

COMP9321 Data Services Engineering

Term1, 2022

Week 2: Data Cleansing

Data Cleansing

- Datasets are messy, messy data can give wrong insights (Martin Goodson's story*)
- Cleansing/Cleaning data "find and remove or correct data that detracts from the quality, and thus the usability, of data. The goal of data cleansing is to achieve consistent, complete, accurate, and uniform data"**

DB-hard Queries

| Company_Name | Address | Market Cap |
|-------------------------|---------------------------|------------|
| Google | Googleplex, Mtn. View, CA | \$406Bn |
| Microsoft | Redmond, WA | \$392Bn |
| Intl. Business Machines | Armonk, NY | \$194Bn |



SELECT Market_Cap
From Companies
Where Company_Name = "Apple"

Number of Rows: 0

Problem:

Missing Data



DB-hard Queries

| Company_Name | Address | Market Cap |
|-------------------------|---------------------------|------------|
| Google | Googleplex, Mtn. View, CA | \$406Bn |
| Microsoft | Redmond, WA | \$392Bn |
| Intl. Business Machines | Armonk, NY | \$194Bn |



SELECT Market_Cap
From Companies
Where Company_Name = "IBM"

Number of Rows: 0

Problem:

Entity Resolution



DB-hard Queries

| Company_Name | Address | Market Cap |
|--|---------------------------|------------|
| Google | Googleplex, Mtn. View, CA | \$406 |
| Microsoft | Redmond, WA | \$392 |
| Intl. Business Machines | Armonk, NY | \$194 |
| Hogwarts School of Witchcraft and Wizardry | Scotland, UK | \$460 |



SELECT MAX(Market_Cap)
From Companies

Number of Rows: 1

Problem:

Unit Mismatch



Who's Calling Who'S Data Dirty?





The Statistics View:

- There is a process that produces data
- We want to model ideal samples of that process, but in practice we have non-ideal samples:
 - Distortion some samples are corrupted by a process
 - Selection Bias likelihood of a sample depends on its value
 - Left and right censorship users come and go from our scrutiny
 - Dependence samples are supposed to be independent, but are not (e.g. social networks)
- You can add new models for each type of imperfection, but you can't model everything.
- What's the best trade-off between accuracy and simplicity?



The Database View:

- I got my hands on this data set
- Some of the values are missing, corrupted, wrong, duplicated
- Results are absolute (relational model)
- You get a better answer by improving the quality of the values in your dataset



The Domain Expert's View:

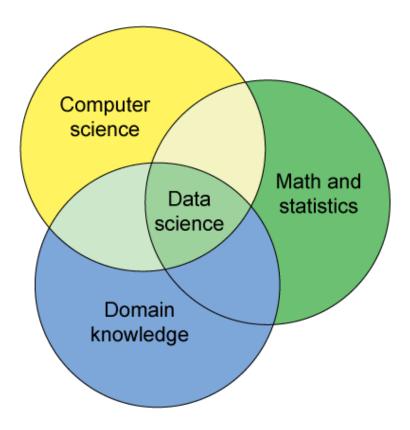
- This Data Doesn't look right
- This Answer Doesn't look right
- What happened?

Domain experts have an implicit model of the data that they can test against...



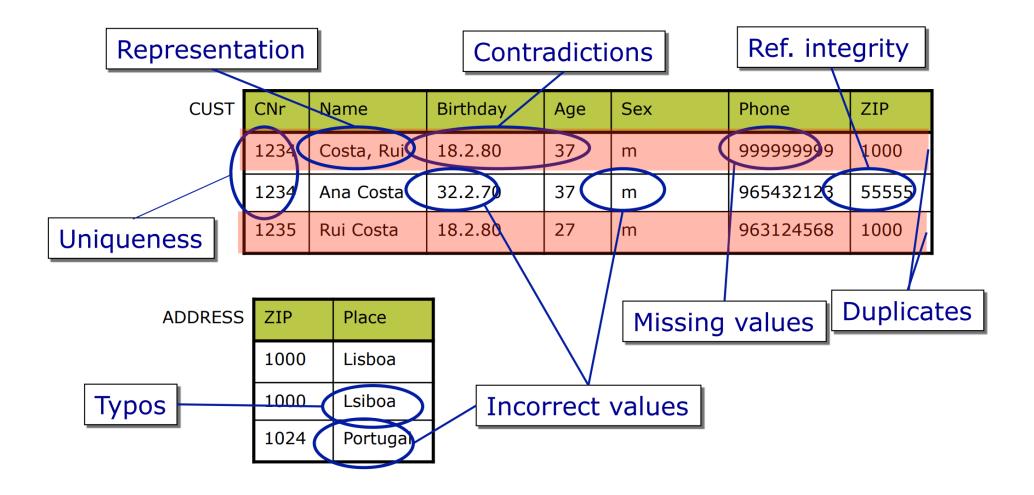
The Data Scientist's View:

