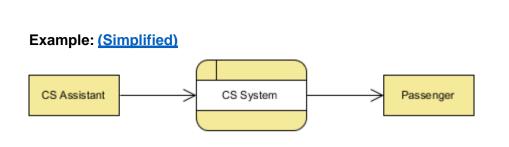
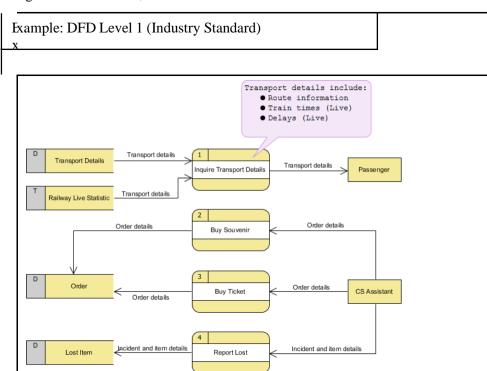
## Project Design Phase-II Data Flow Diagram & User Stories

Date	05/04/2023
Team ID	NM2023TMID07678
Project Name	PIXEL PERFECTION
Maximum Marks	4 Marks

## **DATA FLOW DIAGRAM:**

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.





## **User Stories**

Use the below template to list all the user stories for the product.

User Type	Functional (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer	User Registration	USN-1	As a user, I can register for the application by my password.	I can access my account / dashboard	High	Sprint-1
Customer	User Confirmation	USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
Customer	User Login	USN-3	As a user, I can log into the application by entering email & password	I can login and access my account	High	Sprint-1
Administrator	Admin Login	USN-4	As an admin, I can log into the application by entering email & password	I can login and access my the customers and agents	High	Sprint-1
Customer	Query Form	USN-5	As a user, I can raise tickets through the form	I can raise tickets	High	Sprint-1
Agent	E-mail Alert	USN-6	As a user, I can view the status of tickets forthe application	I can see the tickets status	High	Sprint-1
Customer	Feedback	USN-7	As a user, I can give the customer feedbackfor the agent who communicated	I can give positive and negative feedback	Medium	Sprint-1