**James Castro**

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**|WORK EXPERIENCE|**

**Osteria La Briccola June. 2025 – Present**

*Security Operations Lead (Volunteer) Ashland, OR*

* Entrusted with securing the physical and digital environment of a multimillion-dollar restaurant; granted full systems access as a trusted technical advisor.
* Identified and mitigated 30+ high-risk vulnerabilities; briefed senior staff; authored audit-grade reports; implemented accepted infrastructure changes; trained 35 employees; countered insider threats; advised leadership during live incidents; developed long-term security roadmap; ensured compliance with PCI DSS, FTC Safeguards, and data laws.
  + **IMPACT:** Cut digital and physical attack surface by 70% via policy enforcement, device lockdowns, and segmentation; rebuilt trust, stabilized operations, and laid foundation for scalable security maturity.

**Rina’s Traditions Mar. 2025 – Present**

*Information Security Consultant (Volunteer) Medford, OR*

* Actively hardens, trains, documents, and monitors a small business environment.
* 20 Business accounts secured; laptops, desktops, iPhones, routers and network secured; scripted automated encrypted backups for proprietary recipes and customer data; secured google cloud storage solutions; drafted SOPs, AUP, and IR; trained employees and owners.
  + **IMPACT:** Recipes, credentials, and systems secured; stored customer data (credit card, and private data) follow compliance rules; phishing clicks reduced 94%; recorded 0% data loss for the first time in one month.

**CGW Sauces Inc. Nov. 2022 – Mar. 2024**

*Information Security Consultant Medford, OR*

* Hardened, trained, documented, marketed, and secured a small business.
* Rebuilt security posture; training for social engineering; secured funding for security campaign
  + **IMPACT:** $5,000 secured by stakeholders for rebuilding security posture and marketing; Brought company to legal compliance; Social engineering success reduced to 0%; 7 systems + 1 network secured; Marketing campaign rose revenue 62% over 3 months.

**FEATURED PROJECTS**

**Advanced Malware Detection, Response, and Analysis Jun. 2025**

*Forensics*   *Remote*

* Discovered, contained, analyzed an evasive beaconing threat that evaded AV and IDS tools using Wireshark and PowerShell scripting.
* Sanitized entire network, rotated 27 credentials.

**EDUCATION**

**Rogue Community College Mar. 2024 – June 2025**

*A.A.S. in Cybersecurity and AAOT Medford, OR*

* **GPA: 4.0 | Honors Society**

**CERTIFICATIONS, SKILLS & INTERESTS**

* **Certifications:** CompTIA Security +
* **Technical Skills:** Network Defense, Google Cloud, Windows, Linux, Wireshark, Nessus, PowerShell + Scripting, Python, Backup & Recovery, Encryption
* **Soft Skills:** Communication, Loyalty, Adaptability, Curiosity, Operation under Pressure, Resourceful, Meticulous.
* **Interests:** Research, Business, Technology, Coding, Cooking, Drawing Maps, Writing Campaigns, Games