JAMES CHAVES

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LANGUAGES

Spanish

English

French

Tagalog

HOBBIES

- Excericise
- Learn
- Build Projects
- Travel

CERTIFICATES

Career Tech
2017
Short course in Lake Land College focused on computer dealing with knowledge of Microsoft programs accredited 4 college credits.

Service Export
2019
CCB - Chamber of Commerce of Bogota course centered around identifying the different modalities and regulations established in Colombia for the services exportation and their impact on foreign

PROFILE

Tech savvy Software Engineering student looking to apply years of experience working in a variety of impact roles applying a wide variety of expert skills that I believe may make an asset to your team.

EMPLOYMENT

Insurance Agent   2010
State Farm Auto Insurance, Willowbrook IL
Experience making and receiving cold calls as part of a sales force in the Illinois area. Role included analyzing data and making logical decisions to discard or proceed with leads. As well as occasionally providing new affiliate assessment services in Spanish and/or English.

Interpreter / Translator
C.U.P (Christians' Uplifting People), McHenry IL
Voluntary Weekly bilingual Translating / Interpreting followed by Q& A. Focus on facilitating the communication between a Community with a language barrier.

Virtual English Tutor / Coach   2018 - Present
Code English (self employed part-time), (remote)
Experience facilitating the learning process of professionals and advanced level children through intensive tutoring sessions focused primarily on practical communication skills and improving spoken English articulation in specific fields. "Code English" is a project which bases it's roots on the connection between software development and the necessity to use professional English in the day to day work life of the average Developer in LATAM. I am the co-founder.

Aux Dev. / Project Manager   Nov 2019 - Oct 2022
SincoSoft, Bogota D.C (hybrid)
Versatile role applying agile techniques to administrate and directly train / mentor groups of SENA apprentices. Staying up-to-date with emerging front end trends to continuously improve skills and knowledge. Ensuring best industry practices are followed and maintain high code quality standards in the Company.

Bilingual Customer Care / Services / Rep / Advocate
United HealthCare, (remote)

trade.

Responsive Web Design
2020
Course of approximately 300-hour diving deep into front end development and best practices for responsive and seemless visual web pages.
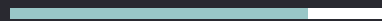
JavaScript Algorithm & Data Structures
2021
Course of approximately 300-hour dysecting the synta and algorythms of Ecmascript standards used in mordernday Javascript development. Basis for framework andLibrary adoption.

REACT JS : LIBRARY COURSE
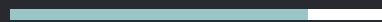 iToo Course by Instructor - Agustin Navarro Galdon
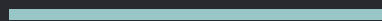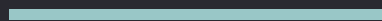
Delegated responsibilities included the proper HIPPA authentication of members and or third party callers in the system. Providing high standard costumer services using proper communication and soft skills. Navigating a robust healthcare software system and providing timely resolutions for a multitude clients in B2B environment. Making direct phone calls in the U.S to providers, pharmacies and private entities to provide professional advocacy on behalf of to uphold their insurance policies. Educating members on their specific plan details, coverage, claims and more.

Medical Interpreter   2023
Multilingual
providing language services on behalf of health care providers to non-English-speaking patients I help them communicate with medical staff, doctors, and nurses.

Research Analyst & Data Entry
Private Contractor, (remote)
Staffing agency analyst responsible for the master data set of the company's web application. Researching, gathering, validating, analyzing and correcting information. Role requires an eye for detail, spotting patterns, being creative and resourceful.

Front End Developer   Mar 2023 - Sep 2023
Seeed, Miami Florida
Collaborated with cross-functional teams, including designers, developers, and project managers, to deliver high-quality projects while meeting time/budget estimations. Using Front end tech and Shopify/Liquid with app implementations allows my team and I to create uniquely customized themes and develop detailed functionalities tailored to clients' specific requirements for exceptional e-commerce solutions.

EDUCATION

High School Equivalency Certificate   May 2017
Morton College / Lake Land College, Illinois, USA
A set of tests that, when passed, certify that the examinee (American or Canadian) has met the academic skills of the "High School" level. (U.S. High School Grades 9-12)

Software Programming Technician   Apr 2019 - May 2020
SENA- Centro De Diseno & Metrologia, Bogota D.C
Vocational program in Colombia that trains apprentices in software development skills before connecting them to a company to practice hands on experience what they have learned.

Computer Systems Programming   2021
Methodology
SENA- Centro De Diseno & Metrologia, Bogota D.C
Introduction to the engineering of computer applications emphasizing modern software engineering principles

Analysis For Mobile Development   2021
SENA- Centro De Diseno & Metrologia, Bogota D.C
Analysis of the intrinsic software projects to define requirements and develop plan to cope with uncertainty and a large number of unknown variables