

Project Design
Phase-I
Problem Solution Fit

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| Date | 05/04/2023 |
| Team ID | NM2023TMID07678 |
| Project Name | PIXEL PERFECTION |

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| Define CS, fit into CL | 1. CUSTOMER SEGMENT(S) CS Customer who are not able to solve them own complaints of what they are facing | 6. CUSTOMER LIMITATIONS CL <small>EG. BUDGET, DEVICES</small> These applications will be supported by almost all the devices. This solution also provides insights in a graphical way | 5. AVAILABLE SOLUTIONS AS <small>PLUSES & MINUSES</small> By reading the guidelines properly Offer a solution and give whenever possible By communicating properly | Explore AS, differentiate |
| | 2. PROBLEMS / PAINS PR <small>+ ITS FREQUENCY</small> <ul style="list-style-type: none"> The applications allow the customers to find the solution for their queries they will able to categorize their expenses they also get the free solution where we provide our agents | 9. PROBLEM ROOT / CAUSE RC Lot of customers don't know the guidelines for the problems Some customers have of lack of knowledge Not knowing the answer to a question not reading the guidelines properly | 7. BEHAVIOR BE <small>+ ITS INTENSITY</small> Make sure he/she reads the guidelines properly Make sure they find a proper solution for the queries | |
| Focus on PR, tap into BE, understand RC | 3. TRIGGERS TO ACT TR Customer can know to solve their solutions | 10. YOUR SOLUTION SL To design a personal help desk using flask To provide insights on their queries in Graphical way | 8. CHANNELS of BEHAVIOR CH All their data are secured and being updated to cloud storage | Focus on PR, tap into BE, understand RC |
| | 4. EMOTIONS EM <small>BEFORE / AFTER</small> Customer can get the from the help desk | | OFFLINE Make sure defined the best solution of the complains | |
| Identify strong TR & EM | | | Extract online & offline CH of BE | |