

December 15, 2013



Over the course of two months hackers stole credit card information of 40 million Target customers.

## Fazio Mechanical Services



HVAC and refrigeration company



Had log-in information to monitor Target's energy consumption and temperatures.



Target did not limit Fazio's privileges, but they had access to the business end of the network.



The hackers used clickbait to steal Fazio's log-in information.

Once the hackers got in...

They had full access to Target's network

They tested out the security

Installed malware through out the network

Sent the card information via compromised FTP servers (file transfer protocol)

Verizon consultants checked the network for weaknesses.



Target did not segment their network



They used weak and default passwords



In one week, Verizon cracked 86% of passwords and 34% of admin passwords



They were running outdated services with known issues and unpatched systems.



Verizon gained access to the network without knowing any authentication credentials