## Pop-ups, politics, NIMBYs & legitimacy; lessons from failed bus lanes, Curitiba and Clarendon St James Reynolds, PTRG, Monash University October 6, 2023

This handout discusses 9 pragmatic strategies for implementation<sup>1</sup> emerging from case study research. Politics, NIMBYs, reluctant institutions and other non-technical issues can have much influence on transport systems. Hence, transport policy-makers, -implementers and -researchers need to pay more attention to such issues[Marsden and Reardon, 2017]. This handout briefly outlines recent research[Reynolds, 2020] responding to this call.

Why is improving transport so hard? What we might sometimes forget is that transport decisions are often made in council chambers, ministers' offices or by voters (most of whom are drivers), rather than by planners and engineers in technically-focused policy arenas. LEGITIMACY comes in many forms<sup>2</sup>. Engineers and planners might often be trained to find the 'best' solution, but that isn't necessarily the one that will be legitimate in the real world.

The findings described here emerged from case study research, which generated a simple, two-axis framework (Figure 1) for understanding legitimacy and implementation. The x-axis indicates the AMOUNT OF TRANSIT PRIORITY THAT IS LEGITIMATE, while the y-axis denotes the AMOUNT THAT EXISTS. The framework's underlying premise is that, in the long-term, x and y converge<sup>3</sup>.

LEGITIMACY BEFORE IMPLEMENTATION is what is shown in Figure 1 as having occurred in Zürich. In part this was through a **A1. technical report** that built legitimacy (Figure 1, arrow 1a) for installing (1b) tram priority measures on tram route. Importantly, this technical enquiry influenced broader public debate about transport in Zürich, in a similar way to how the City of Toronto provided technical results in a manner that was understandable to (and about things that mattered to) the public during the King Street Pilot (Figure 2).

It also helped in Zürich that when they adopted a **A2. Transport Plan** it was based on a vision for buses and trams to "travel along their lanes or tracks virtually as fast as is technically possible"[Nash and Sylvia, 2001]. Curitiba's famous Bus Rapid Transit (BRT) network was similarly led by a vision-based plan<sup>4</sup>, for the city's transport and land-use to develop along linear 'Structural Axes'. This contrasts to the partially-removed Stud Road bus lanes here in Melbourne, for which the plan was objective-led<sup>5</sup>. The final pragmatic strategy for building legitimacy before implementation is **A3. Public Processes**,

<sup>1</sup> These are: (A) legitimisation before implementation through (A1) technical enquiry, (A2) transport planning, (A3) public processes; (B) avoiding impacts through (B1) grade-separation, (B2) additional capacity or (B3) subservience; and (C) legitimisation through implementation using (C1) bottom-up and incremental implementation, (C2) pop-ups and (C3) formal trials.

<sup>2</sup> e.g. standards and laws state what 'should' be done and who 'shall' give way (normative legitimacy); outputs of capacity analysis software may have legitimacy through trust; many impact assessment reports conclude 'the generated traffic can be reasonably accommodated on the existing road network' (legitimacy through reasonableness); and many are in favour of more bike/bus lanes, just not in their street (NIMBYism, related to legitimacy through conditional normative support)

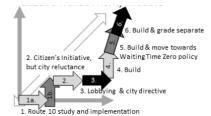


Figure 1: Transit priority legitimacy and implementation in Zürich

<sup>3</sup> Such that the amount that is provided is the amount that is legitimate. This is Indicated by the arrow showing x = y

## TRANSIT RELIABILITY



## **ECONOMIC POINT-OF-SALE DATA**

Customer spending on King Street since the pilot began has seen slight growth (0.3%) from the average rate of spending over the sam months from the year before.

Figure 2: City of Toronto monthly dashboard during King Street Pilot, see thesis p.274

- <sup>4</sup> The Plano Diretor, thesis chapter 8.
- <sup>5</sup> Namely, that there should be bus lanes along all of Stud Road.

again perhaps best demonstrated by Zürich's Citizens' Transit Priority Initiative, which was narrowly passed in a public ballot<sup>6</sup>. Ballots appear rare, but the research found cases were council meetings, environmental assessment hearings and other public processes (including even court hearings) appear to have legitimised implementation.

BUT, WHY NOT SIMPLY AVOID IMPACTING those who might oppose implementation. This approach was successful for the Eglinton Crosstown LRT in Toronto, some of which is **B1.** Grade-separated so as not to impact traffic. In the context of Mayor Rob Ford's declaration that "the war on the car is over" putting the trams underground was the only way to get transit priority (even though very expensive). Similarly, the Stud Road bus lanes here in Melbourne were only removed where they had been converted from a traffic lane. Parts where they had been built as B2. Additional Capacity through road widening remain in place to this day. B3. Subservient priority similarly seeks to limit opposition by doing everything that can be done to help transit, but without impacting motorists, and is the genesis of Curibita's famous tubular bus stops and helps explains the retention of hook turns here in Clarendon Street.

LEGITIMACY THOUGH IMPLEMENTATION relates to the idea that "if they had a chance to actually see it, everyone would love it", as stated by Curitiba's Mayor, Jamie Lerner [McKibben, 2007]. With C1. bottom-up and incremental implementation successive small changes are made, building on initial successes (as in Curitiba). The gradual addition of tram separation kerbing in the Melbourne CBD over the last approximately 20 years provides another example. C2. **Pop-ups** and C<sub>3</sub>. Trials provide other ways in which people can see what changes might look like in the real-world, without having to commit to permanence first. For Jamie Lerner, it might help that he had the support of the military dictatorship ruling Brazil at the time his team converted central Curitiba into a pop-up pedestrian mall, but the guerrilla bike lanes of Seattle[Fucoloro, 2013] provide an example within democracies. At the least, as shown by Clarendon Street[Silkstone, 2005], temporary implementations can be used to find out which measures actually are legitimate.

This two-page handout is not quite enough space to adequately squeeze in a 4-5 year PhD, 4 cases and an entire framework based on concepts from public policy analysis. Hopefully, though it might give you a start on some strategies for successfully improving transport systems in the real world of politics, NIMBYs and the other nontechnical aspects of implementation.

<sup>6</sup> 51% for, 49% against. See Nash and Sylvia (2001) and thesis ch.7. Indicated in Figure 1 by arrow 2.

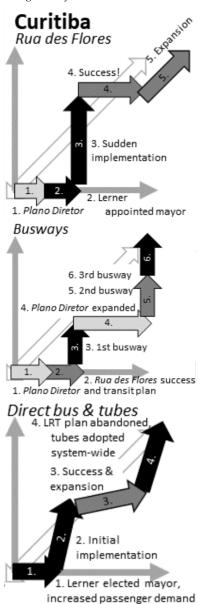


Figure 3: Progressions in Curitiba, thesis chapter 8

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