed by the project manager at Runtime Software Private Limited using his/her best estimates and shall be binding on both parties.
4. If any changes in the communicated requirement results in extra hours/days of work, the same shall be billable as per revised work schedule.

THIS QUOTATION IS VALID FOR 30 DAYS FROM THE DATE OF ISSUE