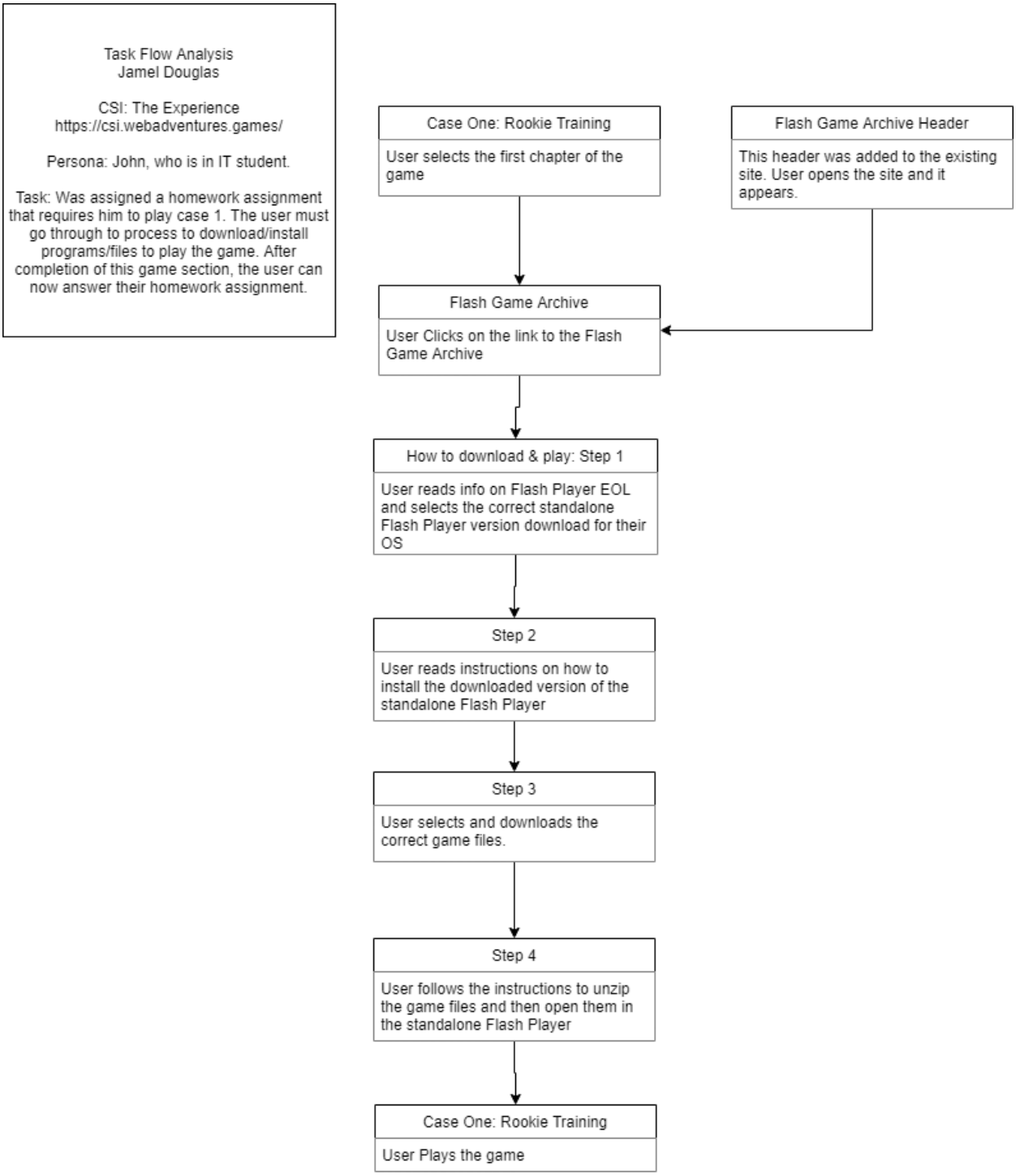
Original Task Flow



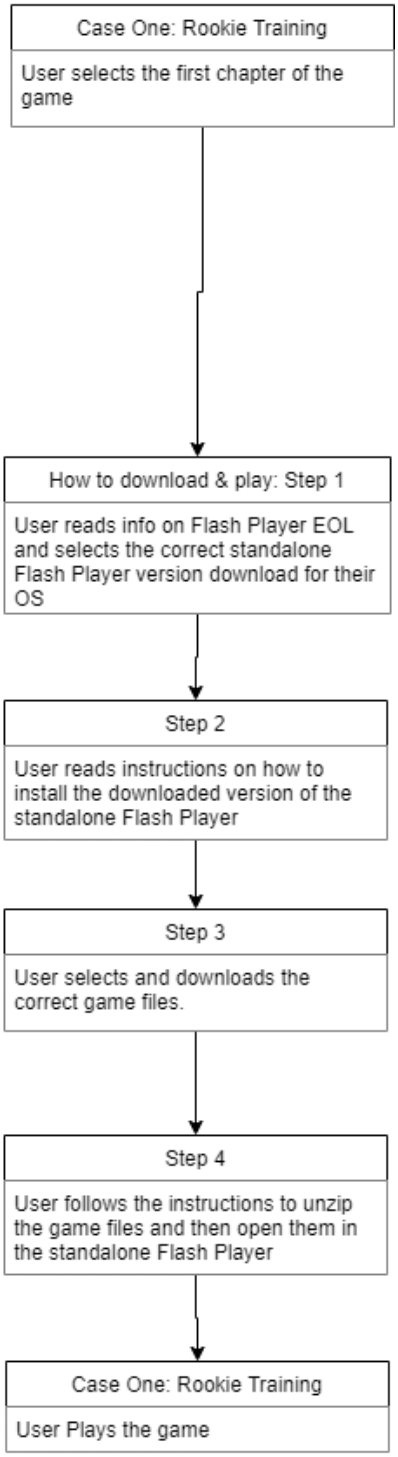
Redesigned Task Flow

Task Flow Analysis
Jamel Douglas

CSI: The Experience
https://csi.webadventures.games/

Persona: John, who is in IT student.

Task: Was assigned a homework assignment that requires him to play case 1. The user must go through to process to download/install programs/files to play the game. After completion of this game section, the user can now answer their homework assignment.



Advantages of recommended solution.

The removal of repeated information about Flash Player’s EOL would streamline the steps a user has to take to download and play the game offered on the site.