Some Combination of all of the above





Example: Data Quality Problems



- (Source) Data is dirty on its own.
- Transformations corrupt the data (complexity of software pipelines).
- Data sets are clean but integration (i.e., combining them) mess them up.
- "Rare" errors can become frequent after transformation or integration.
- Data sets are clean but suffer "bit rot"
- Old data loses its value/accuracy over time
- Any combination of the above



Why Data Quality Problems Matter

Incorrect prices in inventory retail databases

- ☐ Costs for consumers 2.5 billion \$
- □ 80% of barcode-scan-errors to the disadvantage of consumer

IRS 1992: almost 100,000 tax refunds not deliverable

□ 50% to 80% of computerized criminal records in the U.S. were found to be inaccurate, incomplete, or ambiguous. [Strong et al. 1997a]

US-Postal Service: of 100,000 mass mailings up to 7,000 undeliverable due to incorrect addresses [Pierce 2004]

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How Data Quality Problems Happen

| Incomplete data comes from: |
|---|
| □ non available data value when collected |
| $\hfill \Box$ different criteria between the time when the data was collected and when it is analyzed |
| □ human/hardware/software problems □ |
| Noisy data comes from: |
| □ data collection: faulty instruments |
| □ data entry: human or computer errors |
| □ data transmission |
| Inconsistent (and duplicate) data comes from: |
| □ Different data sources, so non-uniform naming conventions/data codes |
| □ Functional dependency and/or referential integrity violation |



Application Scenarios

Integrate data from different sources

☐ E.g., populating data from different operational data stores or a mediator-based architecture

Eliminate errors and duplicates within a single source

☐ E.g., duplicates in a file of customers

Migrate data from a source schema into a different fixed target schema

☐ E.g., discontinued application packages

Convert poorly structured data into structured data

☐ E.g., processing data collected from the Web



Why Data Cleaning is Important

Activity of converting source data into target data without errors, duplicates, and inconsistencies, i.e., Cleaning and Transforming to get...

High-quality data!

No quality data, no quality decisions!

□ Quality decisions must be based on good quality data (e.g., duplicate or missing data may cause incorrect or even misleading statistics)



Schema level data quality problems

 prevented with better schema design, schema translation and integration.

Instance level data quality problems

 errors and inconsistencies of data that are not prevented at schema level



Schema level data quality problems

- Avoided by an RDBMS
 - Missing data product price not filled in
 - Wrong data type "abc" in product price
 - Wrong data value 0.5 in product tax (iva)
 - Dangling data category identifier of product does not exist
 - Exact duplicate data different persons with same ssn
 - Generic domain constraints incorrect invoice price
- Not avoided by an RDBMS
 - Wrong categorical data countries and corresponding states
 - Outdated temporal data just-in-time requirement
 - Inconsistent spatial data coordinates and shapes
 - Name conflicts person vs person or person vs client
 - Structural Conflicts addresses



Instance level data quality problems

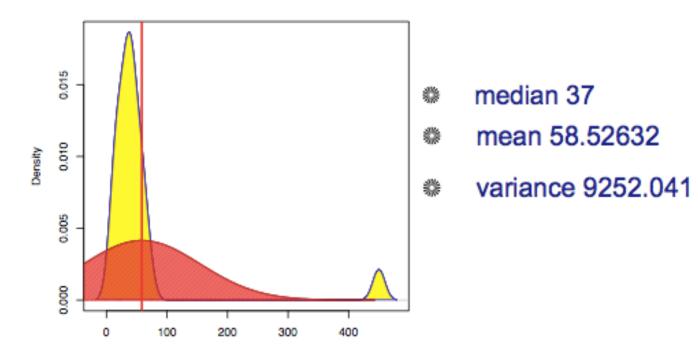
- Single record
 - Missing data in a not null field ssn:-9999999
 - Erroneous data price:5 but real price:50
 - Misspellings: Morty Al-Banna vs Morty Al-Banana
 - Embedded values: dr. Morty Al-Banna
 - Misfielded values: city: Australia
 - Ambiguous data: M.Al-Banna, Sydney, Australia
- Multiple records
 - Duplicate records: Name: Morty Al-Banna, Birth: 01/01/1980
 and Name: Morty Al-Banna, Birth: 01/01/1980
 - Contradicting records: Morty Al-Banna, Birth:01/01/1980 and Name: Morty Al-Banna, Birth:01/01/1982
 - Non-standardized data: Morty Al-Banna vs Al-Banna, Morty



Numeric Outliers

12 13 14 21 22 26 33 35 36 37 39 42 45 47 54 57 61 68 450

ages of employees (US)





Integration error

Data 1

| Date(mm/dd/yyyy) | |
|----------------------|--|
| 08/02/2019 | |
| 09/02/2019 | |



Data 2

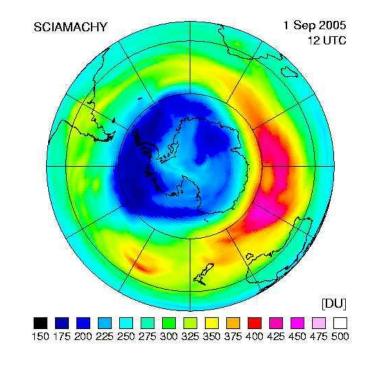
| Date(dd/mm/yyyy) | |
|----------------------|--|
| 08/08/2019 | |
| 09/08/2019 | |

| Date(mm/dd/yyyy) | |
|----------------------|--|
| 08/02/2019 | |
| 09/02/2019 | |
| 08/08/2019 | |
| 09/08/2019 | |

Data Cleaning Makes Everything Okay?

