

# Jamal Castor

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## Summary:

Highly motivated and dedicated Computer Science student at the University of Central Florida, with a GPA of 4.0. Experienced in customer service, team training, and technical support with a proven track record at Walmart. Skilled in Java, Python, and various other programming languages, with practical experience in software development and project management. Passionate about continuous learning and professional growth, demonstrated by active participation in workshops and completion of online courses. Adept at multitasking, effective communication, and time management, with a strong commitment to excellence and community service.

## EDUCATION

### University of Central Florida

*Bachelor of Science in Computer Science*

Orlando, FL

*Aug. 2023 – Expected: May 2026, GPA: 4.0*

### Valencia College

*Associate of Arts (AA), Graduated with Honors*

Orlando, FL

*January 2020 - May 2023*

## EXPERIENCE

### Team Member

*Walmart*

2019 – Present

*Orlando, FL*

- Boosted customer satisfaction by solving order issues efficiently and effectively.
- Excelled in communication, ensuring positive customer interactions.
- Trained new team members, enhancing team productivity and cohesion.

## PROJECTS

### Java Game Board Development

- Developed an interactive game board in Java, applying advanced OOP principles.
- Implemented user interface components to enhance user experience.
- Conducted testing and debugging to ensure software reliability.

## TECHNICAL SKILLS

**Languages:** Java, Python, C/C++, SQL (Postgres), JavaScript, HTML/CSS, R

**Developer Tools:** VS Code, Visual Studio, PyCharm, Eclipse

## SOFT SKILLS

**Communication:** Effectively conveyed complex technical information to non-technical users.

**Multitasking:** Managed multiple projects and tasks simultaneously with high efficiency.

**Time Management:** Prioritized tasks and met deadlines consistently in a fast-paced work environment.

## PROFESSIONAL DEVELOPMENT

### Workshops and Conferences

- Attended workshops related to software development and data science to stay updated with industry trends and network with professionals.
- Completed online courses on Python programming and data analysis to enhance technical skills.

## EXTRACURRICULAR ACTIVITIES

### Volunteer Tech Support

- Assisted community members with basic computer skills and troubleshooting.
- Organized and led workshops on digital literacy and internet safety.

## SOCIETIES

### Phi Theta Kappa Honor Society

- Initiative: Led academic and community projects, showing proactive engagement.
- Academic Excellence: Engaged in enrichment programs, promoting continuous learning.