



December 21, 2017

Re: Jamil Madanat, Volunteer

To Whom It May Concern:

It is with great pleasure that I write this letter of recommendation for Mr. Jamil Madanat. Jamil has volunteered at the Montreal General Hospital of the McGill University Health Centre from October to December 2017. During his time with us he has contributed 52 hours of volunteering in the Emergency Psychiatry Department.

The volunteers play a very important role in the well being of our patients they assist in companionship; feeding and most importantly they are the link between the healthcare employee and the patient. Some of Jamil's tasks were offering moral support to the patient's assisting with mobility (walking with the patient, encouraging patients). Jamil often assisted staff with different tasks, especially in the Emergency Department, as one of the 2 Trauma Centers for Montreal this department is a very busy and high pace environment which does not leave the volunteer much room to stop and reflect. Jamil offered support at every level and to anyone who was in need. Working in the Emergency Department has allowed Jamil to obtain experience in a dynamic and quick paced environment.

Jamil has shown strong leadership ability, he has demonstrated excellent interpersonal skills and is at ease approaching strangers and engaging them in conversation. Jamil is an excellent example of how volunteers can help to complement staff in a hospital through his keen critical thinking ability and initiative he manages to keep the patients happy and the staff a little less anxious. Jamil is a highly motivated young man who approached his work with an open mind and enthusiasm. He has demonstrated that he is very dependable and has shown a strong commitment to his volunteer position and the users of this hospital.

Jamil would be an asset to any team, I highly recommend him. Please do not hesitate to contact me should you require additional information.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Giulione'.

Rita Giulione
Manager, Volunteer Services, MUHC Adult Sites
(514) 934-1934 x 43674
ritagiulione@muhc.mcgill.ca