



Jalaj Mathur <jalaj.mathur@genusinnovation.com>

Regarding email to new users in EinFrame

Prashant Gupta <prashant@runtimesoftware.in>
To: Jalaj Mathur <jalaj.mathur@genusinnovation.com>
Cc: Tarun Gupta <tarun.gupta@genusinnovation.com>

Mon, Jul 12, 2021 at 1:13 PM

Hi Jalaj,

Apologies for the delay.
The mails are sent now.

Request you to also check with Accounts/Purchase for release of the payment.
Many thanks in advance.

Best Regards,
Prashant Gupta
Director
Runtime Software Private Limited

Mobile: +91 9772 400 700
Office: +91 141 4910068
E-Mail: prashant@runtimesoftware.in
Website: www.runtimesoftware.in



From: Jalaj Mathur <jalaj.mathur@genusinnovation.com>
Sent: 12 July 2021 11:28 AM
To: Prashant Gupta <prashant@runtimesoftware.in>
Cc: Tarun Gupta <tarun.gupta@genusinnovation.com>
Subject: Re: Regarding email to new users in EinFrame

Hello Prashant ji,

Have mails sent to all users ?

Thanks & Regards,

Jalaj Mathur | Manager

R&D

M: +91 9314330012 | **D:** +91 141 7102574

Genus Innovation Ltd

(A Kailash Group Company)
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On Thu, Jul 8, 2021 at 11:49 AM Jalaj Mathur <jalaj.mathur@genusinnovation.com> wrote:

Hello Prashant ji,

Yese today added user got mail, but i added all yesterday, they haven't got mails. So as discussed please arrange mails to them.

Thanks & Regards,

Jalaj Mathur | Manager

R&D

M: +91 9314330012 | **D:** +91 141 7102574

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On Thu, Jul 8, 2021 at 11:36 AM Prashant Gupta <prashant@runtimesoftware.in> wrote:

Hi Jalaj,

I have checked the issue reported by you that e-mails on new user creation are not sent. There was some issue related to email settings on server that I have fixed today.

Can you try adding one new user with e-mail and check if the mail goes out. If it still does not work, let me know, I will check again.

Best Regards,

Prashant Gupta

Director

Runtime Software Private Limited

Mobile: +91 9772 400 700

Office: +91 141 4910068

E-Mail: prashant@runtimesoftware.in
Website: www.runtimesoftware.in

