Partners Portal

1. Agents

1. Agents Dashboard

1.1 Learning & Training – Agents/Customer services, service details, pricing (tariffs), agents training material, incentives, marketing material

1.2 Onboarding – Sub-Agents Reg., Customer Reg.

1.3 Performance Management – sub-agents performance ratings, engagement level measurement, commission payment, float distribution, float-cash exchange, account manager, finance, operations

2. Billers

2. Merchants/Billers Dashboard

2.1 Learning & Training – Biller/Customer services, service details, pricing (tariffs), stakeholder training material, incentives, marketing material

3. Both

3. Both Billers/Merchants & Agents Dashboards

3.1. Administration – Profile, PIN/Password reset,
3.2. Business Intelligence & Analytics – consumer engagement level, market needs
3.3 Advanced Marketing - Advertising Panel & links for new products & promotions
3.4 Helpdesk – Contact details, chat, emails, website link, support ticket