The appearance of a hole in the earth's ozone layer over Antarctica, first detected in 1976, was so unexpected that scientists didn't pay attention to what their instruments were telling them;

they thought their instruments were malfunctioning.



In fact, the data were rejected as unreasonable by data quality control algorithms



Conventional Definition of Data Quality

Accuracy

The data was recorded correctly.

Completeness

All relevant data was recorded.

Uniqueness

Entities are recorded once.

Timeliness

- The data is kept up to date.
 - Special problems in federated data: time consistency.

Consistency

The data agrees with itself.



Accuracy

Closeness between a value v and a value v'

- considered as the correct representation of the realworld phenomenon that v aims to represent.
- Ex: for a person name "John", v'=John is correct, v'=Jhn is incorrect

Syntatic accuracy

- closeness of a value v to the elements of the corresponding definition domain D
- Ex: if v=Jack, even if v'=John, v is considered syntactically correct because it is an admissible value in the domain of people names.
- Measured by means of comparison functions (e.g., edit distance) that returns a score



Accuracy

Semantic accuracy

closeness of the value v to the true value v'

- Measured with a <yes, no> or <correct, not correct> domain
- Coincides with correctness
- The corresponding true value has to be known
- e.g., Donald Trump vs The Donald



Ganularity of accuracy definition

Accuracy may refer to:

- a single value of a relation attribute
- an attribute or column
- a relation
- the whole database



Completeness

"The extent to which data are of sufficient breadth, depth, and scope for the task in hand."

Three types:

- Schema completeness: degree to which concepts and their properties are not missing from the schema
- Column completeness: evaluates the missing values for a specific property or column in a table.
- Population completeness: evaluates missing values with respect to a reference population



Completeness of relational data

The **completeness of a table** characterizes the extent to which the table represents the real world.

The presence/absence and meaning of null values

Example: Person(name, surname, birthdate, email), if email is null may indicate the person has no mail (no incompleteness), email exists but is not known (incompleteness), it is not known whether Person has an email (incompleteness may not be the case)



Completeness of relational data

- Validity of open world assumption (OWA) or closed world assumption (CWA)
 - OWA: cannot state neither the truth or falsity of facts not represented in the tuples of a relation
 - CWA: only the values actually present in a relational table and no other values represent facts of the real world.

Example

```
Statement: "Mary" "is a citizen of" "France"

Question: Is Paul a citizen of France?

"Closed world" (for example SQL) answer: No.
"Open world" answer: Unknown.
```



Time-related Dimensions

Currency:

concerns how promptly data are updated

- Example:
 - if the residential address of a person is updated (it corresponds to the address where the person lives) then the currency is high

Volatility:

characterizes the frequency with which data vary in time

- Example:
 - Birth dates (volatility zero) vs stock quotes (high degree of volatility)



Time-related Dimensions

Timeliness

expresses how current data are for the task in hand

Example:

-The timetable for university courses can be current by containing the most recent data, but it cannot be timely if it is available only after the start of the classes.



Consistency

Captures the violation of semantic rules defined over a set of data items, where data items can be tuples of relational tables or records in a file

- Integrity constraints in relational data
 - -Domain constraints, Key, inclusion and functional dependencies
- Data edits: semantic rules in statistics



Others

- Interpretability: concerns the documentation and metadata that are available to correctly interpret the meaning and properties of data sources
- Synchronization between different time series: concerns proper integration of data having different time stamps.
- □ Accessibility: measures the ability of the user to access the data from his/her own culture, physical status/functions, and technologies available.



Problems ...

Unmeasurable

 Accuracy and completeness are extremely difficult, perhaps impossible to measure.

Context independent

 No accounting for what is important. E.g., if you are computing aggregates, you can tolerate a lot of inaccuracy.

Vague

 The conventional definitions provide no guidance towards practical improvements of the data.

Useful Read

- Python for Data Analysis, Wes McKinney
- https://www.altexsoft.com/blog/datascience/preparing-your-dataset-for-machine-learning-8-basic-techniques-that-make-your-data-better/
- https://pandas.pydata.org/pandas-docs/stable/tutorials.html
- https://realpython.com/python-data-cleaning-numpy-pandas/
- https://www.dataquest.io/blog/machine-learning-preparing-data/

