

Jamel Douglas

Mail@JamelD.com

JamelD.com

Education

Florida State University, *Tallahassee, FL*

December 2021

Bachelor of Science in Information Technology

Certifications

Microsoft Office Specialist – Microsoft Word 2016

January 2017

Experience

Sales Associate, The Home Depot, *Tallahassee, FL*

June 2021 – Present

Lumber & Building Materials

Provide fast and friendly service by actively seeking out customers to assess their needs and provide assistance. Maintain stock of merchandise, ensuring that products are available to customers. Ensure that department is clean, shoppable, and safe. Promote services offered at Special Services, Tool Rental, and the Pro Desk. Trained on safe lift equipment use. Trained in nine other departments in the store.

Lot Associate, The Home Depot, *Tallahassee, FL*

March 2020 – June 2021

Primary responsibility is to assist with the loading and securing of products into the customer's vehicles. Ensure that the entrances/exits and loading areas are not blocked and maintain cleanliness front end of the store. Maintain sufficient quantity of shopping carts at the store entrances. Trained on safe lift equipment use. Trained in nine other departments throughout the store.

Lot Associate, The Home Depot, *Boynton Beach, FL*

October 2017 – March 2020

Skills

- | | | |
|-----------------------|--------------|--------------|
| • Customer Service | • Database | • Python |
| • Computer Hardware | • SQL | • C++ |
| • Computer Networking | • TSQL | • HTML |
| • Windows 10 | • MySQL | • CSS |
| • Windows Server 2019 | • SQL Server | • PHP |
| • Linux | • MariaDB | • JavaScript |