

James Idiens

PRODUCT ENGINEER · IT

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I am a Product Engineer with a keen interest in web development and testing, currently on the lookout for my next role. I hold a Bachelor of Commerce and a Software Development qualification, which gives me a solid foundation in both business and technical skills. Feel free to check out my website, LinkedIn, or GitHub, all linked above.

Technical skills

Programming	JavaScript, TypeScript, React, Node.JS, Express, SQL, HTML, CSS, APIs
Testing Frameworks	Playwright, Jest, Vitest, React Testing Library, Postman, Manual Testing
Tools	Git, Visual Studio Code (VSCode), Linux, Azure DevOps

Qualifications, Education and Training

Dev Academy Aotearoa

NEW ZEALAND CERTIFICATE IN APPLIED SOFTWARE DEVELOPMENT (LEVEL 6)

2023

University of Canterbury

BACHELOR OF COMMERCE DEGREE, MAJORING IN MANAGEMENT WITH A MINOR IN MARKETING

2015 - 2018

- Awarded the University of Canterbury Emerging Leaders Development Programme Scholarship

Work Related Training Completed

FOODSTUFFS SOUTH ISLAND LEADERSHIP ACADEMY - PRINCIPLES OF LEADERSHIP

2021

Experience

Eagle Technology

PRODUCT ENGINEER (FIXED TERM CONTRACT)

Jan 2024 - Current

- Part of a development team working on a software application, LocalMaps, used by majority of local councils and government around the country. Currently development for the latest version is underway and due for release Q4 this year.
- Primarily responsible for QA and testing of the software which includes writing automated tests in Playwright deployed into a CI/CD pipeline in Azure, manual exploratory testing and using Azure DevOps to log and track bugs.
- Documentation of the software, writing guides for our product, and recording instructional videos for users. Built a brand new documentation website with AstroJS.
- Investigating and troubleshooting support cases escalated through to our team which means working directly with clients and our support team.
- Assisting the developers and contributing to the codebase (React, TypeScript, C, .NET) where required.
- Working with the Product Owner to craft and deliver presentations at conferences and for clients.

Dev Academy Aotearoa (March 2023 - July 2023)

STUDENT FULLSTACK SOFTWARE DEVELOPER

March 2023 - July 2023

- Completed a 15-week full-immersion full stack development course closely simulating a real-world development experience.
- Developed and built full stack applications using modern technologies including: JavaScript, TypeScript, HTML, CSS, React, Redux, Knex, SQL Databases, Node.js, and Express.js.
- Worked in teams using Agile/Scrum methodologies including engaging in sprint planning, daily stand-ups, and retrospectives to ensure project goals are met on time and with precision.

Pak 'N Save, Wainoni

ONLINE MANAGER

July 2022 - Oct 2022

- Selected to oversee and manage the project launch of the new Online Shopping Division
- Recruited staff, delivered training and the ongoing provision of coaching for team members
- Developed and implemented new systems, using SAP for managing stock and procurement

- Managed the entire store in the absence of the Store Manager
- Led and managed the daily operations of 20 plus staff
- Built and maintained excellent working relationships with merchandisers and representatives
- Completed various administrative duties, including production of a range of management reports

Skills and Competencies

Communication and Relationship Building Skills

- Strong communication skills including very good verbal, written and group presenting capabilities delivering clear and concise information
- Able to engage with people at all levels and from various backgrounds, developing and maintaining excellent ongoing working relationships with customers, colleagues, decision makers and stakeholders
- Experienced at delivering top class service whilst continuously aiming to exceed customers' expectations, always providing a positive experience
- Skilled at influencing others gaining their trust, respect and confidence

Teamwork Skills

- Actively promotes strong team unity creating a positive workplace environment for everyone
- Experienced at recruiting, training and mentoring other staff members, assisting them in their roles
- Superior interpersonal and leadership skills, together with the ability to be a future leader or manager
- Uses initiative, capable of working autonomously, self-managing, leading or working within a team

Problem Solving Skills

- Analytical approach with a critical thinking style, with very strong problem-solving skills often developing resourceful ideas
- Calm and collected making informed decisions even under pressure
- Excellent attention to detail, highly accurate with data, information and systems

Out of Work Interests

Music & Art	Playing guitar, piano, reading and writing
Sport	Playing golf and following sport, especially rugby
Exercise	Personal fitness and leading an active lifestyle
Social	Spending time with friends and family

Referees

Referees are available on request